

AMENDED PG&E Public Safety Power Shutoff (PSPS) Report to the CPUC November 20, 2019 De-Energization Event

Section 1 – Executive Summary

On November 20, 2019 lasting through November 21, 2019, PG&E implemented a Public Safety Power Shutoff (PSPS) event in order to mitigate catastrophic wildfire risk presented by significant offshore wind events combined with low humidity levels and critically dry fuels. Within this event, PG&E planned de-energization times specific to different geographic areas based on their unique weather timing to minimize outage durations. These unique de-energization phases are referred to as Time Periods (TP) and were defined as described in Table 1 and Figure 1. In total, approximately 49,000¹ customer accounts² were impacted.

The incoming weather system driving this PSPS event was notably less predictable compared to other offshore wind events resulting in public safety shutoffs this year. This system was unique in that it did not follow the typical pattern of a typical late season offshore wind event. Instead, the weather system not only produced strong offshore winds but also brought cloudy and humid conditions with rain forecasted across southern California and potentially the central/southern Sierras. Although these wet conditions could help mitigate the risk of catastrophic wildfire, the lack of precipitation to-date, above normal temperatures, and numerous offshore wind events this fall had desiccated both dead and live fuel moisture content to critical levels. For example, as of November 15, all of California except for the extreme north and Humboldt was at 0-5% of normal precipitation. Although forecasts fluctuated in regard to the strength and timing of the event under these conditions, consensus was reached with PG&E meteorology forecasts and those of external weather agencies that the combination of very dry fuels, strong winds, and lowering relative humidity (RH) would increase the potential for catastrophic fires.

Dynamic forecasting conditions resulted in substantial changes to the de-energization footprint over the time leading up to and preparing for the event. Initial forecasts resulted in the scoping and notification of approximately 300,000 customers grouped across nine TPs for potential de-energization. As forecast certainty improved approaching the event, some TPs saw shifts in geographic area while other TPs were “aborted”, i.e., removed from scope. Real-time weather was closely monitored up until just before de-energization to ensure operational plans were adjusted for any observed increase or decrease in weather risk. In the approaching hours, additional TPs dropped out of scope, while one TP in the Shasta area came back into scope with wider and more elevated risk after previously being aborted due to multiple models showing decreased and no risk in the area. PG&E made efforts to notify and update customers as soon as possible as conditions and impacts changed throughout the course of the event. Ultimately de-energization impacted fewer customers than initially estimated due to scope reduction based on weather forecasts improving and sectionalizing and switching procedures being implemented where possible.

Regardless of the size or nature of the event, shutting off power to customers creates significant disruptions and hardships. Below is a summary of some of the steps PG&E took leading up to and during the event to help mitigate the risk and impact to our customers.

Leading up to and during this PSPS event, PG&E:

- Communicated about the potential de-energization event through calls, emails, texts, online /social media, and news outlets in order to prepare the public for PSPS and mitigate potential customer impacts. Medical Baseline customers received repeated outreach efforts including door knocks when positive contact was not made.

¹ Customer account numbers and related details are subject to further adjustment and reconciliation. After each PSPS event, PG&E teams reconcile outage details and categorization to ensure PSPS outages are properly labeled and do not include outages driven by other factors such as wind related outages outside of the PSPS scope. These data reviews and corrections are typically updated over the course of several weeks after a PSPS event.

² PG&E’s measure of customers is based on customer accounts, i.e. active service points. A single customer account can serve multiple individuals. PG&E does not have visibility to the number of individuals that each account holder represents, and therefore, refers to and quantifies each customer account as a “customer” in normal business operations and throughout this report.

- Embedded representatives from CAL FIRE and Cal OES in PG&E’s Emergency Operations Center (EOC) to solicit real-time input. Additionally, a PG&E representative was embedded at the Cal OES State Operations Center (SOC).
- Sectionalized 39 circuits to reduce customer impacts by approximately 55,000 customers.
- Mobilized 34 Community Resource Centers (CRCs) in 15 counties in coordination with local agencies and governments to support customers impacted by de-energization.
- Provided temporary generation support in response to circumstances that posed a risk to public safety due to the imminent failure or lack of customers’ backup generation systems. Recipients of temporary generation for this event included water treatment and pumping facilities, hospitals, tunnels, a warming center and a fuel pipeline.
- Safely provided power to portions of two de-energized communities by configuring and energizing two temporary microgrids which allowed over 800 customers to remain energized and nearby customers to visit and utilize energized resources in the town centers.

After the weather passed, PG&E:

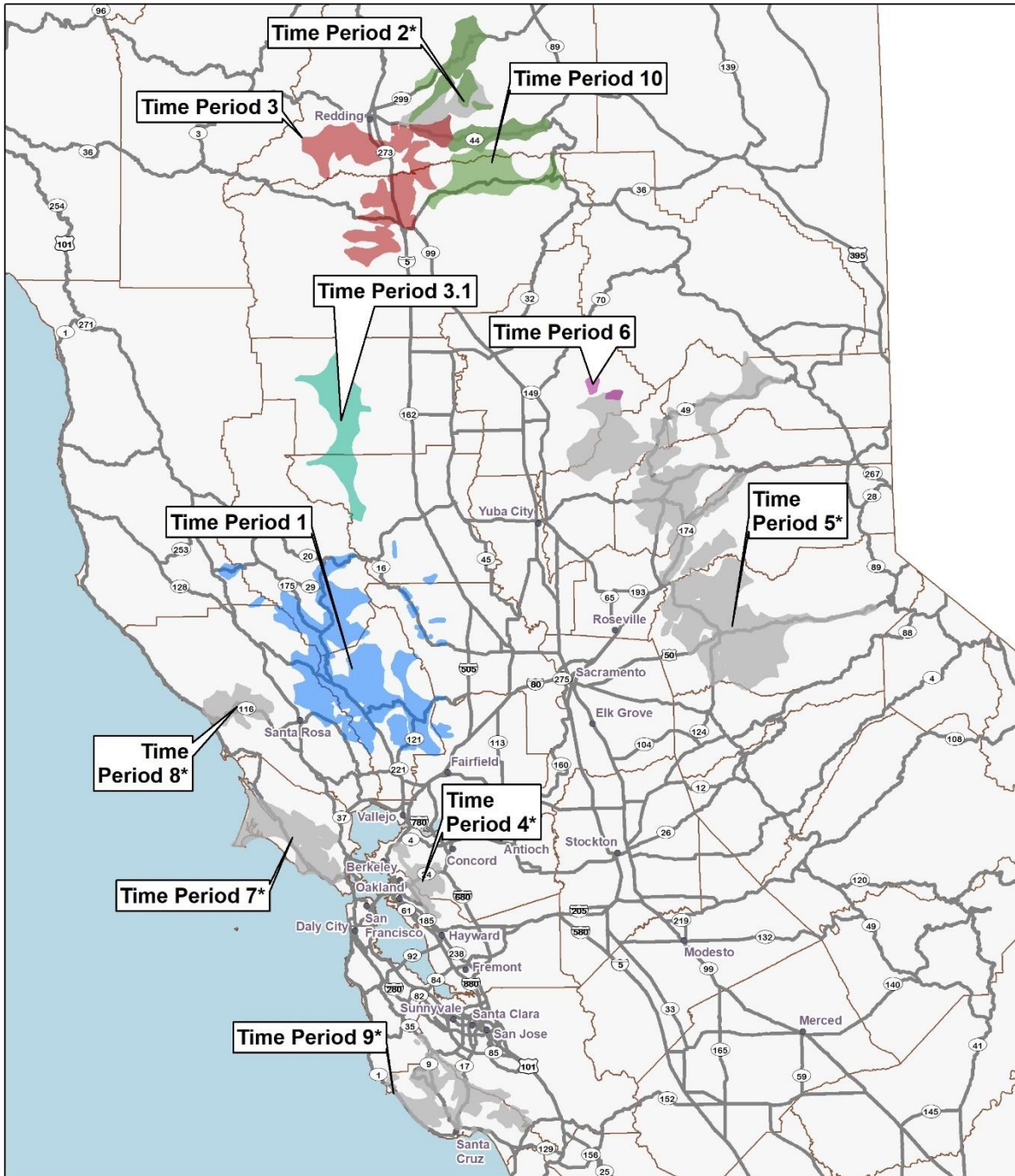
- Utilized 5,600 personnel and 45 helicopters to restore power as rapidly as possible.
- Identified approximately 15 cases of damages or hazards through patrols and repaired or cleared these conditions to allow for safe re-energization.

After restoration was complete, an after-action review was conducted to capture lessons learned from the event including feedback from Cal OES and CAL FIRE partners in attendance. Areas identified through this event fell into the same workstreams identified in in October PSPS events and described in their respective reports.

Table 1: Planned Time Periods with Location Descriptions

November 20 PSPS Event	
Time Period	Location Description
1	North Bay
2	Shasta (Aborted)
3	North Valley, North
3.1	North Valley, South
4	East Bay (Aborted)
5	Central Sierra (Aborted)
6	Northern Sierra
7	Marin (Aborted)
8	Guerneville (Aborted)
9	Santa Cruz (Aborted)
10	Shasta

Figure 1: Map of November 20 De-energization Footprint



PG&E Overview

PSPS Event 11/20

- | | | | | |
|---|---|---|---|---|
| ■ Time Period 1 | ■ Time Period 6 | ■ Time Period 2 | ■ Time Period 5 | ■ Time Period 8 |
| ■ Time Period 3 | ■ Time Period 10 | ■ Time Period 4 | ■ Time Period 7 | ■ Time Period 9 |
| ■ Time Period 3.1 | | | | |

*Aborted

Last Updated
December 9, 2019
1:26 PM



The information in this map is intended only to provide customers with a general estimate regarding potential locations that may be impacted by a PSPS event should one become necessary. Conditions affecting a possible PSPS event can change quickly and the actual impact of a future PSPS event is uncertain.

Section 2 – Explanation of PG&E’s Decision to De-Energize

PG&E considers many factors in weighing the risk of catastrophic wildfire against the impacts of de-energization. These factors include meteorological forecasts and wildfire risk data to determine the scope and scale of an event, the customer and community impacts of de-energizing that scope, as well as the efficacy of possible alternatives and mitigations prior to the potential de-energization. This decision-making process is PG&E’s standard procedure used in all PSPS events and is described below.

Forecast models showed high wind speeds, low humidity levels, and critically dry fuels in areas with PG&E electrical assets. PG&E’s internal models and forecasts were in consensus with external forecasting models and services, including the European Center for Medium-Range Weather Forecasts (ECMWF), Global Forecast System (GFS), Northern and Southern Operations Predictive Services and the National Weather Service (NWS). Red flag warnings were in effect in or around the pertinent areas. High resolution weather modeling based on the Weather Research and Forecasting (WRF) model providing hour-by-hour forecasts at a 3-kilometer by 3-kilometer geographic resolution were used to identify localized areas of high risk. These areas are based on Outage Producing Winds (OPW) and Fire Potential Index (FPI) levels indicating and increased potential for wind-related outages to occur coincident with an increased potential for catastrophic wildfire if ignition were to occur. This granular weather, OPW and FPI modeling establishes the foundation of the PSPS scope. In GIS, based on the FPI and OPW, the geographic scope is determined in unique shapes, or “polygons” that encompass the 3-kilometer by 3-kilometer geographic resolution of the model. This allows the scope to be limited to the most precise boundaries PG&E has the ability to assess. Approaching the event, PG&E’s weather model is updated every six hours, and the geographic scope of the event is adjusted accordingly based on updated information and consistency in the forecast model.

Detailed weather information used in the decision making for this event is described later in this section.

The forecasted scope is transmitted to PG&E’s ED GIS to identify the assets within the meteorological footprint. For distribution lines, the PG&E team determines which circuits are impacted and at what device level. This can result in areas outside of the meteorological footprint potentially being de-energized due to grid configuration. When this occurs, steps are taken to evaluate the ability to sectionalize or implement advanced switching operations to reduce the impact to these customers.³ In this event, 39 circuits were sectionalized allowing 55,000 customers to remain energized during the event. Once the scope of assets is determined, devices are mapped to transformers and Service Point Identifiers (SPIDs) tied to each transformer are extracted from ED GIS. The SPIDs are then used to extract customer information from PG&E’s customer database. These steps provide the number of customers impacted, including medical baseline customers and critical facilities by type. This information is the foundational indicator of the magnitude of risk that de-energization poses to the public that PG&E considers in decision making.

This foundation for assessing the de-energization risk to customers is then built on by further assessing opportunities to maintain service.

- For critical facilities determined to pose societal continuation risks within the event scope, outreach is made to the customers to confirm the availability and functionality of any facility-owned back up generation and to identify any needs for back up generation. The de-energization decision is not made until all critical facilities identified are confirmed to have resolved back up generation needs.
- PG&E assesses where temporary microgrid configurations can maintain service to customers⁴. For this event, PG&E energized microgrids in Angwin and Calistoga which provided power to approximately 800 customers near the city centers allowing the surrounding communities to utilize the services provided by those energized customers.

³ PG&E recognizes its need to continue enhancing sectionalizing capabilities and will pursue additional device installation as a component of its Wildfire Mitigation Plan.

⁴ After a momentary or short outage to allow for switching

For transmission lines, PG&E analyzes wildfire risk of each transmission asset within scope based on forecasted wind speeds and FPI. Additionally, PG&E analyzes the structure type and historical outage performance, including the recent enhanced inspection information to confirm asset health. As a result of the transmission asset analysis, select transmission lines were determined to be below risk thresholds based on the forecasted weather conditions and, therefore, the risk reduction benefit of de-energizing these lines did not outweigh the risk to public safety. These lines were approved to stay in service. The lines deemed to be at a higher risk of catastrophic wildfire remained in scope.

Further, a Power Flow Analysis is conducted in coordination with the California Independent System Operator (CAISO) on the in-scope transmission lines to analyze any potential downstream impacts of load shedding, coordinate with California Independent System Operator (CAISO), and confirm solution feasibility with Transmission System Protection. One transmission line was added to the de-energization scope as a result of the Power Flow Analysis.

In light of the meteorological information indicating the potential for catastrophic wildfire and the customer impacts from mitigating that risk through de-energization, the PG&E team considered whether alternatives to de-energizing, such as additional vegetation management and disabling automatic reclosers, could adequately reduce the risk of catastrophic wildfire to obviate the need for de-energization. Automatic reclosing had been disabled in Tier 2/Tier 3 and the status of real-time vegetation management efforts in the area were reviewed. Given the forecasted high windspeeds which have the potential for vegetation/flying debris coming in to contact with power lines, it was determined that these efforts were not adequate alternatives to mitigate the risk of catastrophic wildfire.

Given the imminent potential for de-energization, efforts to mitigate customer and community impact were reviewed as a part of decision-making. In addition to confirming back up generation for critical facilities and temporary microgrid readiness, Community Resource Center (CRC) deployment and field resource/helicopter pre-staging for patrols and restoration were reviewed.

Based on the protocols and factors described in this section, the OIC determined there was an imminent and significant risk of strong winds impacting PG&E assets, and a significant risk of large, catastrophic wildfires should ignition occur. The OIC determined alternatives to de-energization were not adequate to reduce this risk and that the public safety risk of catastrophic wildfire outweighed the public safety impacts of the proposed de-energization scope. In making this decision, the OIC was informed of all steps that had been taken or that were in progress to mitigate adverse impacts on customers. The OIC determined that a PSPS was necessary to protect public safety by mitigating the risks of a catastrophic wildfire and approved the decision to de-energize.

After the decision to de-energize was made, PG&E continued to actively monitor weather forecasts up until the planned de-energization time. This active monitoring of weather forecasts allows PG&E to adjust course and reduce the scope if the weather changed, including aborting the PSPS in areas where weather improved. In this event, the following areas were reduced or aborted after the decision to de-energize them based on incoming weather intel.

- Time Period 5 in the central Sierras area was aborted before its planned de-energization time on November 20 based on the pressure gradients coming in weaker than forecast, rain moving into the area, significant cloud cover, and consensus with external agencies that relative humidity values were trending higher than forecast models.
- Time Period 6 in the northern Sierras area was reduced in scope before its planned de-energization time on November 20 based on pressure gradients coming in weaker than forecast and cloud cover from the central Sierras moving northward into the area. Risk was still identified in areas south of Feather River Canyon. Scope was reduced to south of Feather River Canyon and Transmission lines were removed from scope with the exception of two circuits, resulting in a customer impact reduction of approximately 13,000 customers.

- Time Period 8 in the Guerneville area was aborted before its planned de-energization time on November 20 based on pressure gradients coming in weaker than forecast, light precipitation, and increased relative humidity levels.

November 20 PSPS Event Meteorological Decision-Making Detailed Timeline:

November 15: Forecast models started coming into better alignment on the trajectory and timing of a weather system expected to drop into northern California around the early to middle part of the upcoming week and increase in strength while moving southward. This system proved to be unique in that it did not follow the typical pattern and path of previous offshore wind events in which a low-pressure system tracks to the east of California. Instead, this weather system produced strong offshore winds but also cloudier and more humid conditions with rain forecasted across southern California and potentially the central/southern Sierra.

- At 1000, a PG&E “readiness posture” was assumed in the EOC to plan for the potential geographic scope and timing of a worst-case scenario. Timing centered around a wind event forecasted from November 19-21 for the Sacramento Valley, northern Sierra and North Bay regions.
- The operational runs of the 11/15/2019 1200 Coordinated Universal Time (UTC) European Centre for Medium Range Weather Forecasting (ECMWF) and Global weather models indicated peak Redding airport (KRDD) to Sacramento Airport (KSAC) pressure gradients above 7 millibars (mb). Such values are indicative of outage producing winds for northern portions of the PG&E territory.
- Messaging from public weather agencies was somewhat inconclusive, partially due to the longer-range and associated uncertainty of the forecast. The Predictive Services unit of the Northern California Geographic Area Coordination Center (North Ops) 7-Day forecast indicated a “Dry” burn environment⁵ absent of any “High Risk” weather triggers, accompanied with the headline “Gusty NW-NE Winds Next Wed, but with RH 25-50% and Cloud Cover.”
- The NWS Sacramento Office mentioned in the Area Forecast Discussion that “ECMWF ensemble probabilities show fairly high percentages of gusts exceeding 35 mph along the western side of the Sacramento Valley as well as the foothills and higher terrain. With decreasing humidities in this flow regime, fire weather concerns will need to be closely monitored given historically dry fuels for mid-November.” NWS Sacramento also mentioned “potential return of enhanced fire weather conditions due to very dry vegetation and gusty winds”

November 16: Although not in complete alignment with respect to strength and timing, global forecast models continued to agree on a northwest to northeast wind event during the period of November 19-21.

- At 1230, based on the latest weather forecast model data available from models and global agencies, the decision was made to activate the EOC beginning at 1800.
- The 12 UTC ECMWF operational model indicated peak pressure gradients near 5 mb for KRDD-KSAC and -10 mb for KSFO-KWMC. However, ensemble members continued to show wide variability.
- At 07:41, North Ops issued their 7 Day forecast and upgraded the following Predictive Service Areas (PSA) from a “Dry” burn environment to “Very Dry” for November 20 and 21: Mid Coast to Mendocino (NC02), Diablo-Santa Cruz Mtns (NC03B), Sac Valley/Foothills (NC05) and Northern Sierras (NC07). The forecast highlighted the dry state of fuels by mentioning “Dead fuel moisture has improved the past week but fuels remain dry with 100 hr dead fuel moisture values across several PSAs setting new records for time of year.”
- Both the Monterey and Sacramento NWS offices mentioned heightened fire weather concerns for the upcoming week in their morning Area Forecast Discussions. NWS Sacramento clarified,

⁵ https://www.predictiveservices.nifc.gov/outlooks/7-Day_Product_Description.pdf

“Despite not expecting excessively low humidity levels, fuels remain at critically dry levels for this time of year. Therefore, these gusty winds could bring fire weather concerns.”

The lack of precipitation, above normal temperatures and numerous offshore wind events this fall had effectively desiccated both dead and live fuel moisture content to critical levels. According to the California Nevada River Forecast Center, all of California except for the extreme north and Humboldt was at 0-5% of normal precipitation as of November 15. The California Data Exchange Center Northern Sierra 8-Station Precipitation⁶ had only observed a scant 0.3 inches of rain for the October and November start to the water year, which is only 4% of normal. If no rain were to be observed in the northern Sierra the rest of November, it would be the driest start to the water year in 60 years and tied for second driest in the past 100 years.

November 17: Weather modeling continued to fluctuate throughout the day again with regards to strength and timing of the event, although there was a consensus that the wind event would begin during the early morning hours now on the 20th.

- At 0838, North Ops issued their 7 Day forecast and added “High Risk” to their forecast for November 20 and 21 for NCo2, NCo3B, NCo5, NCo7 PSA’s. The same was done on Thursday the 21st, except for NCo3B which was kept at “very dry”. The forecast highlighted “Strong Gusty NW-NE Winds with Lowering RH Late Tuesday through Midday Thursday” and “High Risk for Wind/Low RH Wednesday Morning through Early Afternoon Thursday”. Near 1.5 Million PG&E customers were in the “High Risk” PSAs from predictive services.
- At 0845 PG&E Meteorology participated on an intra-agency call with North Ops and multiple NWS offices about the upcoming wind event. There was consensus that the combination of very dry fuels, strong winds, and lowering relative humidity would increase the potential for large fires.
- The National Weather Service in Sacramento issued an Area Forecast Discussion at 02:20 that mentioned “North winds will increase in the northern Sac Valley late Tuesday, with the strongest winds Wednesday and Wednesday night. Peak gust around 30-40 mph may be seen in the Valley”
- The National Weather Service in Monterey issued an Area Forecast Discussion at 03:18 and stated “Gusty north to northeast winds are possible in the North and East Bay Hills from Tuesday night through Wednesday night” and “Although the airmass is relatively cool, it is also expected to be quite dry and the combination of gusty winds and low humidity may result in critical fire weather conditions around midweek, mainly in the hills of the North and East Bay. Also, lack of wetting rains will likely mean fuels will remain near record dry levels for this time of year. Will need to consider issuance of a Fire Weather Watch if models continue to predict dry, gusty offshore winds at midweek.”
- At 1408, the Sacramento office of the National Weather Service issued a Fire Weather Watch from late Tuesday Night through Thursday Morning, mentioning “This combination of low humidity, extremely dry fuels and gusty winds will lead to critical fire weather conditions”
- At 1412, the San Francisco Bay Area National Weather Service issued a Fire Weather Watch in effect from late Tuesday night through Thursday morning, stating that “Offshore winds are forecast to develop across the higher elevations of the North Bay and East Bay beginning late Tuesday night, and continuing during the day on Wednesday. These offshore winds in combination with low relative humidity values will likely lead to critical fire weather conditions. Additionally, poor overnight relative humidity recoveries are expected Wednesday night and into Thursday morning as a result of the continued offshore winds.”

One of the complicating factors during this event would be the higher relative humidity values associated with this weather system. As was the case with previous events this year, strong winds were accompanied

⁶ https://cdec.water.ca.gov/reportapp/javareports?name=PLOT_ESI.pdf

by low relative humidity values generally below 20% and sometimes as low as single digits. However, in this case, there could be instances of relative humidity higher than 30-35% during the time of strongest winds which would considerably lower the probability of ignition and resultant catastrophic wildfire. In discussions with the OIC and EOC commander and others, it was stated that the potential showers and humidity values would need to be monitored closely leading up to the event as the wildfire risk could be mitigated given rain or increased humidity.

At 2200, with the global forecast models merging around an offshore wind event in combination with critically dry fuels, PG&E Meteorology updated the PG&E 7 Day FPI Rating Forecast and upgraded PG&E Geographic Zones 2, 3, 4 and 5 from an elevated status to a PSPS Watch.

November 18:

- At 0437 the National Weather Service Office for the San Francisco Bay Area issued an Area Forecast Discussion including an updated Fire Weather Discussion. Included was the following: “As mentioned above the offshore flow will kick in Tuesday night, increase, peak Wednesday and subside on Thursday. Humidity will be initially high thanks to the tail end of the system dropping southward, but as offshore flow increases RH values will lower. Northeast winds of 20 to 30 mph with gusts to 40 to 50 mph possible over the higher terrain. The usual wind-prone sites (Mt St Helena and Mt Diablo) may possibly gust at/above 60 mph. Lastly, the GEFS based hot dry windy index puts Wednesday above the 95th percentile. Simply put, fire season isn’t over yet.”
- At 0512 the National Weather Service Office in Eureka issued an updated Area Forecast Discussion that mentioned “As a result of this overlap of gusty northeast winds and low humidity from Wednesday morning through at least Wednesday night, critical fire weather conditions are likely to develop across a broad area, including much of Mendocino, Trinity, Lake and southern interior Humboldt counties. The worst conditions will develop primarily above valley floors, where wind speeds will be highest.”
- At 0755 the North Ops Predictive Services 7-day Significant Fire Potential Outlook was issued with no changes, continuing to show high risk with a wind trigger for Mid Coast to Mendocino (NCO2), Diablo-Santa Cruz Mtns (NCO3B), Sac Valley/Foothills (NCO5) and Northern Sierras (NCO7) on the 20th and the 21st, except for NCO3B which only allowed for a high risk with wind trigger on the 20th.
- At 0845, PG&E Meteorologists participated in a conference call hosted by North Ops and included the National Weather Service offices. There were no significant changes to yesterday’s forecast and all agencies remained in alignment on the upcoming event. However, there was some uncertainty on how much humidity recovery would take place overnight on November 19. The NWS Office signaled their intent to upgrade Fire Weather Watches to Red Flag Warning later that day.
- PG&E issued the PG&E 7 Day Public Safety Power Shutoff (PSPS) Potential forecast with PG&E Geographic Zones 1, 2, 3 and 4 in a PSPS Watch for the 20th and 21st. The Forecast discussion stated: “A strong north or northeast wind event is expected to develop late Tuesday into Thursday this week, generally affecting the northern half of the PG&E territory. There is still considerable uncertainty regarding the strength, timing and humidity levels with this system and some changes in the forecast are possible moving forward. Nonetheless, there is an increasing possibility that gusty winds will result in critical fire weather conditions. The National Weather Service (NWS) has issued Fire Weather Watches that will likely be upgraded soon to Red Flag Warnings for many areas across central and northern California due to the potential critical fire conditions.”
- During the afternoon, Eureka, Sacramento and Monterey NWS offices updated their Fire Weather Watches to Red Flag Warnings due to the combination of low humidity, extremely dry fuels and gusty winds that would lead to critical fire weather conditions. The warnings would go into effect late Tuesday night and last through Thursday morning.

During the late evening of the 18th and into the 19th, PG&E's high-resolution weather model (PG&E Operational Mesoscale Modeling System (POMMS)) started to resolve the event allowing for much more detailed analysis of the potential event scope. The high-resolution model is run out 84 hours, such that near 2100 on 11/18/2019 forecast data was available through 0500 on 11/22/2019. PG&E meteorology also obtained Utility FPI model output that had data available through 0000 11/22/2019 and Outage Producing Wind (OPW) data available through 0500 on 11/22/2019. There were several areas in which breezy to gusty offshore winds at or above outage producing levels would combine with dry and receptive fuels leading to increased fire potential. Based on information from POMMS, global forecast models, FPI and OPW, PG&E Meteorology produced an initial draft scope near 0000 11/19/2019 of the potentially impacted areas where strong winds may produce risk of outage activity (potential sources of ignitions) along with high FPI (i.e., increased probability of large fires).

At 0630 on 11/18/2019, the initial scope was presented to the Officer in Charge consisting of TPs 1-8 as described in Table 1 above. These TPs included the North Bay, northern and western Sacramento Valley, the East Bay (Oakland/Berkley Hills), the northern and central Sierra, and southwestern Marin County. Multiple TPs are created as the weather impacts different areas of the PG&E territory at separate times and this provides the granularity necessary to execute PSPS in different areas as needed in order to reduce the duration of de-energization as much as possible. The scope, along with other information was presented to the OIC and approved. The possibility to bring into scope an additional TP9 (Santa Cruz Mountains) and TP3.1, pending an additional run of the POMMS model was also discussed.

November 19: Model forecasts continued to remain consistent with the upcoming strong wind event and showed no significant changes from previous forecast model solutions.

- At 0728, the North Ops Predictive Services 7-day Significant Fire Potential Outlook was issued with no changes, continuing to show high risk with a wind trigger for Mid Coast to Mendocino (NCO2), Diablo-Santa Cruz Mtns (NCO3B), Sac Valley/Foothills (NCO5) and Northern Sierras (NCO7) on the 20th and the 21st. NCO3B was only considered high risk for the 20th. The forecast mentioned "High Risk due to the alignment of dry fuels/gusty wind and low RH Wed-Thu for Wstrn and Cntrl portions of Region" with "localized gusts 60-90 mph favoring W. slopes of Cascade-Sierra Ranges, Sac Vly and high mtn ridges Mid Coast-Mendocino PSA."
- At 0845 PG&E Meteorology participated on an intra-agency call with North Ops and multiple NWS offices about the upcoming wind event.
- Red Flag Warnings issued by NWS Eureka, Sacramento and Monterey offices remained in effect valid the morning of the 20th through the early morning of the 21st. Messaging remained consistent with gusts 35-55 mph and relative humidity between 15 and 25%.
- The Storm Prediction Center forecast showed elevated to critical fire weather on November 20th for vast portions of PG&E's territory that also encompassed the meteorological footprint PG&E Meteorology identified for the event.
- PG&E issued the PG&E 7 Day Public Safety Power Shutoff Potential forecast with PG&E Geographic Zones 1, 2, 3 and 4 in a PSPS Watch for the 20th and 21st.
- PG&E's Storm Outage Prediction Project (SOPP) model also predicted considerable outage activity across the north on the 20th due to strong winds.

The latest POMMS forecast solution was analyzed and showed consistent fire potential for TP9. At 1030 TP9 was brought into the de-energization scope.

During the day, PG&E Meteorology continued to monitor forecast conditions. Based on the latest weather forecast model information, including PG&E's FPI and OPW models, the decision was made to refine the scope of TP's 1, 5 and 6 (North Bay, Central Sierra and Northern Sierra). TP's 1 and 5 were reduced in size due to decreased FPI and OPW values, as well as the possibility of elevated relative humidity and increasing chances for precipitation. TP's 2, 4, 7 and 9 were dropped from scope due to greatly reduced

FPI and OPW values. At 1800, PG&E participated in a press conference to inform the public on the circumstances surrounding the upcoming event

November 20: Model forecasts continued to remain mostly consistent with the upcoming strong wind event but showed some changes that trended weaker than previous forecast model solutions. The other complicating but mitigating factor was rain showers that occurred overnight in the Sierra in addition to cloud cover and higher than expected relative humidity. However, conditions would still warrant PSPS in some areas and at 0430 an updated PG&E 7 Day Public Safety Power Shutoff (PSPS) Potential forecast was issued that upgraded PG&E Geographic Zones 1, 2, 3 and 4 from a PSPS Watch to PSPS Warning for the 20th and 21st.

- At 0830, the North Ops Predictive Services 7-day Significant Fire Potential Outlook was issued with no changes, continuing to show high risk with a wind trigger for Mid Coast to Mendocino (NCo2), Diablo-Santa Cruz Mtns (NCo3B), Sac Valley/Foothills (NCo5) and Northern Sierras (NCo7) on the 20th and the 21st. NCo3B was only considered high risk for the 20th.
- At 0845 PG&E Meteorology participated on an intra-agency call with North Ops and multiple NWS offices about the upcoming wind event. There was consensus the north wind event was unfolding on schedule and that RH in some areas, like the Sierra, may mitigate some of the risk but it was too early to tell.
- Red Flag Warnings issued by NWS Eureka, Sacramento and Monterey offices started at 0400 during the current morning through 7 AM on the 21st. Messaging remained consistent with gusts 35-55 mph and relative humidity between 15 and 25%.
- The Storm Prediction Center forecast continued to show elevated to critical fire weather on November 20th for vast portions of PG&E's territory that also encompassed the meteorological footprint PG&E Meteorology identified for the event.
- PG&E's Storm Outage Prediction Project (SOPP) model also predicted considerable outage activity across the north on the 20th due to strong winds (182 SO).

During the morning hours, the 12Z run of the POMMS model showed FPI/OPW values below guidance for TP 8. A decision-making meeting was held and TP8 was removed from scope based on the latest guidance showing lower wind speeds and reduced fire risk. Meteorology also determined all clear times of 11/20/2019 at 1600 and 1700 for TP3.1 and TP3, respectively. During the late morning, a go-no go meeting was initiated for TP5. Meteorology recommended removing TP5 based on reduced FPI/OPW, rain from the previous night down the I-80 corridor, and higher than forecasted relative humidity. Extensive cloud cover was also being observed. In addition, crews in the field performed an assessment of fuels on the ground and reported wet fuels in some areas with low probability of ignition. During the afternoon around 1400, new runs of the POMMS model also continued to indicate decreasing risk within the TP6 – Northern Sierra footprint. The area was decreased in scope and new scope was approved at 1700. Approximately 280 customers were de-energized around 17:30 in the smaller TP6 scope.

November 21: Real time observations continued to show diminishing winds across Northern CA, including the remaining time periods TP1, TP6, and TP10. The 00Z and 06Z POMMS indicated diminishing winds through the morning.

- Red Flag Warnings issued by NWS Eureka, Sacramento and Monterey offices were cancelled overnight.

At 0200, meteorology briefed the latest observations, trends, and forecasts and recommended an “all clear” for TP1, TP6, TP10. The all clear was approved and crews would begin the restoration process at day break. Meteorology advised the weather will be safe for all restoration work. At this point all TPs in the event have received an “all clear.”

Section 3 – Time, Place, and Duration

Appendix A shows each circuit involved in the PSPS event, along with the following for each circuit: whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3, as per the definition in General Order (GO) 95, Rule 21.2-D; the start time of the outage; communities served; and the restoration data and time for the last customer re-energized. Restoration of the circuits takes place in sections. The restoration time represents the date and time when the last section of the circuit and associated customers were restored.

The event began on November 20, 2019 at ~~03:38~~ 06:20 when the first circuit was de-energized. The event ended on November 21, 2019 at ~~21:55~~ 21:56 when the last circuit was restored. The de-energization start times, final restoration times and key communities impacted are listed by circuit in Appendix A.

Table 3 below provides a summary by Time Period. The de-energization start time and restoration complete time represent the first circuit de-energized and last circuit restored and are not representative of actual outage durations experienced by customers. The average outage duration impacted customers experienced in this event was approximately 25 hours,⁷ approximately 10 hours of which was the patrol and restoration time on average.

Table 2: De-energization timing by time period

Time Period	De-Energization Start Time	Restoration Completed	Total Customers	Medical Baseline
TP1 - North Bay rescope	11/20/2019 03:38 06:48	11/21/2019 21:55 21:56	30,636 30,710	1,260 1,250
TP3 - North Valley	11/20/2019 08:07	11/21/2019 16:12	11,746 11,835	817 814
TP3.1 - West Sac Valley	11/20/2019 09:14	11/21/2019 11:34	862 863	37 36
TP6 - Northern Sierra	11/20/2019 17:52	11/21/2019 10:44 10:45	283 282	20
TP10 - Shingletown	11/20/2019 06:20	11/21/2019 17:33	5,558 5,512	322 312
Total			49,085 49,202	2,456 2,432

Section 4 – Customers Impacted

Appendix B shows each distribution and transmission circuit involved, the total number of customers impacted on each circuit, and the number of customers impacted on each circuit by type.

During the event ~~49,085~~ 49,202⁷ distribution customers and 1 transmission commercial/industrial customer were de-energized during these combined events.

The approximate distribution customers by type are as follows:

⁷ Customer impact counts and timing related details are subject to further adjustment and reconciliation. After each PSPS event, PG&E teams reconcile outage details and categorization to ensure PSPS outages are properly labeled and do not include outages driven by other factors such as wind related outages outside of the PSPS scope. These data reviews and corrections are typically updated for several weeks after a PSPS event.

- ~~42,310~~ 42,453 residential;
- ~~5,439~~ 5,409 commercial/industrial;
- ~~1,336~~ 1,340 other⁸; and
- Of the total ~~49,085~~ 49,202 distribution customers, ~~2,456~~ 2,432 are medical baseline.

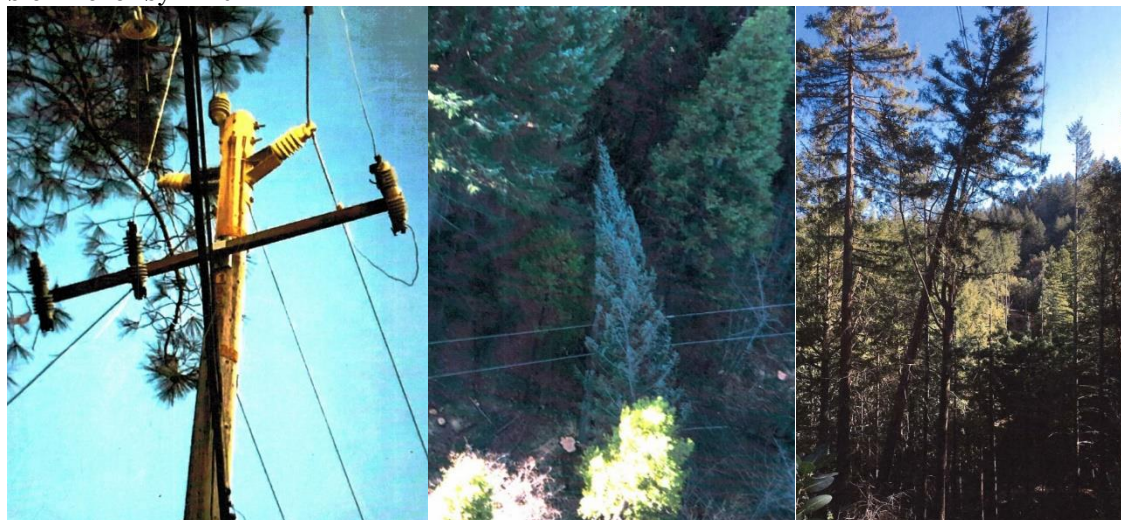
Section 5 – Damage to Overhead Facilities⁹

PG&E personnel patrolled all sections of de-energized PSPS circuits for safety prior to re-energizing. During those patrols, PG&E discovered approximately 15 instances¹⁰ of wind-related damage or hazard issues associated with its facilities across impacted divisions that required remediation prior to re-energizing. These included 13 instances of damage to PG&E's assets due to the high winds. Of those instances, 9 instances were due to tree or branch failures that caused damage to PG&E assets. In each case, PG&E repaired or replaced the damaged equipment prior to re-energizing. In addition to these instances of wind-caused damage, PG&E personnel discovered 2 instances of documented hazards, such as branches found lying across conductors, which were cleared prior to re-energizing.

- 13 cases of damages
 - 9 damage cases where vegetation was identified as the cause
 - 4 damage cases of wind-caused asset damage
- 2 cases of hazards

Figure 2: (left) In Redding, Shasta County Veg Related Damage – Tree fell on insulated secondary
Figure 3: (middle) In Shingletown, Shasta County Veg Related Damage – Tree leaning into conductors, touching both phase lines

Figure 4: (right) In Glen Ellen, Sonoma County Veg Related Damage – Tree leaning into power lines, blown over by wind



⁸ 'Other' includes customers that do not fall under the residential or commercial / industrial categories such as governmental agencies, traffic lights, agricultural facilities, and prisons.

⁹ Damages are conditions occurred during the PSPS event, likely wind-related, resulting in necessary repairs or replacement of PG&E's asset such as wind likely caused wire down or fallen pole, while hazards are conditions that may have caused damages had PSPS not been executed such as a tree limb found suspended in electrical wires.

¹⁰ These numbers represent damages and hazards found during patrols and are subject to change.

Figure 5: (left) **In Shingletown, Shasta County** Veg Related Damage – Tree leaning on insulated secondary

Figure 6: (middle) **In Santa Rosa, Sonoma County** Veg Related Damage – Branch on uninsulated primary conductor

Figure 7: (right) **In Clearlake, Lake County** Veg Related Damage – Tree limbs fell on service wire, disconnecting it from pole



Figure 8: (left) **In Happy Valley, Shasta County** Veg Related Damage – Tree branch resting on conductor

Figure 9: (middle) **In Middletown, Lake County** Veg Related Damage – Tree fell into secondary line

Figure 10: (right) **In Yountville, Napa County** Related Damage – Tree took down secondary pole



Figure 11: (left) **In St. Helena, Napa County** Non-Veg Related Damage – Wire down with no sign of vegetation causing the damage

Figure 12: (middle) **In Montgomery Creek, Shasta County** Non-Veg Related Damage – Conductor off crossarm due to broken tie wire

Figure 13: (right) **In Montgomery Creek, Shasta County** Non-Veg Related Damage – Broken tie wires dislodging uninsulated primary conductor from crossarm



Figure 14: (left): **In Santa Rosa, Sonoma County** Non-Veg Related Damage – Broken tie wires, insulator bent sideways

Figure 15: (middle): **In Santa Rosa, Sonoma County** Hazard – Tree branch lying across the phases

Figure 16: (right) **In Cottonwood, Tehama County** Hazard – Broken branch bent over onto service line



Table 3: PSPS Hazards and Damages Found

Issue Type	County	Distribution Circuit	Description
PSPS Hazard	Sonoma	RINCON 1101	Tree limb on conductor
PSPS Hazard	Tehama	COTTONWOOD 1103	Branch on conductor
PSPS Non-Veg Related Damage	Napa	SILVERADO 2105	Wire down, non-vegetation related
PSPS Non-Veg Related Damage	Shasta	CEDAR CREEK 1101	Broken tie wires
PSPS Non-Veg Related Damage	Shasta	CEDAR CREEK 1101	Conductor off crossarm due to broken tie wire
PSPS Non-Veg Related Damage	Sonoma	RINCON 1102 1103	Broken tie wire and insulator
PSPS Veg Related Damage	Lake	HIGHLANDS 1102	Branch in uninsulated primary conductor
PSPS Veg Related Damage	Lake	MIDDLETOWN 1101	Tree fell into secondary line
PSPS Veg Related Damage	Napa	PUEBLO 2102 2103	Tree took down secondary pole
PSPS Veg Related Damage	Shasta	GIRVAN 1101	Tree branch near center phase, twisted crossarm
PSPS Veg Related Damage	Shasta	JESSUP 1101	Branch over primary within 1 foot
PSPS Veg Related Damage	Shasta	VOLTA 1102	Tree fell on insulated secondary
PSPS Veg Related Damage	Shasta	VOLTA 1102	Whole tree touching both phase lines
PSPS Veg Related Damage	Sonoma	DUNBAR 1103	Tree leaning over primary conductors
PSPS Veg Related Damage	Sonoma	SANTA ROSA A 1104	Tree limb broke service

Section 6 – Customer Notifications

To provide advance warning for the PSPS event, PG&E sent direct notifications to over 49,000 potentially impacted customers via calls, text messaging, and e-mail. Additional steps were taken to notify customers enrolled in PG&E’s medical baseline program who rely on electric service for mobility or life sustaining medical reasons, to ensure they confirmed receipt of the notification to adequately prepare for an outage. To further alert the public in advance, PG&E maintained a media and online presence with regular and ongoing event updates. Customer notification details, including media engagement and digital updates, are further described below.

Media Engagement

From the time PG&E announced the potential PSPS event to the time customers were restored (between November 17 and November 21), PG&E engaged with customers and the public through the media as described below.

- Issued 10 news releases with PSPS updates;¹¹
- Provided event information to approximately 5,700 news outlets via Business Wire’s national media list on a regular and ongoing basis. This included 51 multi-cultural news outlets throughout Northern California and Bay Area regions. These organizations provided in-language (translated)

¹¹ <https://www.pge.com/en/about/newsroom/newsreleases/index.page>

event updates to their viewers/readers. A total of 156 unique stories were issued by the media in online or print outlets, and 2,545 unique stories were featured on daily newscasts, many running multiple times;

- Conducted two live-streamed media briefings, including an American Sign Language (ASL) interpreter;
- Maintained a regular and ongoing social media presence on multiple platforms, issuing 331 social media posts, which were shared more than 2,400 times. For the first time, provided PSPS event updates and multiple Public Service Announcements (PSAs) in ASL on social media, related to progress of the PSPS event, outage safety reminders and directing customers to their local Independent Living Center with whom PG&E collaborates to provide resources to individuals affected by the shutoffs;¹²
- Augmented paid advertising with dedicated PSPS alert messaging in impacted counties before and during the event using television, radio, digital videos and banners, print and search placements and in-language advertising messages in Spanish and Chinese; and
- Continued issuing radio spots ads targeting medical baseline customers and backup power generator safety tips on social media channels.

PG&E Website

Up to and during this PSPS event,¹³ PG&E provided event updates on pge.com and implemented tools to drive traffic to and maintain stability of the PSPS event updates page.¹⁴ Over the course of the event, PG&E's website had almost 1.3 million unique visitors, 1.8 million visits, and 6.4 million total page views, and PG&E's PSPS event updates page had over 500,000 unique visitors, almost 800,000 visits and over 1

¹² Sample Social Media Posts in ASL –

- Monitoring weather conditions: <https://twitter.com/PGE4Me/status/1196527150477631493>
- Preparation tips (1): <https://twitter.com/PGE4Me/status/1196549938030596096>
- Preparation tips (2): <https://twitter.com/PGE4Me/status/1196587642877440000>
- CRCs: <https://twitter.com/PGE4Me/status/1197174953851768837>
- CA Foundation for Independent Living: <https://twitter.com/PGE4Me/status/1197220762341531649>
- Traffic safety: <https://twitter.com/PGE4Me/status/1197379108478558215>
- Restoration: <https://twitter.com/PGE4Me/status/1197587820132491266>

¹³ From November 17 to November 21

¹⁴ www.pge.com/pspsupdates

million page views.¹⁵ Translated updates to key PSPS-related pages were provided in six languages in addition to English: Spanish, Chinese, Korean, Vietnamese, Tagalog and Russian.¹⁶

Customer Notifications^{17,18, 19}

Customer notifications were made throughout the event in accordance with the various time periods defined within the event based on the unique forecasted weather timing for different geographic areas. Additionally, throughout the event, PG&E maintained its process for direct communication with eight telecommunication providers and potentially impacted Community Choice Aggregators (CCA) – initially engaging with eight CCAs of which three were ultimately impacted by the de-energization. PG&E representatives also made direct calls to transmission-level customers and critical facilities that were identified to be potentially impacted by the event. PG&E representatives based in PG&E’s local Operations Emergency Centers (OEC) provided localized support for other public safety partner critical facilities, such as water agencies and hospitals.

November 17: On the evening of November 17, PG&E sent the first, priority notice PSPS event notifications to potentially impacted public safety partners in counties that were initially identified in scope of the PSPS event based on the forecasted weather conditions at the time.

November 18: On the morning on November 18, PG&E sent the first customer notifications to potentially impacted customers, including public safety partners, critical facilities, medical baseline customers²⁰ in Time Periods 1 – 8. First advanced notifications were sent to customers in Time Period 9 that afternoon following its addition to scope.

November 19: The following notifications took place on the morning of November 19.

- The medical baseline door knock process²¹ for approximately 1,600 customers that had not confirmed receipt of the first automated notifications was initiated.
- Notifications were sent to customers in portions of Calistoga, Placer and Grass Valley indicating they may experience a brief outage while PG&E energized them through temporary microgrids during the event.²²
- Customers in Time Periods 1, 3, 3.1, 5, 6 and 8 received second advanced notifications in the morning indicating their power may be shutoff in the next 24-36 hours. In the evening, customers

¹⁵ Unique visitors are the number of individuals that visit the specific webpage. These unique visitors may make multiple visits to the webpage. Page views account for all webpages served by the website (pge.com) whereby a unique visitor goes to multiple pages on the website.

¹⁶ The following number of unique visits were made to each of the translated sites for PSPS Updates from November 17 to November 21: Spanish–745, Chinese–383, Tagalog–89, Russian–102, Vietnamese–69, Korean–72.

¹⁷ PSPS notifications are primarily delivered in English. Notifications are provided in Spanish if language preference is available. If the language preference is unknown, customers have the option to listen to or view the notification in Spanish. Further, translated event information in 240 languages can be accessed by calling PG&E’s Contact Center 24 hours a day.

¹⁸ PG&E aims to issue notifications within Telephone Consumer Protection Act (TCPA) curfew boundaries. TCPA curfew hours are between 2100 and 0800, whereby TCPA under the rules of the Federal Communications Commission requires no automated calls or texts be for telemarketing and advertisements. While PSPS notices do not fall under this prohibition, PG&E aims to align with these guidelines, but will consider notifications during curfew hours on a case by case basis, e.g., calls to medical baseline customers due to suddenly changing conditions.

¹⁹ All notifications sent prior to de-energization were also sent to customers signed up for PG&E’s PSPS Zip Code Alerts.

²⁰ Including tenants of master metered medical baseline customers

²¹ Medical baseline customers receive automated calls, text and e-mails at the same intervals as the general customer notifications. In addition, these customers receive repeat automated calls and texts at hourly intervals until the customer confirms receipt of the notifications by either answering the phone or responding to the text. If confirmation is not received, a PG&E representative visits the customer’s home to check on the customer in parallel to the continuation of hourly notification retries, referred to as the “door knock process.” If the customer does not answer, a door hanger is left at the home. In each case, the notification is considered successful.

²² Later in the event, the areas encompassing the Placerville and Grass Valley temporary microgrids were removed from scope.

in these Time Periods received their third advanced notification that power would be shut off within 12 hours.

- Second advanced notifications for customers in Time Periods 2, 4, 7, and 9 were held off until the next weather model run became available to confirm forecasts that had been trending towards aborting these time periods. Once available, it was determined that Time Periods would be aborted. Customers in Times Periods 4, 7, and 9 received cancellation notifications that afternoon. Cancellations for Time Period 2 were not completed before TCPA curfew and PG&E opted to send the cancellations on the following morning.
 - Overnight, weather conditions shifted again in the vicinity of Time Period 2, and the same general area with slightly different boundaries was brought back into scope as Time Period 10. Cancellation notifications no longer needed to be sent.
 - PG&E sent a notification that de-energization was imminent to the customers associated with Time Period 10.
 - Customers in Time Period 10 that were initially scoped in Time Period 2 received two advanced notifications, the 48-hour notification and the imminent notification. Net new customers scoped in Time Period 10 received an imminent notification. In both instances, these customers did not receive a 24-hour notification.

November 20: On the morning of October 20, notifications indicating that de-energization was imminent were sent to customers in Time Periods 1, 3, 3.1, and 5. PG&E initiated live agent “Wellness Calls” to 18 medical baseline customers that had not previously confirmed receipt of the multiple notifications attempts.

Time Periods 5 and 8 were aborted, and the majority of Time Period 6 was de-scoped. These customers received a cancellation on the afternoon of October 20. The customers remaining in scope for Time Period 6 received imminent shutoff notifications in the afternoon as well.

On the evening of November 20, PG&E issued the first “Weather All Clear”²³ and “Power Restoration Complete” notifications.

November 21: All remaining “Weather All Clear” and “Power Restoration Complete” notifications were sent.

Customers Not Notified in Advance

Approximately ~~700~~ 800 customers out of the approximately 49,000 total customers de-energized did not receive **direct** notifications prior to de-energization. This was primarily due to the following reasons:

- Approximately 500 customers had no customer contact information on file; and
- Challenges related to translating the meteorology polygons into assets on the electric grid and correlating those assets to impacted customers which currently requires manual steps.

Medical Baseline Customers

For this PSPS event, ~~2,456~~ 2,432 medical baseline customers were de-energized. PG&E attempted to notify ~~2,448~~ 2,424 of these customers, which included 674 completed door knocks. A total of ~~2,399~~ 2,335 confirmed receipt of a notification.²⁴

²³ “Weather All Clear” messaging indicates the weather conditions have improved and crews are beginning to inspect equipment. The message includes an estimated time of restoration for customers that received SMS text.

²⁴ Contact with a customer is considered “successful” if one of the following occurs: Customer answers the phone or voice message is left, text message is delivered, or text is received back from the customer, e-mail is delivered or opened, or a link within the e-mail

The medical baseline customers that did not confirm receipt of an automatic notification prior to de-energization had received a significant number of contact attempts, including live agent wellness check calls and door knocks after de-energization was initiated and up until restoration was complete. On a daily basis, PG&E also continued sharing the lists of the medical baseline customers that had not confirmed receipt of their notifications with county and tribal emergency operations centers within their jurisdictions – a process requested by local governments and authorized by the Commission, which was shared for awareness for these entities to consider leveraging in their patrols of their jurisdictions.

Event Support for Access and Functional Needs (AFN) Populations

PG&E continued its collaboration with the California Foundation for Independent Living Centers (CFILC)²⁵ and continued coordination with Office of Access and Functional Needs (OAFN) within CalOES. PG&E provided funding and, on behalf of CFILC, purchased additional portable power stations during this event to assist customers that require continuous power for medical sustainability or needed assistance charging medical devices during the PSPS event. Local Independent Living Centers (ILCs) that are members of the CFILC serving PSPS impacted counties worked with individuals that rely on power to operate life sustaining medical devices to determine appropriate assistance based on customer-specific power needs.

Participating local ILCs offered all or a portion of the following services during this PSPS event: general emergency response information, device charging at the ILC, accessible transportation to PG&E Community Resource Centers, funds for hotel stays which may include gift cards for meals and accessible transportation, gift cards for backup generator gas re-fills, and/or short-term loans of a backup power portable batteries. During this event, CFILC sent out a communication to their consumers to drive additional adoption of resources they have made available.

In addition, PG&E issued a Public Service Announcement (PSA) directing customers who use a medical device and/or assistive technology that requires continuous electricity to call 211 or contact their local Independent Living Center. For this event, the PSA was recorded in American Sign Language and posted on PG&E's social media accounts and will be used in future events on posted on PG&E's website moving forward. The PSA script was also shared with multi-cultural news organizations to include in their broadcasts and articles shared with their customers.

Section 7 – Local Community Representatives Contacted

Please reference Appendix D for a list of local government, tribal representatives, and community choice aggregators contacted prior to de-energization, the initial date on which these stakeholders were contacted, and whether the areas affected by de-energization are classified as Zone 1, Tier 2 or Tier 3 as per the definition in GO 95, Rule 21.2-D. Dates marked with an asterisk are representatives who received multiple notifications during the event.

Section 8 – Local and State Public Safety Partner Engagement

Since 2018, PG&E has been meeting with cities, counties, tribes, state agencies and other public safety partners to provide information about PG&E's PSPS program. This includes, but is not limited to:

is clicked. Contact with a medical baseline customer is considered "received" if one of the following occurs: Customer answers the phone, text is received back from the customer, or e-mail is opened or a link within the e-mail is clicked. For Non-Medical Baseline customers: two additional retries will be commenced in 10-minute intervals. For Medical Baseline customers: If a confirmation has not been received through system notifications, PG&E commences the door knock process, which is an in-person visit by PG&E personnel in parallel with system notifications occurring every hour (until curfew or PG&E suspends). PG&E will leave a door hanger at customer premise, if possible. The door hanger is considered "successful contact" but not confirmed as received, and PG&E may continue additional follow-up attempts with these customers until power is restored.

²⁵ CFILC is a registered 501(c)(3) non-profit organization that increases access and equal opportunity for people with disabilities by building the capacity of Independent Living Centers (ILCs) throughout California. ILCs are grassroots organizations run by, for, and about people with disabilities. CFILC's membership includes 23 of California's 28 ILCs and 56 of the state's 58 counties.

- Reviewing key notification milestones with public safety partners
- Identifying 24-hour contact numbers for all jurisdictions within PG&E's service area
- Coordinating with cities and counties to confirm critical facilities in their jurisdictions
- Establishing access to the secure data transfer portal and securing non-disclosure agreements with cities and counties for additional customer information needed to assist local response efforts during an event
- And this year, expanding outreach to key stakeholders and local communities regarding the increased scope of the program to include transmission-level assets and the importance of emergency preparedness

In 2019, as of November 22, PG&E has held approximately 694 meetings with cities, counties, and public safety partners regarding PSPS, including 17 planning workshops attended by more than 930 public safety partners. Throughout the year, PG&E also held regular meetings with state agencies including the California Public Utilities Commission (CPUC), California Governor's Office of Emergency Services (Cal OES) and CAL FIRE and the other investor-owned utilities regarding PSPS process, protocols and standards.

On November 17, PG&E notified state agencies (Cal OES, CPUC and Governor's Office) via email and phone calls of a potential PSPS, anticipated for November 19. During the period in which PG&E's Emergency Operations Center (EOC) was active, PG&E submitted and continued to provide updates on both PSPS events to Cal OES via the PSPS State Notification Form and twice-daily State Executive Calls. Members of Cal OES and CAL FIRE were also embedded in PG&E's EOC. They received real-time status updates and provided ongoing feedback and guidance.

Public-Safety Answering Points (PSAPs), County OES and tribal emergency responders were notified of potentially impacted communities through live phone calls. During the period in which PG&E's EOC was active, dedicated PG&E point-of-contacts coordinated with impacted counties and tribes. This included but was not limited to:

- Offering PG&E Liaison or GIS experts to be embedded in local EOCs
- Offering jurisdictions to be embedded in PG&E's EOC
- Providing access to outage maps, situation reports and customer information via the secure data transfer portal
- Coordinating on Community Resource Center locations
- Resolving unique, local issues

County OES and tribal governments also received real-time updates through the dedicated PG&E point-of-contacts.

Additional outreach took place in the form of automated emails, phone calls and text messages at regular intervals to the contacts listed per Appendix D.

Section 9 – Number and Nature of Complaints Received

From November 20 to December 1, PG&E received three written CPUC complaints related to PSPS. It is possible that complaints received on or after November 20 may be relate to previous PSPS events as sometimes the complaint does not specify which event it is related to. These complaints received relate to:

- One question about the CPUC Tier 2 and 3 map boundaries in relation to the customer’s residence; and
- Two expressing concern about the pge.com outage map accuracy.

Section 10 – Claims Filed because of PSPS Event

As of December 2, 2019, PG&E received 3 claims for the November 20 PSPS event. All three of those claims were residential, two for property damage and one for food loss.

Section 11 – Detailed Description of Steps Taken to Restore Power

Prior to restoration activities, PG&E pre-positions field resources and prepares helicopters in anticipation of the weather “all clear” to begin patrols. The PG&E Incident Commander and meteorology team monitor real-time and forecasted weather conditions based on weather models, weather station data, and field observations. Using this incoming information, “all clears” are issued in a phased approach to restore customers as soon as possible.

As “all clears” are issued, PG&E patrols electrical facilities to identify and repair or clear any damage or hazards before re-energizing. Using the Incident Command System (ICS) as a base response framework, each circuit was assigned a taskforce consisting of supervisors, crews, troublemen, and inspectors. This structure allowed PG&E to patrol and perform step restoration in alignment with the impacted centralized control centers. Helicopter patrols were utilized in areas where visibility was not limited by vegetation to support swift restoration.

PG&E utilized approximately 5,600 personnel and 45 helicopters to identify any safety concerns and make necessary repairs prior to restoration. Given the smaller scale of this event, no mutual aid resources were utilized. Power was restored to customers as patrols were completed.

Section 12 – Sectionalization

During this event, PG&E determined that it could implement PSPS for 39 of the in-scope circuits by sectionalizing and de-energizing only portions of each circuit as opposed to the full circuit. This reduced the number of customers impacted by this PSPS event by approximately 55,000 customers.

Section 13 – Community Assistance Locations

During this event, PG&E established 34 CRCs in 15 counties, offered to provide reimbursement for warming centers stood up by local agencies, and deployed temporary microgrids using mobile generation to support community normalcy. In certain exceptional circumstances, PG&E also provided backup

generation support to individual customers when the imminent failure or lack of a customer-operated backup generator had the potential to impact public safety.

Community Resource Centers

When a PSPS event occurs, PG&E mobilizes (opens) its CRCs to provide impacted customers and residents a space that is safe, energized and air-conditioned or heated (as applicable) primarily during daylight hours. Visitors are provided with PSPS event information by dedicated PG&E staff, restrooms, tables and chairs, as well as power strips to meet basic charging needs, including charging for cell phones and laptops, small medical devices, as well as Wi-Fi and cellular service access (where possible). Additionally, the following supplies were available at each location: water, coffee and tea, ice, and blankets (upon request). The CRCs are designed to meet the following criteria: Americans with Disabilities Act (ADA) and environmentally compliant, capable of accommodating up to approximately 100 customers at a time, site owner approval, Wi-Fi and cellular service access, 1-2 acres of flat and (preferably) paved areas for outdoor locations, back-up generation availability, and open typically between 0800 to 2000 from the time power is shutoff until electric service is restored.

Local Government Coordination on Site Selection and Closure: During this PSPS event, PG&E's dedicated points of contact continued to closely coordinate with the potentially impacted counties and tribes to review the proposed scope of the event and receive input on possible locations for the CRCs based on the anticipated areas of de-energization. This included phone calls, as well as emails being initiated on Sunday, November 17 to potentially impacted jurisdictions identified at that time. A list of previously identified CRC locations within the county were shared with a request for input to confirm mobilization of the CRC at the same location last utilized, or preference to move to a new location. PG&E reviewed feedback from the counties and tribes and worked collaboratively to implement those locations that met key criteria.

There were several constraints in place and some suggested sites could not meet the criteria noted above, which is why some seemingly more appropriate locations were not used. PG&E ultimately received final agreement from agencies on the locations identified and mobilized. Additionally, several counties declined to have CRCs set-up in their counties for various reasons, such as relatively small scope of impact in their jurisdiction. Prior to any site closing, PG&E coordinated with location governments to gain their agreement to close the sites in their jurisdiction.

Warming Centers

Upon execution of several PSPS events in the fall of 2019, including a number of events in rapid succession, PG&E received feedback from various stakeholders regarding the particular difficulty a PSPS event placed on seniors, low-income, medically sensitive and other vulnerable populations when their power is shut off for safety. PG&E continues to explore additional options to support customers during PSPS events, including for the first-time offering funding to reimburse counties and other agencies, including tribes, for their reasonable costs to stand up "warming centers." PG&E also offered to provide temporary backup power to these facilities, if needed. Warming centers were defined as permanent structures set up for the duration of a PSPS event to provide an energized, heated facility, and other basic amenities to impacted residents.

During this event, PG&E provided temporary backup power to one facility at the Middletown Library and Senior Center in Lake County (further detailed in Temporary Backup Power section below), and PG&E's single points of contacts shared the offer for reimbursement with agencies through calls and emails.

Location, Type and Timeline of CRCs: With the intent of having two to three CRCs in the counties affected, PG&E provided a total of 34 CRCs in 15 counties over the course of two days throughout the impacted areas in the territory, including in some counties that were ultimately de-scoped from the event (portions of 11 counties were ultimately de-energized). This was done out of abundance of caution to ensure customers had a CRC facility with the amenities described above if the de-energization did ultimately occur. All CRCs were open from 0800 to 2000, with the exception of the Clearlake Senior Center which closed daily at 1800 at the request of the local sheriff and police departments for safety reasons.

Three of the 34 CRCs were indoor locations: (1) Alcouffe Community Center in Oregon House, (2) Hanna Boys Center in Sonoma, (3) Clearlake Senior Community Center. The remaining CRCs were temporary tented locations or trailers in an open space, such as a parking lot at a shopping center, school, golf

course, casino, church, library community or recreation center, and fairgrounds. All sites were ADA compliant.

With de-energization taking place for the impacted customers on the morning of November 20, 34 CRC sites were open and available to the public starting at 0800. For the counties that we removed from scope (not de-energized) due to the changing weather conditions, these sites closed mid-day on November 20 given power was not turned off for these customers.

On November 21, 18 CRC sites remained open to the public throughout eight counties in portions of the North Bay, North Valley and Northern Sierras. Restoration was complete for all customers on the late evening of November 21 and all CRCs were demobilized(closed) then.

PG&E provided updates to the public and local partners on the CRC locations, hours of operations and resources available through state agency calls, press releases, website, and social media outlets, including PG&E's main channels, as well as in local divisions by customer account representatives.

Customer Visitation: Overall, approximately 2,400 people visited one of the 34 CRC sites over the course of this PSPS event. Some customers returned to the CRCs across multiple days and the length of stay varied. Over the course of the two days of the event, customer attendance was highest at Twin Pine Casino and Hotel in Middletown (Lake County), Clearlake Senior Center in Clearlake (Lake County), and Frontier Senior Center in Anderson (Shasta County) with over 600, 300, and 300 visitors, respectively. Of the 34 CRC locations, eight sites had less than 10 visitors during the event, though some of these were open only one day and/or de-energization did not occur in their area: Costco Parking Lot in Chico (Butte County), Ukiah Empty Parking Lot in Ukiah (Mendocino County), Gold Country Fairgrounds Parking Lot in Auburn (Placer County), S&S Supply Parking Lot in Fairfield (Solano County), Cloverdale Citrus Fairgrounds in Cloverdale (Sonoma County), Olsen Ranch House in Sea Ranch (Sonoma County), Hanna Boys Center (Indoor) in Sonoma City (Sonoma County), Alcouffe Community Center (Indoor) in Oregon House (Yuba County).

The following pictures depict some of the CRCs set-up for this event throughout the territory:

Figure 18. PG&E CRC in Clearlake at Clearlake Senior Center (Lake County)



Figure 17. PG&E CRC in Sonoma at Hanna Boys Center (Sonoma County)

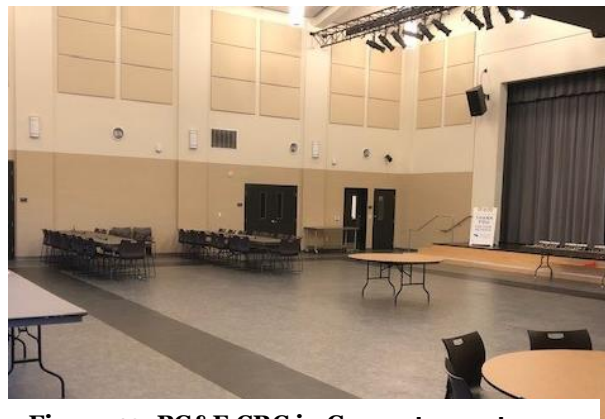


Figure 20. PG&E CRC in Penn Valley at the Penn Valley Community Church (Nevada County)



Figure 19. PG&E CRC in Georgetown at Buffalo Hill Center (El Dorado County)



See Appendix E for further details on the CRCs that PG&E mobilized during the PSPS event, including specific locations, dates and times available, and total number of visitors that utilized the CRCs' services.

Temporary Microgrids for Community Power Continuity

During this event, PG&E readied plans and stationed mobile generators to energize temporary microgrids in Angwin, Calistoga, Placerville, and Grass Valley. As forecast certainty improved approaching the event, Placerville and Grass Valley were removed from the impact scope, and PG&E limited temporary microgrid operation to Angwin and Calistoga.

Ultimately, PG&E safely sectionalized and energized over 800 customers in portions of Angwin and Calistoga using temporary primary generation.

More information about each temporary microgrid site is included below:

Table 4: November 20 Temporary Microgrid Deployments

Temporary microgrid	Interconnection configuration	Generation deployed	Customers energized
Angwin (pilot Resilience Zone)	Pre-installed interconnection hub (PIH) with a pad mounted step-up primary transformer and recloser	1 MW	~30 Including a local CAL FIRE station, student housing, medical/dental clinic, post office, and bank
Calistoga temporary microgrid at local substation	Temporary primary generators already connected at the local substation for prior work Note: There is an in-flight project to deploy a PIH currently in the design phase in Calistoga	6.5 MW	~830
Grass Valley temporary microgrid at local substation	Mobile step-up primary transformers temporarily installed at local substations	9.5 MW	Remained on standby but did not need to be energized due to impact scope reduction.
Placerville temporary microgrid at local substation		6 MW	Remained on standby but did not need to be energized due to impact scope reduction.
Total:		23 MW	~4,860 customers

Figure 21: Approximate area served by PG&E Temporary Microgrid in Angwin

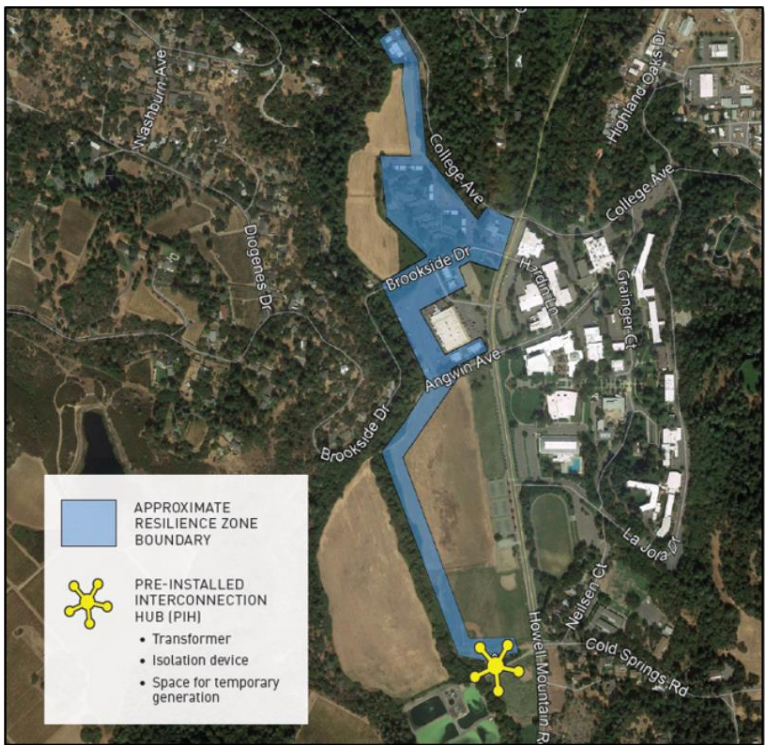
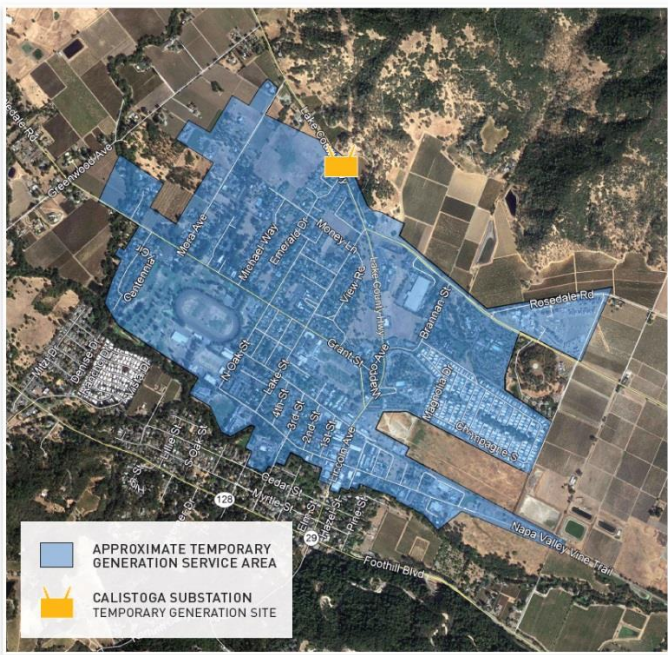


Figure 22: Approximate area served by PG&E Temporary Microgrid in Calistoga (future Resilience Zone with pre-installed interconnection hub in design phase)



Backup Power Support for Exceptional Circumstances Impacting Public Safety

During the event, PG&E deployed approximately 17 MW of backup power support to nine sites across five counties to respond to public health/safety risks and support infrastructure critical to societal continuity.

Fifteen MW were on standby at two facilities for which the cost of the generators was covered by the facility owners based on contractual arrangements established during prior events. The remaining two MW were deployed to multiple water treatment and pumping facilities, hospitals, and a senior center serving as a warming center.

Table 5: Temporary Backup Power Support by PG&E by Site Location

County	Site Type	Size (kW)	Reason Deployed
Alameda	Tunnel	6,000	Societal continuity*
Butte	Hospital	750	Public health/safety
Lake	Water treatment/pumping facility	150	Public health/safety
Lake	Warming Center	100	Public health/safety
Lake	Water treatment/pumping facility	125	Public health/safety
Lake	Water treatment/pumping facility	250	Public health/safety
Lake	Water treatment/pumping facility	400	Public health/safety
Napa	Hospital	1,000	Public health/safety
Placer	Fuel pipeline	9,000	Societal continuity ²⁶
Total Backup Power Deployed		17,775	

²⁶ Cost covered by commercial arrangement with customer

Section 14 – Lessons Learned from Event

PG&E conducted an After-Action Review on November 22, 2019 to discuss the lessons learned from the November 20 PSPS event. During that discussion, the Emergency Preparedness & Response team consolidated internal feedback along with external feedback from Cal OES and CAL FIRE representatives. Much of the feedback was consistent with that received from the most recent PSPS events on October 23, 26 and 29, which affirmed the following previously identified key areas for improvement. These continue to remain a focus of our improvement efforts after this event. The six workstreams and the representative progress completed to date is described further below.

Enhanced scoping ability and timing accuracy

To reduce the impact of PSPS events on our customers, PG&E is continuing to explore additional opportunities for sectionalization to more precisely de-energize forecasted impact areas, and by tracking events by detailed de-energization areas known as ‘time periods’. During this event PG&E built over 10 initial de-energization time periods to correlate to the geographical areas of risk. PG&E closely monitored the weather and was able to abort six time periods in real time and reduce the scope from approximately 300,000 customers as the weather conditions changed. Additionally, PG&E utilized sectionalization on over 35 circuits and is actively working to accelerate installation of sectionalization devices to provide more flexibility to reduce the number of customers impacted by future PSPS events. PG&E will continue to review its practices for accurately scoping potential de-energization events and will integrate further flexibility into the scoping process knowing that the event size, area or timing may change quickly.

Strengthening data quality

PG&E understands the importance of providing our safety partners, customers and the public with the most accurate and up to date information available before, during and after a PSPS event. In order to address data integrity issues that have occurred during quickly evolving PSPS event, PG&E has continued building out its processes to account for the frequent updates and scope changes which may arise due to the dynamic nature of weather forecasts. In addition, PG&E is working to correct data errors found in foundational systems that support PSPS events to ensure all data is accurate and up to date, and can be shared with external agencies in as timely a manner as possible during events.

Improved Estimated Time of Restoration (ETOR) precision and communication

PG&E has been working to improve the accuracy of its ETORs and communication of the latest ETOR information with safety partners, state and local agencies, and customers. ETORs and restoration status updates are communicated to agencies via state and county agency conference calls throughout the PSPS event. These updates include the ETOR and restoration status by county and tribal government and include the number of customers impacted, number of customers restored, number of medical baseline customers impacted, number of medical baseline customers restored, number of critical and essential customers impacted, and the number of critical and essential customers restored. The ETORs are shared with the public through media press releases, social media and the pge.com webpage. The ETORs are communicated directly to customers through their preferred medium (telephone, text message, email, etc.).

Improved map precision and communication

PG&E continues improving and refining its mapping and map-sharing process for PSPS events. PG&E recognizes that there are still enhancements to its mapping processes that must be made, and is taking stakeholder feedback as it works to improve our PSPS event maps. PG&E has learned through these events the importance of improving the accuracy of its maps to better support public safety partners and local agencies, and anticipates making meaningful mapping enhancements before next wildfire season.

Optimizing external communication

PG&E recognizes that external communication is key to executing a safe and effective PSPS event and that past communication has left much room for improvement. Thus, PG&E is working improve the communication that takes place leading up to, during and after a PSPS event and has recently ‘stress tested’ the pge.com website to ensure it is able to withstand increased traffic the website experiences during an event.

Addressing EOC staff fatigue

While EOC staff fatigue didn’t prove as much of an issue during the November 20 PSPS event, the action to address this issue is still of primary importance to PG&E. PG&E recognizes that EOC teams may be faced with back to back PSPS events again and in the interim, PG&E has been actively working to recruit and train utility employees not already holding positions in the EOC onto the active rosters. Additionally, PG&E will utilize the upcoming months to build out the current EOC rosters and train the EOC teams to ensure there are adequate staffing levels for each EOC position and role. PG&E will also build additional positions in the roster where necessary in anticipation of the 2020 fire season.

In addition to the lessons learned areas above, the following was noted as a lesson learned area during the November 20 PSPS event.

Single Point of Contact process enhancement

Mid-fire season, PG&E implemented a new process to coordinate with counties and tribes whereby a Single Point of Contact (SPOC) is dedicated to each of the potentially impacted counties and tribal governments. This enabled PG&E to provide direct support and to respond more effectively to unique, local inquiries. While the implementation of this process has helped improve communication and PG&E’s ability to provide real-time assistance and more direct access to updates and information, this process could be strengthened to ensure the SPOCs have the most up-to-date information and access to representatives in PG&E’s EOC with minimal delays. During this event there was a designated SPOC coordinator in the EOC, which helped to streamline the communication and information flow. In the future PG&E will provide greater role clarity for the SPOC resources and improve the integration of the SPOCs into the established PSPS process to ensure they have direct knowledge about what needs to be communicated and when.

Section 15 – Proposed Updates to ESRB-8

PG&E continues to work through the implementation of the de-energization guidelines and appreciates that there is opportunity to refine certain aspects of its guidelines. PG&E is actively addressing these issues with the CPUC, Cal OES, CAL FIRE, and local agencies. Phase II of the CPUC’s de-energization proceeding and the PSPS Order Instituting Investigation will continue to refine aspects of the de-energization guidelines adopted by Decision 19-05-042 and Resolution ESRB-8. PG&E will continue to actively engage with stakeholders and the open proceedings at the Commission and has no further suggestions at this time.

Section 16 – Other Relevant Information to Help the Commission Assessment of Reasonableness of Decision to De-energize

Maximum Wind Gusts:

The tables below show the maximum wind gust recorded by weather stations in the general timeframe and vicinity of the PSPS location.

Table 6: Maximum wind gusts from November 19 – 20

County	Maximum Wind Gust (mph)	Station ID	Name
Sonoma	75	PG132	Mt. St. Helena West
Kern	63	BLJC1	Bird Springs Pass
Humboldt	60	PTEC1	Cooskie Mountain
Butte	60	PG328	Concow Road
Tehama	57	EPKC1	Eagle Peak
Tulare	56	BPKC1	Bear Peak
Santa Barbara	55	GVTC1	Gaviota
Contra Costa	53	SJS02	Mt. Diablo
Colusa	53	PG301	Bartlett Springs Road
Sierra	53	SLEC1	Saddleback
Shasta	52	PG473	Manton Ridge
Yolo	52	PG490	Bald Mountain Tower
Napa	50	PG358	Knoxville
Calaveras	49	STUC1	Cottage
Placer	49	HLLC1	Hell Hole
Lake	49	PG383	Walker Ridge
Solano	47	PG583	Sky Ranch
Marin	46	NBRC1	Big Rock
Santa Cruz	46	PG370	Ormsey Cutoff Trail
San Mateo	45	KSFO	San Francisco International Airport
Mendocino	44	MASC1	Mendocino Pass
Alameda	44	PG054	Grizzly Peak Blvd
Monterey	43	PG542	Las Aquilas
San Bernardino	41	PG163	Old Woman Mountain
El Dorado	41	PG481	American River Overlook
Yuba	40	PKCC1	Pike County Lookout
Glenn	40	NWRC1	Sac NWR
Sacramento	39	KSAC	Sacramento Executive Airport
Trinity	39	PG580	Lower Mad River Overlook
Lassen	39	LDRC1	Ladder Butte
San Luis Obispo	39	PG175	Camino Del Capitan
Modoc	38	RSHC1	Rush Creek
Plumas	38	PG600	Hamilton Branch
Merced	37	AT423	WX6HNX-9 Pacheco Pass
Los Angeles	37	PPPC1	Poppy Park
San Benito	37	HDZC1	Hernandez
Siskiyou	37	KSIY	Montague Siskiyou County Airport
Fresno	36	LDEC1	Alcalde
Inyo	36	OVRC1	Owens Valley
Nevada	36	CISC1	White Cloud
Del Norte	35	KCEC	Crescent City, Jack McNamara Field Airport
Stanislaus	34	DBLC1	Diablo Grande

County	Maximum Wind Gust (mph)	Station ID	Name
Kings	34	KTLC1	Kettleman Hills
Mono	34	WALC1	Walker
Santa Clara	31	PG259	Pacheco Pass 1
San Joaquin	29	KSCK	Stockton Metropolitan Airport
Alpine	27	MKEC1	Markleeville
Tuolumne	27	PG430	Strawberry Overlook
San Francisco	26	FTPC1	San Francisco
Mariposa	25	CNFC1	Crane
Ventura	24	OZNC1	Ozena
Madera	23	MTTC1	Minarets
Amador	22	PG178	Tiger Penstock Top

Background on OPW

PG&E's OPW Model converts forecasted wind speed from PG&E's high-resolution weather model (PG&E Operational Mesoscale Modeling System (POMMS)) model into an outage percentage, which represents the historical frequency of hours that unplanned outage activity was observed at a given wind speed. The OPW model was constructed using PG&E unplanned outage data from 2008-2018 and PG&E's high-resolution climatology model, which contains 30 years of hourly wind data at 3 kilometer (km) spatial resolution (>5 billion data points of wind). The same model and configuration used to construct the weather climatology is used in forecast mode to produce OPW forecasts. This consistency between historical and forecast data allows PG&E to apply wind outage correlations found in the historical data to a forecast model. The OPW model is location-specific because wind-outage response is heterogeneous across PG&E's territory depending on vegetation, climatological wind exposure, and topography, among other factors. In addition, PG&E utilizes the Weather Research and Forecasting (WRF) model for high resolution modeling purposes and maintains active partnerships with external experts in numerical weather prediction on this front.

Background on Utility FPI

The PG&E Utility FPI model was calibrated against fires in the PG&E territory from 1992-2018 and combines weather (wind, temperature, and relative humidity) and fuels (10-hour dead-fuel moisture, live fuel moisture, and fuel type) and aligns to the fire spread element of the National Fire Danger Ratings System. The FPI output represents the probability of significant fires occurring and its output on the same domain as PG&E's high-resolution weather model, POMMS. The FPI output is also ranked on a scale from R1 (lowest) to R5 (highest) with R5 indicating a very high potential for significant fires. The highest level, R5-Plus, indicates high fire danger plus the potential for OPWs.

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APPENDIX A

SECTION 3 – TIME, PLACE, AND DURATION

Table 1-1. Distribution

Circuits labeled as “non HFTD” are located outside of the CPUC High Fire-Threat District (HFTD). These circuits or portions of circuits are impacted for one of two reasons: (1) indirect impacts from transmission lines being de-energized or (2) the non-HFTD portion of the circuit are conductive to the HFTD at some point in the path to service.

Circuits with an asterisk (*) were sectionalized during the event to further reduce customer impact.

**Table 1-1. Distribution Circuits De-Energized During the November 20 PSPS Event
– AMENDED 1.27.2020**

Circuit	HFTD Tier(s)	Start Date and Time	Key Communities	Restoration Date and Time
ANDERSON 1103*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:14	ANDERSON, REDDING	11/20/2019 18:50
ARBUCKLE 1104*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:40	ARBUCKLE	11/21/2019 07:34
CALISTOGA 1101	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:15	CALISTOGA	11/21/2019 15:34
CALISTOGA 1102	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:15	CALISTOGA	11/21/2019 11:58
CEDAR CREEK 1101	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 06:20	ROUND MOUNTAIN, MONTGOMERY CREEK, BIG BEND, OAK RUN, BELLA VISTA	11/21/2019 17:33
CLOVERDALE 1102*	TIER 3	11/20/2019 08:00	CLOVERDALE	11/21/2019 09:07
CORTINA 1101*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:33	WILLIAMS	11/21/2019 07:40
COTTONWOOD 1103*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:29	COTTONWOOD, RED BLUFF	11/21/2019 14:57
DESCHUTES 1101*	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:25	MILLVILLE, OAK RUN, SHINGLETOWN, PALO CEDRO	11/21/2019 11:43
DESCHUTES 1104*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:24	PALO CEDRO, ANDERSON, MILLVILLE	11/21/2019 16:12
DUNBAR 1101*	TIER 3	11/20/2019 07:03	KENWOOD, GLEN ELLEN, SANTA ROSA	11/21/2019 11:52
DUNBAR 1103*	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:09	GLEN ELLEN	11/21/2019 21:56
ELK CREEK 1101	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 09:14	STONYFORD, ELK CREEK, WILLOWS, ORLAND	11/21/2019 11:34
FULTON 1107*	TIER 3	11/20/2019 07:12	SANTA ROSA	11/21/2019 11:23
GIRVAN 1101	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:28	REDDING, IGO, ANDERSON, COTTONWOOD	11/21/2019 10:21
GLENN 1101*	TIER 2,	11/20/2019	ORLAND	11/20/2019

Circuit	HFTD Tier(s)	Start Date and Time	Key Communities	Restoration Date and Time
	PARTIALLY OUTSIDE HFTD	09:30		17:44
HIGHLANDS 1102	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:57	CLEARLAKE, CLEARLAKE OAKS	11/21/2019 11:56
HIGHLANDS 1103	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:57	LOWER LAKE, HIDDEN VALLEY LAKE, CLEARLAKE, MIDDLETOWN	11/21/2019 12:20
HIGHLANDS 1104	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:57	CLEARLAKE	11/20/2019 20:49
HOPLAND 1101*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:30	HOPLAND	11/21/2019 08:46
JESSUP 1101*	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:10	ANDERSON, IGO, REDDING	11/21/2019 13:10
JESSUP 1102*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:16	ANDERSON	11/21/2019 10:39
JESSUP 1103*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:07	REDDING, ANDERSON	11/21/2019 08:04
KANAKA 1101	TIER 3	11/20/2019 17:54	OROVILLE	11/21/2019 10:45
LOGAN CREEK 2102*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 09:17	WILLOWS	11/20/2019 16:43
MADISON 2101*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:39	GUINDA, RUMSEY, BROOKS, CAPAY	11/21/2019 10:01
MIDDLETOWN 1101	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:15	MIDDLETOWN, COBB, KELSEYVILLE, CALISTOGA, LOCH LOMOND	11/21/2019 12:11
MIDDLETOWN 1102	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:15	HIDDEN VALLEY LAKE, MIDDLETOWN	11/21/2019 10:53
MIDDLETOWN 1103	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:15	MIDDLETOWN	11/21/2019 11:37
MONTICELLO 1101	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:08	NAPA, LAKE BERRYESSA, SUISUN CITY	11/21/2019 16:21
OREGON TRAIL 1103*	TIER 2	11/20/2019 08:14	BELLA VISTA	11/21/2019 09:07
OREGON TRAIL 1104*	TIER 2	11/20/2019 08:13	REDDING	11/20/2019 16:50
PANORAMA 1101*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:15	COTTONWOOD	11/21/2019 08:33
PANORAMA 1102*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:13	ANDERSON	11/21/2019 08:58

Circuit	HFTD Tier(s)	Start Date and Time	Key Communities	Restoration Date and Time
PUEBLO 1104*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:11	NAPA	11/21/2019 10:02
PUEBLO 1105*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:15	NAPA	11/21/2019 10:19
PUEBLO 2102*	TIER 3, PARTIALLY OUTSIDE HFTD	11/20/2019 07:09	NAPA, OAKVILLE, YOUNTVILLE	11/21/2019 13:13
PUEBLO 2103*	TIER 3, TIER 2	11/20/2019 07:56	NAPA	11/21/2019 13:44
PUTAH CREEK 1102*	TIER 2	11/20/2019 07:38	WINTERS	11/21/2019 08:58
RED BLUFF 1101*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:16	RED BLUFF	11/21/2019 14:45
RED BLUFF 1103*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:14	RED BLUFF	11/21/2019 11:26
RED BLUFF 1104*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:10	RED BLUFF, COTTONWOOD	11/21/2019 12:47
RED BLUFF 1105*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:07	RED BLUFF	11/21/2019 09:40
REDBUD 1101	TIER 3	11/20/2019 07:57	CLEARLAKE OAKS	11/21/2019 11:56
RINCON 1101	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:09	SANTA ROSA	11/21/2019 12:17
RINCON 1103	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:04	SANTA ROSA	11/21/2019 13:52
SANTA ROSA A 1104*	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:12	SANTA ROSA	11/21/2019 09:12
SILVERADO 2102*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:09	SAINT HELENA, RUTHERFORD, OAKVILLE, NAPA, LAKE BERRYESSA, YOUNTVILLE	11/21/2019 15:10
SILVERADO 2103*	TIER 3, PARTIALLY OUTSIDE HFTD	11/20/2019 08:51	SAINT HELENA, RUTHERFORD	11/21/2019 09:33
SILVERADO 2104*	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 07:10	ANGWIN, POPE VALLEY, SAINT HELENA, DEER PARK, CALISTOGA	11/21/2019 15:00
SILVERADO 2105*	TIER 3, PARTIALLY OUTSIDE HFTD	11/20/2019 06:48	SAINT HELENA, CALISTOGA	11/21/2019 13:57
TYLER 1105*	TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:22	RED BLUFF	11/21/2019 12:41
VACAVILLE 1108*	TIER 2, PARTIALLY	11/20/2019 07:14	VACAVILLE	11/21/2019 09:11

Circuit	HFTD Tier(s)	Start Date and Time	Key Communities	Restoration Date and Time
	OUTSIDE HFTD			
VOLTA 1101	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:09	MANTON, MINERAL, PAYNES CREEK, MILL CREEK, RED BLUFF, SHINGLETOWN	11/21/2019 15:20
VOLTA 1102	TIER 3, TIER 2, PARTIALLY OUTSIDE HFTD	11/20/2019 08:09	SHINGLETOWN	11/21/2019 14:57
WHITMORE 1101*	TIER 3, TIER 2	11/20/2019 08:18	WHITMORE, OAK RUN	11/21/2019 14:04
WYANDOTTE 1103*	TIER 3	11/20/2019 17:52	BERRY CREEK	11/21/2019 09:46

Table 1-2. Transmission Circuits De-energized During November 20 PSPS Event

Circuit	HFTD Tier(s)	De-Energization Start Date and Time	Key Communities	Restoration Date and Time	Notes
COTTONWOOD-BENTON #2 60 kV	Tier 2, Tier 3, and Partially Outside HFTD	11/20/2019 8:07	Transmission Line	11/21/2019 9:52	Cottonwood Benton #2-60kV Line De-Energized
EAGLE ROCK-CORTINA 115 kV	Tier 2, Tier 3, and Partially Outside HFTD	11/20/2019 7:51	Transmission Line	11/21/2019 9:19	Eagle Rock-Cortina 115kV line and Lower Lake-Homestake 115 kV Line De-Energized
EAGLE ROCK-REDBUD 115 kV	Tier 2, Tier 3, and Partially Outside HFTD	11/20/2019 7:58	Transmission Line	11/21/2019 9:32	Eagle Rock-Redbud 115kV line De-Energized

Circuit	HFTD Tier(s)	De-Energization Start Date and Time	Key Communities	Restoration Date and Time	Notes
FITCH MOUNTAIN #1 60Kv	Tier 2, Tier 3, and Partially Outside HFTD	11/20/2019 7:00	Transmission Line	11/21/2019 2:08	Fitch Mtn 60kV tap de-energized
FULTON-CALISTOGA 60 kV	Tier 2, Tier 3, and Partially Outside HFTD	11/20/2019 7:16	Transmission Line	11/21/2019 11:15	Fulton-Calistoga 60kV line de-energized
FULTON-LAKEVILLE-IGNACIO 230 kV	Tier 2, Tier 3, and Partially Outside HFTD		Transmission Line		<i>Idle Line</i>
KILARC-CEDAR CREEK 60 kV	Tier 3	11/20/2019 8:12	Transmission Line	11/21/2019 9:27	Kilarc-Cedar Creek 60kV Line and Clover Creek 60kV Tap De-Energized

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APPENDIX B

SECTION 4 – CUSTOMERS IMPACTED

Note: Customer impact counts and related details are subject to further adjustment and reconciliation. After each PSPS event, PG&E teams reconcile outage details and categorization to ensure PSPS outages are properly labeled and do not include outages driven by other factors such as wind related outages outside of the PSPS scope. These data reviews and corrections are typically updated for several weeks after a PSPS event.

Table 1-1. Distribution Customers – AMENDED 1.27.2020

Circuit Name	Total Customers	Residential	Commercial / Industrial	Medical Baseline	Other
ANDERSON 1103	436	389	38	26	9
ARBUCKLE 1104	13	9	3	0	1
CALISTOGA 1101	1548	1214	234	26	100
CALISTOGA 1102	2113	1620	426	31	67
CEDAR CREEK 1101	490	444	42	29	4
CLOVERDALE 1102	15	14	0	1	1
CORTINA 1101	8	4	4	1	0
COTTONWOOD 1103	1490	1390	78	102	22
DESCHUTES 1101	904	831	58	46	15
DESCHUTES 1104	491	445	30	24	16
DUNBAR 1101	136	106	21	2	9
DUNBAR 1103	148	113	31	0	4
ELK CREEK 1101	849	685	137	36	27
FULTON 1107	378	220	152	9	6
GIRVAN 1101	1266	1130	131	72	5
GLENN 1101	5	3	1	0	1
HIGHLANDS 1102	3399	3023	363	254	13
HIGHLANDS 1103	2426	2118	274	139	34
HIGHLANDS 1104	2710	2488	217	211	5
HOPLAND 1101	162	124	30	9	8
JESSUP 1101	1710	1552	155	127	3
JESSUP 1102	1520	1466	54	114	0
JESSUP 1103	360	322	35	27	3
KANAKA 1101	41	29	10	3	2
LOGAN CREEK 2102	9	4	3	0	2
MADISON 2101	341	229	50	6	62
MIDDLETOWN 1101	1907	1598	286	65	23
MIDDLETOWN 1102	1817	1613	191	83	13
MIDDLETOWN 1103	145	97	36	3	12
MONTICELLO 1101	1334	1097	190	51	47
OREGON TRAIL 1103	138	129	7	13	2
OREGON TRAIL 1104	67	65	1	3	1
PANORAMA 1101	772	758	14	66	0
PANORAMA 1102	215	163	34	15	18
PUEBLO 1104	611	499	94	9	18

Circuit Name	Total Customers	Residential	Commercial / Industrial	Medical Baseline	Other
PUEBLO 1105	449	299	88	12	62
PUEBLO 2102	220	149	42	2	29
PUEBLO 2103	181	121	34	3	26
PUTAH CREEK 1102	9	0	9	0	0
RED BLUFF 1101	745	707	28	58	10
RED BLUFF 1103	212	198	13	14	1
RED BLUFF 1104	852	741	87	50	24
RED BLUFF 1105	936	874	48	61	14
REDBUD 1101	9	8	1	0	0
RINCON 1101	3471	3254	202	162	15
RINCON 1103	2013	1913	85	79	15
SANTA ROSA A 1104	428	202	218	11	8
SILVERADO 2102	986	515	254	3	217
SILVERADO 2103	362	239	61	0	62
SILVERADO 2104	2372	1994	237	64	141
SILVERADO 2105	921	743	108	14	70
TYLER 1105	763	653	69	55	41
VACAVILLE 1108	78	45	28	0	5
VOLTA 1101	1277	1072	175	38	30
VOLTA 1102	2513	2348	154	178	11
WHITMORE 1101	190	172	15	8	3
WYANDOTTE 1103	241	215	23	17	3
TOTAL	49,202	42,453	5,409	2,432	1,340

Table 1-2. Transmission Customers

Circuit	Total Number Out	Residential	Commercial / Industrial	Medical Baseline	Other
EAGLE ROCK-CORTINA 115KV	1	0	1	0	0

PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX C

SECTION 6 – CUSTOMER NOTIFICATIONS

Table 1-1. Summary of Customer Notifications

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
11/17/19 21:18	First Priority Notification to Public Safety Partners Identified in Initial Scope (19 counties)	Public Safety Partner Advanced Notification	1	557	0	553
11/18/19 11:30	First Notification to Potentially Impacted Customers in Time Periods 1 - 8	36-48 Hour Advanced Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 11	262,000	11,730	252,042
11/18/19 11:31	First Notification to Potentially Impacted Tenants of Master Metered Medical Baseline Customers in Time Periods 1 - 8	Master Meter Medical Baseline 36-48 Hour Advanced Notification	28	267	267	237
11/18/19 18:35	First Customer Notification to Potentially Impacted Tenants of Master Metered Medical Baseline Customers in Time Period 9	Master Meter Medical Baseline 36-48 Hour Advanced Notification	16	54	54	43
11/18/19 18:37	First Customer Notification to Potentially Impacted Customers in Time Period 9	36-48 Hour Advanced Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 6	38,924	2,018	37,788
11/19/19 07:03	Medical Baseline Door Knocks Commenced	N/A	1	1,617	1,617	1,500
11/19/19 08:00	Notifications to Customers Tied to Fulton Substation Indicating They Won't Be De-Energized Due to Switching Reconfigurations, but will Continue to Receive Event Notifications	Custom Fulton Notification	4	696	13	647
11/19/19 08:35	Short Duration Outage Notification for Customers Tied to Temporary Microgrid in	Temporary Microgrid Connection Notice	4	7,642	199	7,326

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
	Calistoga, Placer and Grass Valley					
11/19/19 11:27	Second Advanced Notification to Customers in Time Periods 1, 3, 3.1, 5, 6 and 8	24-36 Hour Advanced Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 7	189,711	9,011	178,804
11/19/19 12:11	Second Notification to Potentially Impacted Tenants of Master Metered Medical Baseline Customers in Time Period 1, 3, 3.1, 5, 6 and 8	24-36 Hour Advanced Notification	8	256	256	229
11/19/19 15:50	PSPS Event Cancellation Notification to Customers in Time Period 9	Cancellation Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 1	38,924	1,832	37,832
11/19/19 16:26	PSPS Event Cancellation Notification to Tenants of Master Metered Medical Baseline Customers in Time Period 9	Cancellation Notification	4	53	53	42
11/19/19 16:36	Short Duration Outage Notification for Additional Customers Tied to Temporary Microgrid in Grass Valley	Temporary Microgrid Connection Notice	4	275	1	271
11/19/19 17:38	PSPS Event Cancellation Notification to Customers in Time Period 4	Cancellation Notification	Critical Facilities & General Customers = 2 Medical Baseline Customers = 1	35,237	1,070	34,322
11/19/19 18:08	PSPS Event Cancellation Notification to Customers in Time Period 7	Cancellation Notification	Critical Facilities & General Customers = 1 Medical Baseline Customers = 1	14,538	290	13,753
11/19/19 18:16	PSPS Event Cancellation Notification to Tenants of Master Metered Medical	Cancellation Notification	4	6	6	5

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
	Baseline Customers in Time Period 4					
11/19/19 18:17	PSPS Event Cancellation Notification to Tenants of Master Metered Medical Baseline Customers in Time Period 7	Cancellation Notification	4	2	2	1
11/19/19 20:23	Third Advanced Notification to Customers in Time Periods 1, 3, 3.1 and 5	12 Hour Advanced Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 1	118,656	5,825	112,825
11/19/19 20:44	Third Advanced Notification to Customers in Time Periods 6 and 8	24 Hour Advanced Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 2	29,182	1,576	27,825
11/19/19 20:57	Third Advanced Notification to Tenants of Master Metered Medical Baseline Customers in Time Periods 1, 3, 3.1 and 5	12 Hour Advanced Notification	3	166	166	151
11/19/19 21:00	Third Advanced Notification to Tenants of Master Metered Medical Baseline Customers in Time Periods 6 & 8	24 Hour Advanced Notification	4	18	18	16
11/20/19 05:23	Shutoff Notification for Customers in Time Period 10	Shutoff Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 1	4,871	306	4,352
11/20/19 05:43	Shutoff Notification to Tenants of Master Metered Medical Baseline Customers in Time Period 10	Shutoff Notification	4	1	1	1
11/20/19 06:46	Live Agent Wellness Calls to Medical Baseline Customers That Did Not Confirm	Wellness Call Checks for Medical Baseline Customers		18	18	15

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
	Receipt of Notification					
11/20/19 07:00	Shutoff Notification for Customers in Time Periods 1, 3, 3.1 and 5	Shutoff Notification	Critical Facilities & General Customers = 1 Medical Baseline Customers = 1	116,055	5,682	101,277
11/20/19 08:00	Cancellation of Resiliency Notification for Customers in Placerville & Grass Valley	Resiliency Cancellation Notification	4	371	20	296
11/20/19 08:00	Short Duration Outage Notification for Additional Customers Tied to Temporary Microgrid in Grass Valley	Temporary Microgrid Connection Notice	4	1,264	15	1,243
11/20/19 08:05	Shutoff Notification to Tenants of Master Metered Medical Baseline Customers in Time Periods 1, 2, 3, 3.1 and 5	Shutoff Notification	8	163	163	142
11/20/19 11:41	Event Cancellation Notification for Customers in Time Period 8	Cancellation Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 1	10,560	333	10,022
11/20/19 12:12	PSPS Event Cancellation Notification to Tenants of Master Metered Medical Baseline Customers in Time Period 8	Cancellation Notification	4	5	5	5
11/20/19 12:42	Event Cancellation Notification for Customers in Time Period 5	Cancellation Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 1	71,940	3,164	68,737
11/20/19 12:42	PSPS Event Cancellation Notification to Tenants of Master Metered Medical Baseline	Cancellation Notification	4	104	104	90

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
	Customers in Time Period 5					
11/20/19 13:30	PSPS Primary Voltage Customer Restoration Notification	Primary Voltage Customer Restoration Notifications	1	13	0	6
11/20/19 16:06	PSPS Event Cancellation Notification to Tenants of Master Metered Medical Baseline Customers in Portions of Time Period 6	Cancellation Notification	4	1	1	1
11/20/19 16:16	PSPS Event Cancellation Notification for Customers in Majority Portion of Time Period 6	Cancellation Notification	Critical Facilities & General Customers = 3 Medical Baseline Customers = 1	7,040	469	6,738
11/20/19 17:36	Weather All Clear Notification to Customers in Time Period 3.1	Weather All Clear Event Update Notification	Critical Facilities & General Customers = 3 MB = 1	856	38	764
11/20/19 17:58	Shutoff Notification for Small Portion of Customers in Time Period 6	Shutoff Notification	Critical Facilities & General Customers = 3 MB = 1	284	23	247
11/20/19 18:27	Weather All Clear Notification to Customers in Time Period 3	Weather All Clear Event Update Notification	Critical Facilities & General Customers = 3 MB = 1	12,203	852	10,950
11/20/19 19:01	Event Cancellation Notification for Customers in Portions of Time Period 6	Cancellation Notification	Critical Facilities & General Customers = 3 MB = 1	6,637	402	6,172
11/20/19 19:21	Restoration Complete Notification for Customers Restored on 11/20/19 Between 1500 and 1759	Restoration Complete Notification	Critical Facilities & General Customers = 5 MB = 2	514	37	474
11/20/19 19:27	Weather All Clear Notification Tenants of Master Meter Medical Baseline	Weather All Clear Event Update Notification	4	33	33	26

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
	Customers in Time Period 3					
11/20/19 19:33	Event Cancellation for Tenants of Master Meter Medical Baseline Customers in portions of Time Period 6	Cancellation Notification	4	4	4	2
11/20/19 20:13	Restoration Complete Notification for Customers Restored on 11/20/19 Between 1800 and 1859	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	1,246	99	1,163
11/21/19 08:00	Weather All Clear Notifications to Customers in Time Periods 1, 6 and 10	Weather All Clear Event Update Notification	Critical Facilities & General Customers = 3 MB = 1	25,909	940	23,912
11/21/19 08:45	Weather All Clear Notification to Tenants of Master Metered Medical Baseline Customers in Time Period 1, 6 and 10	Weather All Clear Event Update Notification	4	18	18	13
11/21/19 09:15	Restoration Complete Notification for Customers Restored on 11/21/19 Between 0700 and 0759	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	125	12	113
11/21/19 09:40	Restoration Complete Notification for Customers Restored on 11/21/19 Between 0800 and 0859	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	3,033	189	2,911
11/21/19 10:34	Restoration Complete Notification for Tenants of Master Metered Medical Baseline Customers Restored on 11/21/19 Between 0800 and 0859	Restoration Complete Notification	4	11	11	10

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
11/21/19 10:54	Restoration Complete Notification for Customers Restored on 11/21/19 Between 0900 and 0959	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	4,996	191	4,796
11/21/19 11:08	Restoration Complete Notification for Tenants of Master Metered Medical Baseline Customers Restored on 11/21/19 Between 0900 and 0959	Restoration Complete Notification	4	25	25	23
11/21/19 11:51	Restoration Complete Notification for Customers Restored on 11/21/19 Between 1000 and 1059	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	7,737	346	7,438
11/21/19 12:00	Restoration Complete Notification for Tenants of Master Metered Medical Baseline Customers Restored on 11/21/19 Between 1000 and 1059	Restoration Complete Notification	4	1	1	1
11/21/19 12:49	Restoration Complete Notification for Customers Restored on 11/21/19 Between 1100 and 1159	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	5,968	275	5,685
11/21/19 14:00	Restoration Complete Notification for Customers Restored on 11/21/19 Between 1200 and 1259	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	3,197	183	2,948
11/21/19 14:04	Restoration Complete Notification for Tenants of Master Metered Medical	Restoration Complete Notification	4	1	1	1

Starting Date & Time	Notification Description	Notification Script Sent	# of Notification Attempts Made	Total # Notifications Sent (at the Service Point Level)	Total # of Medical Baseline Notifications	# of Customers With Successful Notification Attempt
	Baseline Customers Restored on 11/21/19 Between 1200 and 1259					
11/21/19 14:42	Restoration Complete Notification for Customers Restored on 11/21/19 Between 1300 and 1359	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	6,666	322	6,170
11/21/19 14:45	Restoration Complete Notification for Tenants of Master Metered Medical Baseline Customers Restored on 11/21/19 Between 1300 and 1359	Restoration Complete Notification	4	2	2	1
11/21/19 15:59	Restoration Complete Notification for Customers Restored on 11/21/19 Between 1400 and 1459	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	1,748	62	1,672
11/21/19 17:22	Restoration Complete Notification for Customers Restored on 11/21/19 Between 1500 and 1650	Restoration Complete Notification	Critical Facilities & General Customers = 3 MB = 1	2,128	38	2,002

Table 1-2. Customer Notification Scripts

PG&E PSPS Customer Notification Scripts

Table 1-2: Message for First Public Safety Partner Advanced Notification

Notification Audience	Notification Type: First Public Safety Partner Advanced Notification
<p>Public Safety Partners & Critical Facilities</p>	<p><u>TEXT:</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power at <<TIME, DATE>>. More info: pge.com/p1 and enter <<CODE></p> <p><u>VOICE & VOICE MESSAGE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<DAY, DATE>>. This notice is for critical service providers.</p> <p>Elevated weather conditions, including potential fire risk, are forecasted in the next <<48 to 72>> hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted. If these conditions persist, PG&E may need to turn off power for safety. Maps of impacted areas are also available for download at pge.com/pspsseventmaps.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p> <p><u>EMAIL:</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<DATE>>)</p> <p>Dear Critical Service Provider,</p> <p>Elevated weather conditions, including potential fire risk, are forecasted in the next <<48 to 72>> hours and may impact electric service. To view a list of your potentially impacted locations click pge.com/myaddresses.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • If these conditions persist, PG&E may need to turn off power to local customers for safety on <<DAY, DATE>> • Maps of impacted areas are also available for download at pge.com/pspsseventmaps • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • We will continue to monitor conditions and will contact you with further updates <p>Please have your emergency plan ready. For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>

Table 1-2: Message for 36-48 Hour Advanced Notification

Notification Audience	Notification Type: 36-48 Hour Advanced Notification
<p>Public Safety Partners & Critical Facilities</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Maps of impacted areas are also available for download at pge.com/pspeventmaps.</p> <p>For more information visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Maps of impacted areas are also available for download at pge.com/pspeventmaps. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Critical Service Provider,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • If these conditions persist, PG&E may need to turn off power for safety • If we do need to turn off power for safety, we will work to restore power as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed

Notification Audience	Notification Type: 36-48 Hour Advanced Notification
	<ul style="list-style-type: none"> Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours For planning purposes, we suggest preparing for multiple-day outages We will continue to monitor conditions and will contact you with further updates <p>Maps of impacted areas are also available for download at pge.com/pspseventmaps.</p> <p>Please have your emergency plan ready. For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent on <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>General Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p>

Notification Audience	Notification Type: 36-48 Hour Advanced Notification
	<p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
Medical Baseline Customers	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>>. Reply w/ "1" to verify receipt</p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 "zero" to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p>

Notification Audience	Notification Type: 36-48 Hour Advanced Notification
	<p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
Tenants of Master Meter Medical Baseline	<p><u>VOICE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p>

Notification Audience	Notification Type: 36-48 Hour Advanced Notification
	<p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p> <p><u>VOICE MESSAGE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 36 to 48 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p>

Table 1-3: Message for 24-36 Hour Advanced Notification

Notification Audience	Notification Type: 24-36 Hour Advanced Notification
<p>Public Safety Partners & Critical Facilities</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>Maps of impacted areas are also available for download at pge.com/pspseventmaps. For more information visit pge.com or call 1-800-743-5002.</p> <p>If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. This notice is for critical service providers.</p>

Notification Audience	Notification Type: 24-36 Hour Advanced Notification
	<p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 - 36 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>Maps of impacted areas are also available for download at pge.com/pspseventmaps. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Critical Service Provider,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • If these conditions persist, PG&E may need to turn off power for safety • If we do need to turn off power for safety, we will work to restore power as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • We will continue to monitor conditions and will contact you with further updates • Maps of impacted areas are also available for download at pge.com/pspseventmaps. <p>Please have your emergency plan ready. For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent on <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>General Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p>

Notification Audience	Notification Type: 24-36 Hour Advanced Notification
	<p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer, Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p>

Notification Audience	Notification Type: 24-36 Hour Advanced Notification
	<p>Message sent at <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Medical Baseline Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. More info: pgepsps.com/<<CODE>>. Reply w/ "1" to verify receipt</p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 "zero" to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message. Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>.</p> <p>Dear Valued Customer,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates

Notification Audience	Notification Type: 24-36 Hour Advanced Notification
	<ul style="list-style-type: none"> • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Tenants of Master Meter Medical Baseline Customers</p>	<p><u>VOICE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/ppsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. Make sure any backup generators are ready to safely operate, and you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p> <p><u>VOICE MESSAGE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 to 36 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/ppsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p>

Table 1-4: Message for 24 Hour Advanced Notification

Notification Audience	Notification Type: 24 Hour Advanced Notification
Public Safety Partners & Critical Facilities	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>Maps of impacted areas are also available for download at pge.com/pspsseventmaps. For more information visit pge.com or call 1-800-743-5002.</p> <p>If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>Maps of impacted areas are also available for download at pge.com/pspsseventmaps. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Critical Service Provider,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • If these conditions persist, PG&E may need to turn off power for safety • If we do need to turn off power for safety, we will work to restore power as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages

Notification Audience	Notification Type: 24 Hour Advanced Notification
	<ul style="list-style-type: none"> We will continue to monitor conditions and will contact you with further updates <p>Maps of impacted areas are also available for download at pge.com/pspsseventmaps. Please have your emergency plan ready. For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent on <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>General Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer,</p>

Notification Audience	Notification Type: 24 Hour Advanced Notification
	<p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you,</p> <p>Pacific Gas and Electric Company Message sent at <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Medical Baseline Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. More info: pgepsps.com//<<CODE>>. Reply w/ "1" to verify receipt</p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 "zero" to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p>

Notification Audience	Notification Type: 24 Hour Advanced Notification
	<p>Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Tenants of Master Meter Medical Baseline Customers</p>	<p><u>VOICE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p>

Notification Audience	Notification Type: 24 Hour Advanced Notification
	<p><u>VOICEMAIL:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 24 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p>

Table 1-6: Message for 12 Hour Advanced Notification

Notification Audience	Notification Type: 12 Hour Advanced Notification
<p>Public Safety Partners & Critical Facilities</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Maps of impacted areas are also available for download at pge.com/pspsseventmaps.</p> <p>For more information visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. This notice is for critical service providers.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Please have your emergency plan ready. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Maps of impacted areas are also</p>

Notification Audience	Notification Type: 12 Hour Advanced Notification
	<p>available for download at pge.com/pspseventmaps. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Critical Service Provider,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • If these conditions persist, PG&E may need to turn off power for safety • If we do need to turn off power for safety, we will work to restore power as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • We will continue to monitor conditions and will contact you with further updates <p>Maps of impacted areas are also available for download at pge.com/pspseventmaps.</p> <p>Please have your emergency plan ready. For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent on <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>General Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. To repeat this message, please press pound.</p>

Notification Audience	Notification Type: 12 Hour Advanced Notification
	<p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
Medical Baseline Customers	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>>. Reply w/ "1" to verify receipt</p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p>

Notification Audience	Notification Type: 12 Hour Advanced Notification
	<p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact your electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact electric service. To view a list of your potentially impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates. Please answer our call so we can be sure you have received the message. Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Weather conditions may require a Public Safety Power Shutoff (Message sent on <<SYSTEM DAY, DATE>>).</p> <p>Dear Valued Customer,</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact your electric service. To view a list of your potentially impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready in case we need to turn off power for public safety • We will continue to monitor conditions and will contact you with further updates • If there is an outage we will work to restore service as soon as it is safe to do so • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p>

Notification Audience	Notification Type: 12 Hour Advanced Notification
	<p>Message sent <<SYSTEM DAY, DATE>>. NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Tenants of Master Meter Medical Baseline Customers</p>	<p><u>VOICE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. Make sure any backup generators are ready to safely operate, and you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p> <p><u>VOICE MESSAGE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Gusty winds and dry conditions, combined with a heightened fire risk, are forecasted in the next 12 hours and may impact your electric service. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please have your emergency plan ready in case we need to turn off power for public safety. Make sure any backup generators are ready to safely operate, and you have enough fuel to last a few days.</p> <p>If these conditions persist, PG&E may need to turn off power for safety. Outages could last for multiple days. We will continue to monitor conditions and will contact you with further updates.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p>

Table 1-12: Message for Temporary Microgrid Connection Notice

Notification Audience	Notification Type: Temporary Microgrid Connection Notice
<p>All Customers</p>	<p><u>VOICE / VOICE MESSAGE</u> Hello, this is Pacific Gas and Electric Company calling to let you know the current weather forecasts in your area could create a greater potential for fire risk. While we may need to turn off power in the surrounding area, your property is located in an area that PG&E can safely keep energized with temporary generation. You might experience brief power outages when the temporary generation is connected and disconnected.</p> <p>While PG&E is planning to keep you energized throughout this weather event, you will continue to receive automated calls alerting the broader community outside of your area about the</p>

Notification Audience	Notification Type: Temporary Microgrid Connection Notice
	potential for public safety power shutoffs. For more information, please call PG&E at 1-800-743-5000 or go to www.pge.com/weather .

Table 1-12: Message for Temporary Microgrid Connection Cancellation Notice

Notification Audience	Notification Type: Temporary Microgrid Connection Cancellation Notice
All Customers	<p><u>VOICE / VOICE MESSAGE</u> Hello, this is Pacific Gas and Electric Company calling to let you know that the weather forecasted for your area could create a greater potential for fire risk. Your property is located in an area where PG&E may need to turn off power for safety. Although you were informed earlier that PG&E can safely keep your area energized, given the dynamic nature of this event, PG&E will now need to turn off power for safety. We apologize for any confusion.</p> <p>You will continue to receive and should closely monitor automated calls alerting your community about the potential for public safety power shutoffs. For more information, please call PG&E at 1-800-743-5000 or go to www.pge.com/weather</p>

Table 1-12: Customer Message for Customers Tied to Fulton Substation

Notification Audience	Notification Type: Custom Fulton Notice
All Customers	<p><u>VOICE / VOICE MESSAGE</u> Hello, this is Pacific Gas and Electric Company calling with an update on the Public Safety Power Shutoff affecting your service. Due to a change in electrical switching your service will not be affected by the Public Safety Power Shutoff event planned for Wednesday, November 20th. While PG&E is planning to keep you energized throughout the weather event, you will continue to receive automated calls alerting the broader community and your address will remain listed on PG&E's online outage map. For more information, visit www.pge.com/weather or call 1-800-743-5002.</p>

Table 1-8: Message for Shutoff Notification

Notification Audience	Notification Type: Shutoff Notification
Public Safety Partners & Critical Facilities	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve. This notice is for critical service providers.</p> <p>To protect public safety, PG&E has turned off or will soon turn off power. We have been reaching out to customers asking that they prepare emergency plans and supplies. To view a list of your impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Power will remain off until weather conditions improve and it is safe to restore service. Please have your emergency plan ready. Outages could last for multiple days. Maps of impacted areas are also available for download at pge.com/pspsseventmaps. We will continue to keep you updated.</p> <p>For more information visit pge.com or call 1-800-743-5002. If you have questions and want to speak to someone at PG&E, please press 0 "zero" to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p>

Notification Audience	Notification Type: Shutoff Notification
	<p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. This notice is for critical service providers.</p> <p>To protect public safety, PG&E has turned off or will soon turn off power. We have been reaching out to customers asking that they prepare emergency plans and supplies. To view a list of your impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Power will remain off until weather conditions improve and it is safe to restore service. Please have your emergency plan ready. Outages could last for multiple days. Maps of impacted areas are also available for download at pge.com/pspsseventmaps. We will continue to keep you updated. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL:</u> SUBJECT: PG&E Safety Alert: Planned Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Critical Service Provider,</p> <p>To protect public safety, PG&E has turned off or will soon turn off power. We have been reaching out to customers asking that they prepare emergency plans and supplies. To view a list of your impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Power will remain off until weather conditions improve and it is safe to restore service • We will continue to keep you updated • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • However, depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and call 911 immediately • Maps of impacted areas are also available for download at pge.com/pspsseventmaps <p>For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
General Customers	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. Prepare a plan. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>To protect public safety, PG&E has turned off or will soon turn off power. To view a list of your impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please be ready with your emergency plan. Outages could last for multiple days. Power will remain off until weather conditions improve and it is safe to restore service. We will continue to keep you updated.</p>

Notification Audience	Notification Type: Shutoff Notification
	<p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. To repeat this message, please press pound</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company calling on <<SYSTEM DAY, DATE>>.</p> <p>To protect public safety, PG&E has turned off or will soon turn off your power. To view a list of your impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please be ready with your emergency plan. Outages could last for multiple days. Power will remain off until weather conditions improve and it is safe to restore service. We will continue to keep you updated. Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL:</u> SUBJECT: PG&E Safety Alert: Planned Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Valued Customer,</p> <p>To protect public safety, PG&E has turned off or will soon turn off your power. To view a list of your impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready • If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days. Generator safety tips can be found here • Power will remain off until weather conditions improve and it is safe to restore service • We will continue to monitor conditions and will contact you with further updates • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Medical Baseline Customers</p>	<p><u>TEXT</u> PG&E Safety Alert: Due to weather forecast PG&E may turn off power on <<START DATE>>. More info: <a href="http://pgepsps.com/<<CODE>>">pgepsps.com/<<CODE>>. Reply w/ "1" to verify receipt</p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>To protect public safety, PG&E has turned off or will soon turn off power. To view a list of your impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p>

Notification Audience	Notification Type: Shutoff Notification
	<p>Please be ready with your emergency plan. Outages could last for multiple days. Power will remain off until weather conditions improve and it is safe to restore service. We will continue to keep you updated.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>If you have questions about this outage and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>To protect public safety, PG&E has turned off or will soon turn off your power. To view a list of your impacted locations visit pge.com/myaddresses and enter code <<CODE>> when prompted.</p> <p>Please be ready with your emergency plan. Outages could last for multiple days.</p> <p>Power will remain off until weather conditions improve and it is safe to restore service. We will continue to keep you updated. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Planned Public Safety Power Shutoff (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Valued Customer,</p> <p>To protect public safety, PG&E has turned off or will soon turn off your power. To view a list of your impacted locations visit pgepsps.com.</p> <p>Here is what you need to know:</p> <ul style="list-style-type: none"> • Please have your emergency plan ready • If you have a backup generator, please do a safety check and make sure you have enough fuel to last a few days. Generator safety tips can be found here • Power will remain off until weather conditions improve and it is safe to restore service • We will continue to monitor conditions and will contact you with further updates • In most cases, we would expect to be able to restore power within 24 to 48 hours after weather has passed • Depending on weather conditions or if any repairs are needed, outages (weather event plus restoration time) could last longer than 48 hours • For planning purposes, we suggest preparing for multiple-day outages • If you see a downed power line, assume it is energized and extremely dangerous and report it immediately by calling 911 <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>

Notification Audience	Notification Type: Shutoff Notification
Tenants of Master Meter Medical Baseline Customers	<p><u>VOICE:</u> This is an important safety alert from Pacific Gas and Electric Company calling on <<SYSTEM DAY, DATE>>.Para español oprima nueve.</p> <p>To protect public safety, PG&E has turned off or will soon turn off your power. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please be ready with your emergency plan. Outages could last for multiple days. Power will remain off until weather conditions improve and it is safe to restore service. We will continue to keep you updated.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002. If you have questions about this outage and want to speak to someone at PG&E, please press 0 “zero” to be connected to a customer service representative. Thank you.</p> <p><u>VOICE MESSAGE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>To protect public safety, PG&E has turned off or will soon turn off your power. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates.</p> <p>Please be ready with your emergency plan. Outages could last for multiple days.</p> <p>Power will remain off until weather conditions improve and it is safe to restore service. We will continue to keep you updated. Please answer our call so we can be sure you have received the message.</p> <p>Thank you for your patience. For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p>

Table 1-11: Wellness Call Checks for Medical Baseline Customers

Notification Audience	Notification Type: Wellness Call Checks for Medical Baseline Customers
Medical Baseline Customers	<p><u>VOICE</u> Hello, this is [First Name] with Pacific Gas and Electric Company. I am calling to make sure you’re aware that gusty winds and dry conditions, combined with a heightened fire risk, made it necessary for us to temporarily turn off your electricity overnight last night for safety.</p> <ul style="list-style-type: none"> • We understand how important electric service is to you. • We are calling to make sure you are ok without power. We will restore power as soon as it is safe to do so. • Keep emergency numbers on hand for hospitals, fire departments, police, friends and relatives. • If at any time in the future you have a change to your contact information, you can update your contact information by calling us at 1-866-743-6589. • If at any time you experience a medical emergency, please call 911 immediately. • More information can be found at www.pge.com/wildfiresafety. Thank you. <p><u>VOICE MESSAGE</u> Hello, this is [NAME] calling from Pacific Gas and Electric Company with an urgent safety message about your electric service. I am calling to make sure you are aware that gusty winds and dry conditions, combined with a heightened fire risk, made it necessary for us to temporarily turn off your electricity overnight last night for safety. We understand how important electric service is to you. We will restore power as soon as it is safe to do so. If at any time you experience a medical emergency, please call 911 immediately. Thank you.</p>

Table 1-10: Message for Weather “All Clear” Notification

Notification Audience	Notification Type: Weather All Clear Notification
<p>Public Safety Partners, Critical Facilities, General Customers, Medical Baseline Customers</p>	<p><u>TEXT:</u> PG&E Safety Update: Weather has improved. Crews are working to safely restore power. More info: pge.com or call 800-743-5002. Reply STOP to STOP text alerts for this outage.</p> <p><u>VOICE:</u> “This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>> regarding the Public Safety Power Shutoff in your area. Para español oprima nueve.</p> <p>Weather conditions have now improved and crews are inspecting equipment to determine how quickly we can safely restore service. We expect service to be fully restored to the majority of customers on <<ETOR DATE>> by <<ETOR TIME>> depending on if any repairs are needed, but your location may be restored sooner.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. To opt out of call notifications for the remainder of this outage, press 2. To repeat this message, please press pound.”</p> <p><u>VOICE MESSAGE:</u> “This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>> regarding the Public Safety Power Shutoff in your area. Para español oprima nueve.</p> <p>Weather conditions have now improved and crews are inspecting equipment to determine how quickly we can safely restore service. We expect service to be fully restored to the majority of customers on <<ETOR DATE>> by <<ETOR TIME>> depending on if any repairs are needed, but your location may be restored sooner.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002. Thank you. If you no longer wish to receive updates by phone to this number, please call 1-800-808-1743 from this number to unsubscribe from all future notifications for this outage.</p> <p><u>EMAIL:</u> SUBJECT: PG&E Safety Alert: PG&E Public Safety Power Shutoff Alert (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Valued Customer,</p> <p>Weather conditions have now improved and crews are inspecting equipment to determine how quickly we can safely restore service to your neighborhood.</p> <p>We expect service to be fully restored to the majority of customers on <<ETOR DATE>> by <<ETOR TIME>> depending on if any repairs are needed, but your location may be restored sooner. We appreciate your ongoing patience during this Public Safety Power Shutoff.</p> <p>For more information, including regular updates, visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Tenants of Master</p>	<p><u>VOICE & VOICE MESSAGE:</u> This is an important safety alert from Pacific Gas and Electric company calling on <Date>.</p>

Notification Audience	Notification Type: Weather All Clear Notification
Metered Medical Baseline Customers	Crews continue to inspect equipment to determine how quickly we can safely restore service. For more information including regular updates, visit pgealerts.com or call 1-800-743-5002. Thank you for your patience. To opt out of call notifications for the remainder of this outage, press 2.

Table 1-12: Message for Primary Voltage Customer Notifications

Notification Audience	Notification Type: Primary Voltage Customer Restoration Notifications
Primary Voltage Customers – Pre-Restoration Script	<p><u>VOICE / VOICE MESSAGE</u> Hi. This is <<NAME>> with PG&E’S Customer Service Team. You have been identified as a Primary Voltage Customer as defined by PG&E Electric Rule 2, Section B.1. Your PG&E electric services were interrupted as a result of the recent PSPS event. At this point in time, and based on the information I have, we are still waiting for the weather “All Clear” so that we can conduct our inspections prior to restoration.</p> <p>Once you receive the “All Clear” message, please start inspections and/or repairs on your customer-owned facilities prior to being restored. As a reminder, if you have damaged equipment or other hazards present while PG&E is restoring power, it poses a serious safety risk and can lead to additional damage and/or hazards at your facility. I’m calling to confirm that you understand the importance of inspecting your facilities for any damage. Immediate and ongoing maintenance is critically important to ensure your safety. Thank you for your time.</p> <p><u>EMAIL</u> SUBJECT: PG&E Recommendation to Inspect and Repair</p> <p>Dear <PSPS Contact(s)>,</p> <p>We understand that your PG&E electric services were interrupted as a result of the recent PSPS event. As a Primary Voltage Customer (PG&E Electric Rule No.2), you are responsible for inspecting and/or repairing any and all customer-owned equipment from your physical location to the single customer substation or up to the "termination point" between your service and PG&E's primary distribution system.</p> <p>I’m emailing you to confirm that you understand the importance of inspecting your facilities for any damage once the “All Clear” has been given. PG&E highly recommends that you inspect and or repair any and all customer-owned equipment.</p> <p>It is always our goal to keep our customers and communities safe, so we appreciate your understanding and support as we work through this event.</p> <p>Thank you, Pacific Gas and Electric Company</p>

Table 1-13: Message for Cancellation Notification

Notification Audience	Notification Type: Cancellation Notification
Public Safety Partners, Critical Facilities, General Customers, Medical	<p><u>TEXT</u> PG&E Safety Update: Forecasted weather conditions have improved & we are not planning to turn off power for public safety. More info: pgepsps.com/<<CODE>></p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p>

<p>Baseline Customers</p>	<p>Forecasted weather conditions have improved in certain locations and we are not planning to turn off power for public safety. To view a list of your specific locations where outages are no longer needed visit pge.com/myaddresses and enter code <<CODE>> when prompted. We are continuing to monitor conditions and will contact you with any further updates.</p> <p>For more information visit pge.com or call 1-800-743-5002. Thank you. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Forecasted weather conditions have improved in certain locations and we are not planning to turn off power for public safety. To view a list of your specific locations where outages are no longer needed visit pge.com/myaddresses and enter code <<CODE>> when prompted. We are continuing to monitor conditions and will contact you with any further updates. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: We are not planning to turn off power on <<START DATE>></p> <p>Dear Valued Customer,</p> <p>Forecasted weather conditions have improved in certain locations and we are not planning to turn off power for public safety. To view a list of your specific locations where outages are no longer anticipated visit pgepsps.com. We are continuing to monitor conditions and will contact you with any further updates.</p> <p>For more information visit pge.com or call 1-800-743-5002.</p> <p>Thank you, Pacific Gas and Electric Company</p> <p>Message sent at <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
<p>Tenants of Master Meter Medical Baseline Customers</p>	<p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Forecasted weather conditions have improved in certain locations and we are not planning to turn off power for public safety. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates. We are continuing to monitor conditions and will contact you with any further updates. For more information visit pge.com or call 1-800-743-5002. Thank you.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Forecasted weather conditions have improved in certain locations and we are not planning to turn off power for public safety. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates. We are continuing to monitor conditions and will contact you with any further updates. For more information visit pge.com or call 1-800-743-5002. Thank you.</p>

Table 1-17: Message for Restoration Complete Notification

Notification Audience	Notification Type: Restoration Complete Notification
Public Safety Partners, Critical Facilities, General Customers, Medical Baseline Customers	<p><u>TEXT</u> PG&E Safety Update: Power has been restored in your area. If your power is still out, please call us at 800-743-5002. Thank you for your patience.</p> <p><u>VOICE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Our crews have successfully restored power in your area. To view a list of these specific locations visit pge.com/myaddresses and enter code <<CODE>> when prompted. If your power is still out in this location, please call us at 1-800-743-5002.</p> <p>For customers with multiple locations please note restoration times may vary. Thank you for your patience during this time. To repeat this message, please press pound.</p> <p><u>VOICE MESSAGE</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Our crews have successfully restored power in your area. To view a list of these specific locations visit pge.com/myaddresses and enter code <<CODE>> when prompted. If your power is still out in this location, please call us at 1-800-743-5002.</p> <p>For customers with multiple locations please note restoration times may vary. Thank you for your patience during this time.</p> <p><u>EMAIL</u> SUBJECT: PG&E Safety Alert: Your power has been restored (Message sent on <<SYSTEM DATE>>)</p> <p>Dear Valued Customer,</p> <p>Our crews have successfully restored power in your area. To view a list of these specific locations visit pgepsps.com. If your power is still out in this location, please call us at 1-800-743-5002.</p> <p>For customers with multiple locations please note restoration times may vary. For more information visit pge.com. Thank you for your patience during this time.</p> <p>Pacific Gas and Electric Company</p> <p>Message sent at <<SYSTEM DATE, TIME>> NOTE: To protect against spam, some email providers may delay delivery</p>
Tenants of Master Meter Medical Baseline Customers	<p><u>VOICE:</u> This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>. Para español oprima nueve.</p> <p>Our crews have successfully restored power in your area. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates. If your power is still out in this location, please call us at 1-800-743-5002.</p> <p>For customers with multiple locations please note restoration times may vary. Thank you for your patience during this time.</p> <p><u>VOICE MESSAGE:</u></p>

Notification Audience	Notification Type: Restoration Complete Notification
	<p>This is an important safety alert from Pacific Gas and Electric Company, calling on <<SYSTEM DAY, DATE>>.</p> <p>Our crews have successfully restored power in your area. To view a list of your potentially impacted locations visit www.pge.com/pspsupdates. If your power is still out in this location, please call us at 1-800-743-5002.</p> <p>For customers with multiple locations please note restoration times may vary. Thank you for your patience during this time.</p>

PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX D

SECTION 7 – LOCAL COMMUNITY REPRESENTATIVES CONTACTED

Table 1-1. Local Community Representatives Contacted

Dates marked with an asterisk are representatives who received multiple notifications during the event.

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Alameda (City of)	City Hall	N/A	Nov 18 2019 10:24:28 AM*
Alameda (City of)	Emergency (24-hour)	N/A	Nov 18 2019 10:24:23 AM*
Alameda (City of)	General (24-hour)	N/A	Nov 18 2019 10:24:47 AM*
Alameda (City of)	Operation Section Chief; Designated POC	N/A	Nov 18 2019 10:26:29 AM*
Alameda (City of)	Watch Commander (24-hour)	N/A	Nov 18 2019 10:24:02 AM*
Alameda County	Chairman	Tier 2/3	Nov 18 2019 10:24:01 AM*
Alameda County	Chairperson	Tier 2/3	Nov 18 2019 10:25:38 AM*
Alameda County	Communications Operator	Tier 2/3	Nov 18 2019 11:36:00 AM
Alameda County	County Administrator	Tier 2/3	Nov 18 2019 10:23:55 AM*
Alameda County	Customer Care Manager	Tier 2/3	Nov 18 2019 10:24:48 AM*
Alameda County	Dispatcher	N/A	Nov 18 2019 9:54:00 AM
Alameda County	Dispatcher	Tier 2/3	Nov 18 2019 10:22:00 AM
Alameda County	Dispatcher	Tier 2/3	Nov 18 2019 9:48:00 AM
Alameda County	Dispatcher	Tier 2/3	Nov 18 2019 10:33:00 AM
Alameda County	Dispatcher	Tier 2/3	Nov 18 2019 10:38:00 AM
Alameda County	Dublin Police - Technician	Tier 2/3	Nov 18 2019 10:25:14 AM*
Alameda County	Emergency Preparedness Manager (24-hour)	Tier 2/3	Nov 18 2019 10:24:27 AM*
Alameda County	Fire Coordinator (24-hour); Designated POC	Tier 2/3	Nov 18 2019 10:23:46 AM*
Alameda County	General	Tier 2/3	Nov 18 2019 10:25:59 AM*
Alameda County	General	Tier 2/3	Nov 18 2019 10:24:44 AM*
Alameda County	Lieutenant (24-hour)	Tier 2/3	Nov 18 2019 10:24:32 AM*
Alameda County	Local Cal Fire	Tier 2/3	Nov 18 2019 10:25:41 AM*
Alameda County	Mayor	Tier 2/3	Nov 18 2019 10:24:18 AM*
Alameda County	OES Coordinator	Tier 2/3	Nov 18 2019 10:23:38 AM*
Alameda County	OES Director	Tier 2/3	Nov 18 2019 9:20:00 AM
Alameda County	OES Director	Tier 2/3	Nov 18 2019 9:20:00 AM
Alameda County	OES EOC Lead	Tier 2/3	Nov 18 2019 10:23:53 AM*
Alameda County	Region II Coordinator (24-	Tier 2/3	Nov 18 2019 10:25:56 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
	hour); Designated POC		
Alameda County	Watch Commander (24-hour)	Tier 2/3	Nov 18 2019 10:24:02 AM*
Albany	City Manager	Tier 2/3	Nov 18 2019 10:25:10 AM*
Albany	Emergency (24- hour)	Tier 2/3	Nov 18 2019 10:24:52 AM*
Albany	Fire Chief (24- hour); Designated POC	Tier 2/3	Nov 18 2019 10:24:15 AM*
Albany	Mayor	Tier 2/3	Nov 18 2019 10:25:14 AM*
Amador (City of)	Mayor	Tier 2/3	Nov 18 2019 10:25:26 AM*
Amador County	Administrative Assistant	Tier 2/3	Nov 18 2019 10:25:19 AM*
Amador County	Chair of the Board	Tier 2/3	Nov 18 2019 10:25:28 AM*
Amador County	Chairman	Tier 2/3	Nov 18 2019 10:25:18 AM*
Amador County	Chairperson	Tier 2/3	Nov 18 2019 10:23:42 AM*
Amador County	County Administrative Officer	Tier 2/3	Nov 18 2019 10:25:17 AM*
Amador County	Dispatcher	Tier 2/3	Nov 18 2019 9:26:00 AM
Amador County	Dispatcher	Tier 2/3	Nov 18 2019 9:35:00 AM
Amador County	Fire Chief	Tier 2/3	Nov 18 2019 10:25:36 AM*
Amador County	Natural Resource Director (24-hour)	Tier 2/3	Nov 18 2019 10:24:22 AM*
Amador County	OES Coordinator (24-hour), Designated POC	Tier 2/3	Nov 18 2019 10:25:20 AM*
Amador County	OES Director	Tier 2/3	Nov 18 2019 10:00:00 AM
Amador County	Sheriff (24-hour)	Tier 2/3	Nov 18 2019 10:25:32 AM*
Anderson	Chief Treatment Plant Operator (24- hour)	Tier 2/3	Nov 17 2019 8:31:09 PM*
Anderson	City Manager; Designated POC (24- hour)	Tier 2/3	Nov 17 2019 8:30:43 PM*
Anderson	Fire Chief	Tier 2/3	Nov 17 2019 8:29:37 PM*
Anderson	Fire Chief (24-hour)	Tier 2/3	Nov 17 2019 8:30:30 PM*
Anderson	Lieutenant (24- hour)	Tier 2/3	Nov 17 2019 8:29:15 PM*
Anderson	Mayor	Tier 2/3	Nov 17 2019 8:28:55 PM*
Anderson	Police Chief (24- hour)	Tier 2/3	Nov 17 2019 8:34:42 PM*
Anderson	Public Works Director (24-hour)	Tier 2/3	Nov 17 2019 8:30:57 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Anderson	Public Works Superintendent (24-hour)	Tier 2/3	Nov 17 2019 8:30:09 PM*
Antioch	City Manager	Tier 2/3	Nov 18 2019 10:25:24 AM*
Antioch	Dispatcher	Tier 2/3	Nov 18 2019 12:04:00 PM
Antioch	Emergency (24-hour)	Tier 2/3	Nov 18 2019 10:24:30 AM*
Auburn	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:28:50 PM*
Auburn	Dispatcher	Tier 2/3	Nov 17 2019 4:14:00 PM
Auburn	Fire Chief	Tier 2/3	Nov 17 2019 8:30:08 PM*
Auburn	Local Cal Fire	Tier 2/3	Nov 17 2019 8:30:32 PM*
Auburn	Mayor	Tier 2/3	Nov 17 2019 8:30:08 PM*
Auburn	Police Chief	Tier 2/3	Nov 17 2019 8:30:06 PM*
Belmont	OES Director	Tier 2/3	Nov 19 2019 4:35:00 PM
Belvedere	City Manager	N/A	Nov 18 2019 10:24:17 AM*
Belvedere	General (24-hour)	N/A	Nov 18 2019 10:24:40 AM*
Benicia	Sargent	N/A	Nov 17 2019 3:52:00 PM
Berkeley	Assistant Fire Chief (24-hour); Designated POC	Tier 2/3	Nov 18 2019 10:25:41 AM*
Berkeley	Deputy Fire Chief	Tier 2/3	Nov 18 2019 9:40:00 AM
Berkeley	Dispatcher	Tier 2/3	Nov 18 2019 10:47:00 AM
Berkeley	Fire Chief (24-hour); Designated POC	Tier 2/3	Nov 18 2019 10:29:39 AM*
Berkeley	Fire Chief; Designated POC	Tier 2/3	Nov 18 2019 10:23:38 AM*
Berkeley	Non-Emergency	Tier 2/3	Nov 18 2019 10:23:52 AM*
Berkeley	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:04 AM*
Brentwood	City Manager	Tier 2/3	Nov 18 2019 10:24:01 AM*
Brentwood	City Manager	Tier 2/3	Nov 18 2019 10:24:47 AM*
Brentwood	General (24-hour)	Tier 2/3	Nov 19 2019 12:14:00 PM*
Brentwood	Mayor	Tier 2/3	Nov 18 2019 10:23:37 AM*
Brentwood	Police Chief	Tier 2/3	Nov 18 2019 10:25:05 AM*
Butte County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:48 PM*
Butte County	Chairman	Tier 2/3	Nov 17 2019 6:23:00 PM*
Butte County	Chairman	Tier 2/3	Nov 17 2019 6:28:00 PM*
Butte County	Chairman	Tier 2/3	Nov 17 2019 7:03:00 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Butte County	Chairman	Tier 2/3	Nov 17 2019 6:30:00 PM*
Butte County	Chairman	Tier 2/3	Nov 17 2019 8:30:19 PM*
Butte County	Chairperson	Tier 2/3	Nov 17 2019 8:28:50 PM*
Butte County	Chief Administrative Officer; Designated POC	Tier 2/3	Nov 17 2019 8:29:29 PM*
Butte County	Councilmember	Tier 2/3	Nov 17 2019 8:30:59 PM*
Butte County	Dispatcher	Tier 2/3	Nov 17 2019 3:45:00 PM
Butte County	District Attorney	Tier 2/3	Nov 17 2019 8:30:53 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:29:08 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:12 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:07 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:36 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:57 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:29:55 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:31:07 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:21 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:49 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:59 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:29:29 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:35 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:29:14 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:29 PM*
Butte County	General	Tier 2/3	Nov 17 2019 8:30:22 PM*
Butte County	General	Tier 2/3	Nov 17 2019 6:38:00 PM*
Butte County	General CAL FIRE (24-hour)	Tier 2/3	Nov 17 2019 3:59:00 PM*
Butte County	OES Director	Tier 2/3	Nov 17 2019 8:30:27 PM*
Butte County	Sheriff	Tier 2/3	Nov 17 2019 8:30:57 PM*
Butte County	Tribal Administration	Tier 2/3	Nov 17 2019 9:53:00 PM*
Butte County	Vice Chairwoman	Tier 2/3	Nov 17 2019 8:28:50 PM*
Calistoga	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:18 PM*
Calistoga	General (24-hour)	Tier 2/3	Nov 17 2019 8:29:57 PM*
Calistoga	General (24-hour)	Tier 2/3	Nov 17 2019 8:30:56 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Calistoga	Mayor	Tier 2/3	Nov 17 2019 8:30:27 PM*
Campbell	Dispatcher	Zone 1	Nov 18 2019 4:10:00 PM
Capitola	City Hall	N/A	Nov 18 2019 4:19:30 PM*
Capitola	City Manager; Designated POC	N/A	Nov 18 2019 4:21:13 PM*
Capitola	Fire Prevention (24- hour)	N/A	Nov 18 2019 4:20:41 PM*
Capitola	Non-Emergency (24-hour)	N/A	Nov 18 2019 4:20:19 PM*
Capitola	Police Captain	N/A	Nov 18 2019 4:20:25 PM*
Capitola	Police Chief	N/A	Nov 18 2019 4:21:23 PM*
Chico	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:40 PM*
Chico	Com Op	Tier 2/3	Nov 17 2019 3:50:00 PM
Chico	Fire Chief	Tier 2/3	Nov 17 2019 8:30:46 PM*
Chico	Fire Chief	Tier 2/3	Nov 17 2019 4:00:00 PM
Chico	General	Tier 2/3	Nov 17 2019 8:30:56 PM*
Chico	General	Tier 2/3	Nov 17 2019 8:30:41 PM*
Chico	Mayor	Tier 2/3	Nov 17 2019 8:30:26 PM*
Chico	Police Chief	Tier 2/3	Nov 17 2019 8:28:53 PM*
Clayton	Fire Chief	Tier 2/3	Nov 18 2019 10:23:43 AM*
Clayton	Interim City Manager	Tier 2/3	Nov 18 2019 10:25:06 AM*
Clayton	Mayor	Tier 2/3	Nov 18 2019 10:25:26 AM*
Clayton	Police Chief	Tier 2/3	Nov 18 2019 10:23:41 AM*
Clearlake	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:00 PM*
Clearlake	Fire Chief	Tier 2/3	Nov 17 2019 8:29:08 PM*
Clearlake	Mayor	Tier 2/3	Nov 17 2019 8:31:03 PM*
Clearlake	Non-Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:29:24 PM*
Clearlake	Sergeant	Tier 2/3	Nov 17 2019 4:34:00 PM
Cloverdale	Assistant City Manager (24-hour)	Tier 2/3	Nov 17 2019 8:28:51 PM*
Cloverdale	City Manager; Designated POC (24- hour)	Tier 2/3	Nov 17 2019 8:30:48 PM*
Cloverdale	Director of Public Works (24-hour)	Tier 2/3	Nov 17 2019 8:30:44 PM*
Cloverdale	Fire Chief (24-hour)	Tier 2/3	Nov 17 2019 8:30:55 PM*
Cloverdale	Lieutenant (24- hour)	Tier 2/3	Nov 17 2019 8:30:23 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Cloverdale	Mayor	Tier 2/3	Nov 17 2019 8:29:05 PM*
Cloverdale	Police Chief (24-hour)	Tier 2/3	Nov 17 2019 8:29:16 PM*
Cloverdale	Supervisor	Tier 2/3	Nov 17 2019 3:57:00 PM
Colfax	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:19 PM*
Colfax	General	Tier 2/3	Nov 17 2019 8:30:23 PM*
Colfax	Mayor	Tier 2/3	Nov 17 2019 8:30:19 PM*
Colfax	Substation (24-hour)	Tier 2/3	Nov 17 2019 8:31:13 PM*
Colma	Dispatcher	N/A	Nov 18 2019 5:40:00 PM
Colusa County	Chairman	Tier 2/3	Nov 17 2019 6:36:00 PM*
Colusa County	Chairperson	Tier 2/3	Nov 17 2019 8:31:29 PM*
Colusa County	City Hall	Tier 2/3	Nov 17 2019 8:30:21 PM*
Colusa County	City Hall	Tier 2/3	Nov 17 2019 8:30:10 PM*
Colusa County	Dispatch	Tier 2/3	Nov 17 2019 3:53:00 PM
Colusa County	General	Tier 2/3	Nov 17 2019 8:29:44 PM*
Colusa County	General	Tier 2/3	Nov 17 2019 8:30:50 PM*
Colusa County	General	Tier 2/3	Nov 17 2019 8:30:09 PM*
Colusa County	General (24-hour)	Tier 2/3	Nov 17 2019 8:30:43 PM*
Colusa County	General (24-hour)	Tier 2/3	Nov 17 2019 8:29:34 PM*
Concord	City Manager	Tier 2/3	Nov 18 2019 10:24:05 AM*
Concord	Dispatcher	Tier 2/3	Nov 18 2019 12:16:00 PM
Concord	Emergency (24-hour)	Tier 2/3	Nov 18 2019 10:24:28 AM*
Concord	Police Chief	Tier 2/3	Nov 18 2019 10:26:18 AM*
Contra Costa County	Battalion Chief	Tier 2/3	Nov 18 2019 10:25:25 AM*
Contra Costa County	Chair of the Board (24-hour)	Tier 2/3	Nov 18 2019 10:25:35 AM*
Contra Costa County	Chairperson	Tier 2/3	Nov 18 2019 3:15:02 PM*
Contra Costa County	Chairperson	Tier 2/3	Nov 18 2019 3:15:04 PM*
Contra Costa County	Chief of Staff	Tier 2/3	Nov 18 2019 10:23:56 AM*
Contra Costa County	Coordinator	Tier 2/3	Nov 18 2019 11:26:00 AM
Contra Costa County	County Administrator (24-hour)	Tier 2/3	Nov 18 2019 10:25:24 AM*
Contra Costa County	Dispatcher	Tier 2/3	Nov 18 2019 9:30:00 AM
Contra Costa County	Emergency Planning Coordinator	Tier 2/3	Nov 18 2019 10:25:24 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Contra Costa County	Emergency Services Manager; Designated POC (24-hour)	Tier 2/3	Nov 18 2019 10:25:22 AM*
Contra Costa County	EP Coordinator	Tier 2/3	Nov 18 2019 11:10:00 AM
Contra Costa County	Fire Chief	Tier 2/3	Nov 18 2019 10:23:58 AM*
Contra Costa County	Fire Chief	Tier 2/3	Nov 18 2019 11:20:00 AM
Contra Costa County	Local Cal Fire	Tier 2/3	Nov 18 2019 10:25:41 AM*
Contra Costa County	OES Director	Tier 2/3	Nov 18 2019 10:25:25 AM*
Contra Costa County	OES Manager	Tier 2/3	Nov 18 2019 9:00:00 AM
Contra Costa County	OES Warning System	Tier 2/3	Nov 18 2019 10:23:51 AM*
Contra Costa County	Sheriff	Tier 2/3	Nov 18 2019 10:23:51 AM*
Cordelia	Dispatcher	N/A	Nov 17 2019 3:57:00 PM
Corning	City Manager; Designated POC	N/A	Nov 17 2019 8:34:36 PM*
Corning	Dispatcher	N/A	Nov 17 2019 4:05:00 PM
Corning	Dispatcher	N/A	Nov 17 2019 4:10:00 PM
Corte Madera	City Manager	Tier 2/3	Nov 18 2019 10:23:56 AM*
Corte Madera	Fire Chief	Tier 2/3	Nov 18 2019 10:25:37 AM*
Corte Madera	General	Tier 2/3	Nov 18 2019 10:25:27 AM*
Corte Madera	Police Chief	Tier 2/3	Nov 18 2019 10:25:09 AM*
Corte Madera	Public Works Director	Tier 2/3	Nov 18 2019 10:25:27 AM*
Corte Madera	Town Hall	Tier 2/3	Nov 18 2019 10:24:57 AM*
Cotati	City Manager; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:30:37 PM*
Cotati	Director of Public Works (24-hour)	Tier 2/3	Nov 17 2019 8:29:17 PM*
Cotati	Emergency (24-hour)	Tier 2/3	Nov 17 2019 4:04:00 PM*
Cotati	Police Chief (24 hour)	Tier 2/3	Nov 17 2019 8:30:06 PM*
Cupertino	Citizen Corps Coordinator (24-hour)	Tier 2/3	Nov 18 2019 4:20:55 PM*
Cupertino	City Manager	Tier 2/3	Nov 18 2019 4:24:41 PM*
Cupertino	Deputy Chief; Designated POC (24-hour)	Tier 2/3	Nov 18 2019 4:20:55 PM*
Cupertino	Emergency (24-hour)	Tier 2/3	Nov 18 2019 4:20:24 PM*
Cupertino	Emergency Coordinator	Tier 2/3	Nov 18 2019 5:17:00 PM

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Cupertino	Emergency Coordinator; Designated POC	Tier 2/3	Nov 18 2019 4:21:06 PM*
Cupertino	Mayor	Tier 2/3	Nov 18 2019 4:24:58 PM*
Danville	City Manager	Tier 2/3	Nov 18 2019 10:25:19 AM*
Danville	Emergency Manager	Tier 2/3	Nov 18 2019 10:25:43 AM*
Danville	Mayor	Tier 2/3	Nov 18 2019 10:25:36 AM*
Danville	Mayor	Tier 2/3	Nov 18 2019 10:25:34 AM*
Danville	OES Manager	Tier 2/3	Nov 18 2019 11:15:00 AM
Danville	Police Chief	Tier 2/3	Nov 18 2019 10:23:42 AM*
Dixon	Dispatcher	Zone 1	Nov 17 2019 3:57:00 PM
Dublin	City Manager	Tier 2/3	Nov 18 2019 10:23:41 AM*
Dublin	City Manager	Tier 2/3	Nov 18 2019 10:24:23 AM*
Dublin	General (24-hour)	Tier 2/3	Nov 18 2019 10:25:04 AM*
Dublin	Mayor	Tier 2/3	Nov 18 2019 10:24:41 AM*
El Cerrito	Battalion Chief; Designated POC	Tier 2/3	Nov 18 2019 10:23:44 AM*
El Cerrito	City Hall	Tier 2/3	Nov 18 2019 10:25:08 AM*
El Cerrito	Fire Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:57 AM*
El Cerrito	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:35 AM*
El Dorado County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:27 PM*
El Dorado County	Chief Administrative Officer	Tier 2/3	Nov 17 2019 8:28:51 PM*
El Dorado County	Dispatcher	Tier 2/3	Nov 17 2019 4:05:00 PM
El Dorado County	Dispatcher	Tier 2/3	Nov 17 2019 4:15:00 PM
El Dorado County	Fire Chief	Tier 2/3	Nov 17 2019 8:30:24 PM*
El Dorado County	Health and Human Services	Tier 2/3	Nov 17 2019 8:30:10 PM*
El Dorado County	Local Cal Fire	Tier 2/3	Nov 17 2019 8:30:14 PM*
El Dorado County	OES Director; Designated POC	Tier 2/3	Nov 17 2019 8:29:02 PM*
El Dorado County	Police Chief	Tier 2/3	Nov 17 2019 10:35:00 AM
El Dorado County	Sheriff	Tier 2/3	Nov 17 2019 8:30:29 PM*
Emeryville	City Manager	N/A	Nov 18 2019 10:25:05 AM*
Emeryville	Non-Emergency	N/A	Nov 18 2019 10:24:21 AM*
Emeryville	Dispatcher	N/A	Nov 18 2019 10:40:00 AM
Fairfax	Mayor	Tier 2/3	Nov 18 2019 10:23:41 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Fairfax	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 9:32:00 AM*
Fairfax	Town Manager; Designated POC	Tier 2/3	Nov 18 2019 10:25:28 AM*
Fairfield	City Manager	Tier 2/3	Nov 17 2019 8:30:43 PM*
Fairfield	Fire Chief; Designated POC	Tier 2/3	Nov 17 2019 8:30:41 PM*
Fairfield	General	Tier 2/3	Nov 17 2019 8:34:38 PM*
Fairfield	Mayor	Tier 2/3	Nov 17 2019 8:30:38 PM*
Fairfield	Non-Emergency	Tier 2/3	Nov 17 2019 4:07:00 PM*
Fairfield	Police Chief	Tier 2/3	Nov 17 2019 8:30:08 PM*
Foster City	Sargeant	N/A	Nov 18 2019 5:44:00 PM
Fremont	City Manager	Zone 1	Nov 18 2019 10:24:21 AM*
Fremont	Deputy Fire Chief; Designated POC	Zone 1	Nov 18 2019 10:23:41 AM*
Fremont	Dispatcher	Zone 1	Nov 18 2019 10:45:00 AM
Fremont	Fire Chief	Zone 1	Nov 18 2019 10:25:42 AM*
Fremont	Mayor	Zone 1	Nov 18 2019 10:25:24 AM*
Fremont	Police Chief (24-hour)	Zone 1	Nov 18 2019 10:25:26 AM*
Gilroy	City Administrator	Tier 2/3	Nov 18 2019 4:21:28 PM*
Gilroy	Dispatcher	Tier 2/3	Nov 18 2019 4:28:00 PM
Gilroy	Fire Chief; Designated POC (24-hour)	Tier 2/3	Nov 18 2019 4:20:40 PM*
Gilroy	Mayor	Tier 2/3	Nov 18 2019 4:21:09 PM*
Glenn County	Chairman	Zone 1	Nov 17 2019 6:46:00 PM*
Glenn County	Chairman	Zone 1	Nov 17 2019 6:50:00 PM*
Glenn County	Chairperson	Zone 1	Nov 17 2019 7:20:00 PM*
Glenn County	Chairperson	Zone 1	Nov 17 2019 8:29:33 PM*
Glenn County	Deputy Director OES	Zone 1	Nov 17 2019 8:30:17 PM*
Glenn County	General (24-hour)	Zone 1	Nov 17 2019 8:29:13 PM*
Glenn County	Local Cal Fire	Zone 1	Nov 17 2019 8:29:30 PM*
Glenn County	Planning Director; Designated POC	Zone 1	Nov 17 2019 8:28:51 PM*
Glenn County	Sheriff	Zone 1	Nov 17 2019 8:30:12 PM*
Glenn County	TA	Zone 1	Nov 17 2019 8:28:51 PM*
Grass Valley	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:29:37 PM*
Grass Valley	Mayor	Tier 2/3	Nov 17 2019 8:30:14 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Grass Valley	Police Chief	Tier 2/3	Nov 17 2019 8:29:12 PM*
Gridley	Dispatcher	N/A	Nov 17 2019 3:53:00 PM
Hayward	City Manager	Tier 2/3	Nov 18 2019 10:24:25 AM*
Hayward	Dispatcher	Tier 2/3	Nov 18 2019 10:19:00 AM
Hayward	Fire Chief	Tier 2/3	Nov 18 2019 9:47:00 AM
Hayward	Police Chief	Tier 2/3	Nov 18 2019 10:24:38 AM*
Healdsburg	Asst. City Manager	Tier 2/3	Nov 17 2019 8:30:44 PM*
Healdsburg	City Manager	Tier 2/3	Nov 17 2019 8:30:39 PM*
Healdsburg	Community Outreach	Tier 2/3	Nov 17 2019 8:29:05 PM*
Healdsburg	Community Services	Tier 2/3	Nov 17 2019 8:30:38 PM*
Healdsburg	Dispatch (24-hour)	Tier 2/3	Nov 17 2019 8:29:31 PM*
Healdsburg	Electric Superintendent (24-hour)	Tier 2/3	Nov 17 2019 8:30:39 PM*
Healdsburg	Emergency Coordinator	Tier 2/3	Nov 17 2019 8:28:57 PM*
Healdsburg	Finance Director	Tier 2/3	Nov 17 2019 8:29:34 PM*
Healdsburg	Fire Chief	Tier 2/3	Nov 17 2019 8:30:47 PM*
Healdsburg	Fire Marshall	Tier 2/3	Nov 17 2019 8:31:04 PM*
Healdsburg	Mayor	Tier 2/3	Nov 17 2019 8:29:30 PM*
Healdsburg	Police Chief	Tier 2/3	Nov 17 2019 8:30:43 PM*
Healdsburg	Police Lieutenant	Tier 2/3	Nov 17 2019 8:30:43 PM*
Healdsburg	Police Sergeant	Tier 2/3	Nov 17 2019 8:30:26 PM*
Healdsburg	Public Works Director	Tier 2/3	Nov 17 2019 8:34:38 PM*
Healdsburg	Public Works Superintendent	Tier 2/3	Nov 17 2019 8:30:46 PM*
Healdsburg	Recreation Manager	Tier 2/3	Nov 17 2019 8:30:34 PM*
Healdsburg	Sargent	Tier 2/3	Nov 19 2019 4:10:00 PM
Healdsburg	Utility Director; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:30:36 PM*
Healdsburg	Water/Wastewater Superintendent	Tier 2/3	Nov 17 2019 8:30:32 PM*
Hercules	City Manager	Tier 2/3	Nov 18 2019 10:25:27 AM*
Hercules	Dispatcher	Tier 2/3	Nov 18 2019 11:44:00 AM
Hercules	Fire Chief; Designated POC	Tier 2/3	Nov 18 2019 10:25:08 AM*
Hercules	General	Tier 2/3	Nov 18 2019 10:23:56 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Hercules	Police Chief	Tier 2/3	Nov 18 2019 10:25:37 AM*
Hillsborough	Lead Communications Officer	Tier 2/3	Nov 18 2019 5:48:00 PM
Ione	City Manager	Tier 2/3	Nov 18 2019 10:24:41 AM*
Ione	Fire Chief (24-hour)	Tier 2/3	Nov 18 2019 10:23:37 AM*
Ione	Mayor	Tier 2/3	Nov 18 2019 10:24:41 AM*
Ione	Police Chief	Tier 2/3	Nov 18 2019 10:24:41 AM*
Jackson	City Manager	Tier 2/3	Nov 18 2019 10:25:11 AM*
Jackson	Fire Chief (24- hour), Designated POC	Tier 2/3	Nov 18 2019 10:25:16 AM*
Jackson	Mayor	Tier 2/3	Nov 18 2019 10:24:16 AM*
Jackson	Police Chief	Tier 2/3	Nov 18 2019 10:25:26 AM*
Jackson	Public Works Foreman	Tier 2/3	Nov 18 2019 10:28:24 AM*
Lafayette	City Manager; Designated POC	Tier 2/3	Nov 18 2019 10:24:29 AM*
Lafayette	Mayor	Tier 2/3	Nov 18 2019 10:29:21 AM*
Lafayette	Police Chief	Tier 2/3	Nov 18 2019 10:25:55 AM*
Lake County	Administrator	Tier 2/3	Nov 17 2019 8:30:17 PM*
Lake County	CAL FIRE (24-hour)	Tier 2/3	Nov 17 2019 8:30:35 PM*
Lake County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:12 PM*
Lake County	Chairman	Tier 2/3	Nov 18 2019 3:09:38 PM*
Lake County	Chairman	Tier 2/3	Nov 17 2019 6:58:00 PM*
Lake County	County Administrative Officer	Tier 2/3	Nov 17 2019 8:30:12 PM*
Lake County	Deputy Tribal Administrator (24- hour)	Tier 2/3	Nov 18 2019 3:10:49 PM*
Lake County	Dispatch; Designated POC (24- hour)	Tier 2/3	Nov 17 2019 8:29:01 PM*
Lake County	Dispatcher	Tier 2/3	Nov 17 2019 4:34:00 PM
Lake County	EMS Administrator (24-hour)	Tier 2/3	Nov 18 2019 3:11:11 PM*
Lake County	Env Director	Tier 2/3	Nov 18 2019 3:09:28 PM*
Lake County	Executive Assistant (24-hour)	Tier 2/3	Nov 18 2019 3:10:16 PM*
Lake County	Finance Officer (24- hour)	Tier 2/3	Nov 18 2019 3:10:53 PM*
Lake County	General	Tier 2/3	Nov 18 2019 3:11:23 PM*
Lake County	Lieutenant	Tier 2/3	Nov 17 2019 8:29:56 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Lake County	OES Emergency Director; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:30:14 PM*
Lake County	PIO (24-hour)	Tier 2/3	Nov 17 2019 10:43:00 AM*
Lake County	Sheriff	Tier 2/3	Nov 17 2019 8:29:07 PM*
Lake County	TA	Tier 2/3	Nov 18 2019 3:09:30 PM*
Lake County	Tribal Administrator (24-hour)	Tier 2/3	Nov 18 2019 3:11:05 PM*
Lake County	Tribal Chairman (24-hour)	Tier 2/3	Nov 17 2019 6:53:00 PM*
Lake County	Under Sheriff	Tier 2/3	Nov 17 2019 8:30:11 PM*
Lake County	Vice Chairperson	Tier 2/3	Nov 18 2019 3:09:58 PM*
Lake County	Vice Chairwoman	Tier 2/3	Nov 18 2019 3:09:29 PM*
Lakeport	City Manager; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:30:51 PM*
Lakeport	Community Development (24-hour)	Tier 2/3	Nov 17 2019 8:30:00 PM*
Lakeport	Fire Chief	Tier 2/3	Nov 17 2019 8:30:19 PM*
Lakeport	Mayor	Tier 2/3	Nov 17 2019 8:30:18 PM*
Lakeport	Police Chief (24-hour)	Tier 2/3	Nov 17 2019 8:30:09 PM*
Lakeport	Police Lieutenant; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:29:23 PM*
Lakeport	Public Works (24-hour)	Tier 2/3	Nov 17 2019 8:30:30 PM*
Larkspur	City Manager	Tier 2/3	Nov 18 2019 10:25:05 AM*
Larkspur	Dispatch (24-hour)	Tier 2/3	Nov 18 2019 9:30:00 AM*
Larkspur	General	Tier 2/3	Nov 18 2019 10:24:00 AM*
Larkspur	Mayor	Tier 2/3	Nov 18 2019 10:25:17 AM*
Larkspur	NRG Coordinator	Tier 2/3	Nov 18 2019 10:24:50 AM*
Lincoln	Dispatcher	Tier 2/3	Nov 17 2019 4:31:00 PM
Lincoln	Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:30:03 PM*
Lincoln	Interim City manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:10 PM*
Livermore	Designated POC	Tier 2/3	Nov 18 2019 10:25:15 AM*
Livermore	Dispatcher	Tier 2/3	Nov 18 2019 10:52:00 AM
Livermore	General	Tier 2/3	Nov 18 2019 10:24:40 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Livermore	Mayor	Tier 2/3	Nov 18 2019 10:50:54 AM*
Livermore	Police Chief	Tier 2/3	Nov 18 2019 10:24:07 AM*
Loomis	Fire Chief	Tier 2/3	Nov 17 2019 8:30:55 PM*
Loomis	Mayor	Tier 2/3	Nov 17 2019 8:30:33 PM*
Loomis	Substation (24-hour)	Tier 2/3	Nov 17 2019 8:29:43 PM*
Loomis	Town Manager; Designated POC	Tier 2/3	Nov 17 2019 8:29:14 PM*
Los Altos	Captain	N/A	Nov 18 2019 4:45:00 PM
Los Gatos	Assistant Town Manager; Designated POC	Tier 2/3	Nov 18 2019 4:20:44 PM*
Los Gatos	Community Outreach	Tier 2/3	Nov 18 2019 4:21:06 PM*
Los Gatos	Police Chief	Tier 2/3	Nov 18 2019 4:21:06 PM*
Los Gatos	Town Manager	Tier 2/3	Nov 18 2019 4:21:13 PM*
Los Gatos	Communications Dispatcher	Tier 2/3	Nov 18 2019 4:33:00 PM
Marin County	Chair of the Board	Tier 2/3	Nov 18 2019 10:25:29 AM*
Marin County	Communications Center (24-hour)	Tier 2/3	Nov 18 2019 9:33:00 AM*
Marin County	Coordinator	Tier 2/3	Nov 18 2019 8:50:00 AM
Marin County	County Administrator	Tier 2/3	Nov 18 2019 10:24:50 AM*
Marin County	Director	Tier 2/3	Nov 18 2019 9:50:00 AM
Marin County	Dispatcher	Tier 2/3	Nov 18 2019 9:31:00 AM
Marin County	Dispatcher	Tier 2/3	Nov 18 2019 9:47:00 AM
Marin County	Duty Officer (24-hour)	Tier 2/3	Nov 18 2019 10:25:35 AM*
Marin County	Duty Officer (24-hour)	Tier 2/3	Nov 18 2019 10:23:38 AM*
Marin County	General (24-hour)	Tier 2/3	Nov 18 2019 10:25:47 AM*
Marin County	General; Designated POC	Tier 2/3	Nov 18 2019 10:25:20 AM*
Marin County	General; Designated POC	Tier 2/3	Nov 18 2019 10:25:32 AM*
Marin County	Non-Emergency (24-hour)	Tier 2/3	Nov 18 2019 10:25:34 AM*
Marin County	OES Coordinator	Tier 2/3	Nov 18 2019 10:24:52 AM*
Marin County	OES Director	Tier 2/3	Nov 18 2019 10:24:56 AM*
Marin County	President of the Board	Tier 2/3	Nov 18 2019 10:24:46 AM*
Marin County	Public Health Officer	Tier 2/3	Nov 18 2019 10:25:15 AM*
Martinez	City Manager	Tier 2/3	Nov 18 2019 10:25:14 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Martinez	Dispatcher	Tier 2/3	Nov 18 2019 11:47:00 AM
Martinez	Mayor	Tier 2/3	Nov 18 2019 10:25:39 AM*
Martinez	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 10:24:38 AM*
Marysville	City Manager; Designated POC	N/A	Nov 17 2019 8:30:08 PM*
Marysville	Dispatcher	N/A	Nov 17 2019 4:37:00 PM
Marysville	Fire Chief	N/A	Nov 17 2019 8:30:12 PM*
Marysville	Mayor	N/A	Nov 17 2019 8:30:44 PM*
Mendocino County	Account Executive	Tier 2/3	Nov 17 2019 8:30:44 PM*
Mendocino County	CEO	Tier 2/3	Nov 17 2019 8:30:21 PM*
Mendocino County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:30 PM*
Mendocino County	Chairman	Tier 2/3	Nov 17 2019 8:28:55 PM*
Mendocino County	Chairman	Tier 2/3	Nov 17 2019 9:43:00 PM*
Mendocino County	Chairman	Tier 2/3	Nov 17 2019 7:32:00 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 8:30:33 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 9:27:00 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 7:10:00 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 8:49:00 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 8:28:55 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 7:26:00 PM*
Mendocino County	Chairperson	Tier 2/3	Nov 17 2019 8:30:58 PM*
Mendocino County	Chairwoman	Tier 2/3	Nov 17 2019 8:29:54 PM*
Mendocino County	Chief of Police	Tier 2/3	Nov 17 2019 8:29:32 PM*
Mendocino County	Comms Operator	Tier 2/3	Nov 17 2019 5:02:00 PM
Mendocino County	County Executive Officer	Tier 2/3	Nov 17 2019 8:30:13 PM*
Mendocino County	Director of Customer Care	Tier 2/3	Nov 17 2019 8:30:54 PM*
Mendocino County	Dispatcher	Tier 2/3	Nov 17 2019 4:57:00 PM
Mendocino County	Dispatcher	Tier 2/3	Nov 17 2019 5:06:00 PM
Mendocino County	Fire Chief	Tier 2/3	Nov 17 2019 8:30:39 PM*
Mendocino County	General	Tier 2/3	Nov 17 2019 8:49:05 PM*
Mendocino County	General	Tier 2/3	Nov 17 2019 8:30:30 PM*
Mendocino County	General	Tier 2/3	Nov 17 2019 8:30:53 PM*
Mendocino County	General	Tier 2/3	Nov 17 2019 8:29:51 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Mendocino County	Housing Director	Tier 2/3	Nov 17 2019 8:28:55 PM*
Mendocino County	Local Cal Fire	Tier 2/3	Nov 17 2019 8:29:17 PM*
Mendocino County	Maintenance Supervisor (24-hour)	Tier 2/3	Nov 17 2019 8:30:40 PM*
Mendocino County	Representative	Tier 2/3	Nov 17 2019 8:29:14 PM*
Mendocino County	Sheriff; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:31:09 PM*
Mendocino County	Tribal Administration	Tier 2/3	Nov 17 2019 8:30:08 PM*
Mendocino County	Tribal Administratiior	Tier 2/3	Nov 17 2019 8:30:04 PM*
Mendocino County	Tribal Administrator	Tier 2/3	Nov 17 2019 8:30:30 PM*
Mendocino County	Tribal Administrator (24- hour)	Tier 2/3	Nov 17 2019 8:30:40 PM*
Mendocino County	Tribal Business Administrator	Tier 2/3	Nov 17 2019 8:29:12 PM*
Mendocino County	Tribal Chairman	Tier 2/3	Nov 17 2019 7:07:00 PM*
Mendocino County	Tribal Chairperson	Tier 2/3	Nov 17 2019 7:49:00 PM*
Mendocino County	Tribal Council	Tier 2/3	Nov 17 2019 8:30:08 PM*
Mendocino County	Tribal President	Tier 2/3	Nov 17 2019 9:12:00 PM*
Mendocino County	Tribal Treasurer	Tier 2/3	Nov 17 2019 8:30:54 PM*
Mendocino County	Undersheriff; Designated POC (24- hour)	Tier 2/3	Nov 17 2019 8:30:52 PM*
Menlo Park	Dispatcher	Tier 2/3	Nov 18 2019 6:01:00 PM
Mill Creek	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:31:11 PM*
Mill Creek	Mayor	Tier 2/3	Nov 17 2019 8:29:24 PM*
Mill Creek	Mayor	Tier 2/3	Nov 17 2019 8:31:16 PM*
Mill Valley	Building Maintenance Supervisor	Tier 2/3	Nov 18 2019 10:25:10 AM*
Mill Valley	City Manager; Designated POC	Tier 2/3	Nov 18 2019 10:25:35 AM*
Mill Valley	Fire Chief	Tier 2/3	Nov 18 2019 10:23:47 AM*
Mill Valley	Police Chief (24- hour)	Tier 2/3	Nov 18 2019 10:25:42 AM*
Milpitas	Dispatcher	Tier 2/3	Nov 18 2019 4:51:00 PM
Moraga	City Manager	Tier 2/3	Nov 18 2019 10:25:22 AM*
Moraga	Mayor	Tier 2/3	Nov 18 2019 10:25:02 AM*
Moraga	PIO/Preparedness Coordinator	Tier 2/3	Nov 18 2019 10:00:00 AM

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Moraga	PIO/Preparedness Coordinator	Tier 2/3	Nov 18 2019 10:00:00 AM
Moraga	Police Chief	Tier 2/3	Nov 18 2019 10:25:01 AM*
Morgan Hill	Public Safety Dispatcher	Tier 2/3	Nov 18 2019 5:04:00 PM
Mountain View	Emergency Services	N/A	Nov 18 2019 5:19:00 PM
Mountain View	Dispatcher	N/A	Nov 18 2019 5:06:00 PM
Napa	Dispatcher	Tier 2/3	Nov 17 2019 4:06:00 PM
Napa (City of)	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:39 PM*
Napa (City of)	Fire Chief	Tier 2/3	Nov 17 2019 8:30:58 PM*
Napa (City of)	Mayor	Tier 2/3	Nov 17 2019 8:31:04 PM*
Napa (City of)	Non-Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:30:34 PM*
Napa (City of)	Police Chief	Tier 2/3	Nov 17 2019 8:31:23 PM*
Napa County	Captain	Tier 2/3	Nov 17 2019 4:10:00 PM
Napa County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:25 PM*
Napa County	County Executive Officer	Tier 2/3	Nov 17 2019 8:46:41 PM*
Napa County	Emergency Coordinator (24-hour)	Tier 2/3	Nov 19 2019 1:04:24 PM*
Napa County	Emergency Services Manager	Tier 2/3	Nov 17 2019 8:30:30 PM*
Napa County	Info Systems Specialist	Tier 2/3	Nov 17 2019 8:28:51 PM*
Napa County	Local Cal Fire	Tier 2/3	Nov 17 2019 8:30:35 PM*
Napa County	Non-Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:29:20 PM*
Napa County	OES Coordinator	Tier 2/3	Nov 17 2019 8:29:15 PM*
Napa County	Risk and Emergency Services Manager	Tier 2/3	Nov 17 2019 8:30:50 PM*
Napa County	Sheriff	Tier 2/3	Nov 17 2019 8:29:08 PM*
Nevada	Dispatch	Tier 2/3	Nov 17 2019 4:16:00 PM
Nevada City	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:38:48 PM*
Nevada City	Fire Chief (24-hour)	Tier 2/3	Nov 17 2019 8:34:23 PM*
Nevada City	General	Tier 2/3	Nov 17 2019 8:31:17 PM*
Nevada City	Mayor	Tier 2/3	Nov 17 2019 8:29:37 PM*
Nevada County	Dispatcher	Tier 2/3	Nov 17 2019 4:25:00 PM
Nevada County	Division Chief (24- hour)	Tier 2/3	Nov 17 2019 8:29:20 PM*
Nevada County	General	Tier 2/3	Nov 17 2019 8:30:52 PM*
Nevada County	General	Tier 2/3	Nov 17 2019 8:30:31 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Nevada County	General (24-hour)	Tier 2/3	Nov 17 2019 8:29:56 PM*
Nevada County	OES Director; Designated POC	Tier 2/3	Nov 17 2019 8:30:22 PM*
Nevada County	OES Manager	Tier 2/3	Nov 17 2019 8:29:38 PM*
Nevada County	Police Chief	Tier 2/3	Nov 17 2019 8:29:33 PM*
Newark	City Administrator	N/A	Nov 18 2019 10:24:08 AM*
Newark	Dispatcher	N/A	Nov 18 2019 10:56:00 AM
Newark	Fire Prevention (24-hour)	N/A	Nov 18 2019 10:25:53 AM*
Newark	Non-Emergency	N/A	Nov 18 2019 10:25:37 AM*
Novato	City Manager	Tier 2/3	Nov 18 2019 10:25:20 AM*
Novato	Dispatcher	Tier 2/3	Nov 18 2019 9:40:00 AM
Novato	Fire Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:37 AM*
Novato	Mayor	Tier 2/3	Nov 18 2019 10:25:28 AM*
Novato	Police Chief	Tier 2/3	Nov 18 2019 10:25:17 AM*
Oakland	Assistant City Administrator; Designated POC (24-hour)	Tier 2/3	Nov 18 2019 10:24:22 AM*
Oakland	City Clerk (24-hour)	Tier 2/3	Nov 18 2019 10:24:02 AM*
Oakland	Emergency Services Manager (24-Hour); Designated POC	Tier 2/3	Nov 18 2019 10:24:16 AM*
Oakland	Fire Chief	Tier 2/3	Nov 18 2019 10:24:53 AM*
Oakland	Fire Chief	Tier 2/3	Nov 18 2019 9:30:00 AM
Oakland	Mayor	Tier 2/3	Nov 18 2019 10:25:21 AM*
Oakland	Police Chief	Tier 2/3	Nov 18 2019 10:24:00 AM*
Oakley	City Engineer (24-hour)	N/A	Nov 18 2019 10:25:28 AM*
Oakley	City Manager (24-hour)	N/A	Nov 18 2019 10:25:20 AM*
Oakley	Fire Chief (24-hour)	N/A	Nov 18 2019 10:24:10 AM*
Oakley	General Manager (24-hour)	N/A	Nov 18 2019 10:26:07 AM*
Oakley	General Manager (24-hour)	N/A	Nov 18 2019 10:25:41 AM*
Oakley	Police Chief (24-hour)	N/A	Nov 18 2019 10:29:34 AM*
Orinda	City Manager	Tier 2/3	Nov 18 2019 10:23:44 AM*
Orinda	Fire Chief	Tier 2/3	Nov 18 2019 10:25:31 AM*
Orinda	OES Director	Tier 2/3	Nov 18 2019 10:25:33 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Orinda	Police Chief	Tier 2/3	Nov 18 2019 10:23:39 AM*
Orland	City Manager; Designated POC (24- hour)	N/A	Nov 17 2019 8:30:55 PM*
Orland	Fire Chief (24-hour)	N/A	Nov 17 2019 8:30:56 PM*
Orland	General	N/A	Nov 17 2019 8:30:36 PM*
Orland	General	N/A	Nov 17 2019 8:30:36 PM*
Orland	Police Chief (24- hour)	N/A	Nov 17 2019 3:50:00 PM*
Oroville	City Administrator	Tier 2/3	Nov 17 2019 8:28:53 PM*
Oroville	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:34 PM*
Oroville	Dispatcher	Tier 2/3	Nov 17 2019 3:55:00 PM
Oroville	General (24-hour)	Tier 2/3	Nov 17 2019 8:30:04 PM*
Oroville	Mayor	Tier 2/3	Nov 17 2019 8:28:52 PM*
Pacifica	Dispatcher	Tier 2/3	Nov 18 2019 6:04:00 PM
Palo Alto	Dispatcher	Tier 2/3	Nov 18 2019 5:12:00 PM
Palo Alto	Lead Public Safety Dispatcher	Tier 2/3	Nov 18 2019 5:10:00 PM
Paradise	Dispatcher	Tier 2/3	Nov 17 2019 3:57:00 PM
Paradise	General	Tier 2/3	Nov 17 2019 8:29:22 PM*
Paradise	General	Tier 2/3	Nov 17 2019 8:30:44 PM*
Paradise	General	Tier 2/3	Nov 17 2019 8:30:43 PM*
Paradise	General CAL FIRE (24-hour)	Tier 2/3	Nov 17 2019 8:28:52 PM*
Paradise	Mayor	Tier 2/3	Nov 17 2019 8:29:52 PM*
Paradise	Public Works Manager	Tier 2/3	Nov 17 2019 8:30:21 PM*
Paradise	Town Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:16 PM*
Petaluma	Assistant Fire Chief	Tier 2/3	Nov 17 2019 8:34:33 PM*
Petaluma	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:51 PM*
Petaluma	Emergency (24- hour)	Tier 2/3	Nov 17 2019 8:29:28 PM*
Petaluma	Fire Chief	Tier 2/3	Nov 17 2019 8:29:04 PM*
Petaluma	Mayor	Tier 2/3	Nov 17 2019 8:30:28 PM*
Petaluma	Police Chief	Tier 2/3	Nov 17 2019 8:29:14 PM*
Petaluma	Sargent	Tier 2/3	Nov 19 2019 4:13:00 PM
Piedmont	Emergency (24- hour)	Tier 2/3	Nov 18 2019 10:24:13 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Piedmont	Fire Chief	Tier 2/3	Nov 18 2019 10:00:00 AM
Piedmont	Fire Chief; Designated POC	Tier 2/3	Nov 18 2019 10:23:44 AM*
Piedmont	Police Captain (24- hour)	Tier 2/3	Nov 18 2019 10:25:46 AM*
Piedmont	Public Works Director (24-hour)	Tier 2/3	Nov 18 2019 10:25:41 AM*
Piedmont	Public Works Supervisor (24-hour)	Tier 2/3	Nov 18 2019 10:24:14 AM*
Piedmont	Support Services Commander (24-hour)	Tier 2/3	Nov 18 2019 10:23:41 AM*
Pinole	City Manager	Tier 2/3	Nov 18 2019 10:24:00 AM*
Pinole	Fire Chief; Designated POC	Tier 2/3	Nov 18 2019 10:24:20 AM*
Pinole	General (24-hour)	Tier 2/3	Nov 18 2019 10:25:02 AM*
Pinole	Mayor	Tier 2/3	Nov 18 2019 10:24:36 AM*
Pittsburg	City Manager	Tier 2/3	Nov 18 2019 10:38:25 AM*
Pittsburg	Non-Emergency (24-hour)	Tier 2/3	Nov 18 2019 10:25:28 AM*
Placer County	Assistant Chief	Tier 2/3	Nov 17 2019 8:30:38 PM*
Placer County	Assistant Director	Tier 2/3	Nov 17 2019 8:30:19 PM*
Placer County	Battalion Chief	Tier 2/3	Nov 17 2019 8:30:35 PM*
Placer County	Battalion Chief	Tier 2/3	Nov 17 2019 8:29:36 PM*
Placer County	Battalion Chief	Tier 2/3	Nov 17 2019 8:30:54 PM*
Placer County	Battalion Chief	Tier 2/3	Nov 17 2019 8:30:51 PM*
Placer County	Battalion Chief	Tier 2/3	Nov 17 2019 8:28:54 PM*
Placer County	Battalion Chief	Tier 2/3	Nov 17 2019 8:30:38 PM*
Placer County	Building Maintenance Superintendent	Tier 2/3	Nov 17 2019 8:30:20 PM*
Placer County	Chief	Tier 2/3	Nov 17 2019 8:30:32 PM*
Placer County	CIO	Tier 2/3	Nov 17 2019 8:30:43 PM*
Placer County	Councilmember	Tier 2/3	Nov 17 2019 9:15:00 PM*
Placer County	County Executive Officer	Tier 2/3	Nov 17 2019 8:30:57 PM*
Placer County	Deputy Chief	Tier 2/3	Nov 17 2019 8:30:30 PM*
Placer County	Deputy Director	Tier 2/3	Nov 17 2019 8:34:45 PM*
Placer County	Deputy Director	Tier 2/3	Nov 17 2019 8:30:51 PM*
Placer County	Deputy Director	Tier 2/3	Nov 17 2019 8:29:26 PM*
Placer County	Director	Tier 2/3	Nov 17 2019 8:34:44 PM*
Placer County	Em Services Coord	Tier 2/3	Nov 17 2019 8:30:16 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Placer County	Em Services Specialist	Tier 2/3	Nov 17 2019 8:28:57 PM*
Placer County	Emergency Command Center (24-hour)	Tier 2/3	Nov 17 2019 4:20:00 PM*
Placer County	Envir. Utilities Manager	Tier 2/3	Nov 17 2019 8:30:19 PM*
Placer County	General	Tier 2/3	Nov 17 2019 8:30:50 PM*
Placer County	Health Officer	Tier 2/3	Nov 17 2019 8:30:22 PM*
Placer County	IT Manager	Tier 2/3	Nov 17 2019 8:30:54 PM*
Placer County	IT Manager	Tier 2/3	Nov 17 2019 8:29:42 PM*
Placer County	IT Supervisor	Tier 2/3	Nov 17 2019 8:30:16 PM*
Placer County	IT Supervisor	Tier 2/3	Nov 17 2019 8:30:55 PM*
Placer County	Lieutenant - PCSO	Tier 2/3	Nov 17 2019 8:34:45 PM*
Placer County	Lieutenant - PCSO	Tier 2/3	Nov 17 2019 8:30:36 PM*
Placer County	Lieutenant - PCSO	Tier 2/3	Nov 17 2019 8:30:53 PM*
Placer County	Lieutenant - PCSO	Tier 2/3	Nov 17 2019 8:30:18 PM*
Placer County	Lieutenant - PCSO	Tier 2/3	Nov 17 2019 8:30:24 PM*
Placer County	Main Telecom Number	Tier 2/3	Nov 17 2019 8:29:34 PM*
Placer County	Marketing and Government Affairs Manager	Tier 2/3	Nov 17 2019 8:30:54 PM*
Placer County	OES Asst Director; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:29:49 PM*
Placer County	Placer County	Tier 2/3	Nov 17 2019 8:29:57 PM*
Placer County	Placer Facilities Mgt Emergency Line	Tier 2/3	Nov 17 2019 8:30:17 PM*
Placer County	Program Manager	Tier 2/3	Nov 17 2019 8:30:32 PM*
Placer County	Roads Manager	Tier 2/3	Nov 17 2019 8:30:21 PM*
Placer County	Sergeant - PCSO	Tier 2/3	Nov 17 2019 8:30:46 PM*
Placer County	Sergeant - PCSO	Tier 2/3	Nov 17 2019 8:30:24 PM*
Placer County	Sergeant - PCSO	Tier 2/3	Nov 17 2019 8:30:50 PM*
Placer County	Sergeant - PCSO	Tier 2/3	Nov 17 2019 8:29:29 PM*
Placer County	Sheriff Dispatch (24-hour)	Tier 2/3	Nov 17 2019 4:07:00 PM*
Placer County	Tribal Administrator	Tier 2/3	Nov 17 2019 10:41:00 PM*
Placerville	City Manager; Designated POC	Tier 2/3	Nov 18 2019 8:41:40 PM*
Placerville	Dispathcer	Tier 2/3	Nov 17 2019 4:11:00 PM

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Placerville	Mayor	Tier 2/3	Nov 18 2019 8:42:45 PM*
Placerville	OES Director	Tier 2/3	Nov 18 2019 8:42:17 PM*
Placerville	Police Chief	Tier 2/3	Nov 18 2019 8:41:50 PM*
Placerville	Station 19 (24-hour)	Tier 2/3	Nov 18 2019 8:41:14 PM*
Pleasant Hill	Captain	Zone 1	Nov 18 2019 11:35:00 AM
Pleasant Hill	City Manager; Designated POC	Zone 1	Nov 18 2019 10:24:07 AM*
Pleasant Hill	Emergency (24- hour)	Zone 1	Nov 18 2019 10:23:46 AM*
Pleasanton	Assistant City Manager (24-hour)	Tier 2/3	Nov 18 2019 10:24:18 AM*
Pleasanton	Assistant to the City Manager (24-hour)	Tier 2/3	Nov 18 2019 10:24:24 AM*
Pleasanton	City Manager (24- hour)	Tier 2/3	Nov 18 2019 10:24:15 AM*
Pleasanton	City Traffic Engineer (24-hour)	Tier 2/3	Nov 18 2019 10:24:13 AM*
Pleasanton	Director of Economic Development (24- hour)	Tier 2/3	Nov 18 2019 10:25:37 AM*
Pleasanton	Director of Engineering (24-hour)	Tier 2/3	Nov 18 2019 10:25:36 AM*
Pleasanton	Director of Information Technologies (24- hour)	Tier 2/3	Nov 18 2019 10:25:31 AM*
Pleasanton	Director of Library and Recreation (24- hour)	Tier 2/3	Nov 18 2019 10:28:01 AM*
Pleasanton	Director of Maintenance & Operations	Tier 2/3	Nov 18 2019 10:25:35 AM*
Pleasanton	Director of Operations and Water Utilities (24-hour)	Tier 2/3	Nov 18 2019 10:24:40 AM*
Pleasanton	Dispatcher	Tier 2/3	Nov 18 2019 10:59:00 AM
Pleasanton	Emergency Preparedness Manager (24-hour)	Tier 2/3	Nov 18 2019 10:24:13 AM*
Pleasanton	Fire Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:42 AM*
Pleasanton	General (24-hour)	Tier 2/3	Nov 18 2019 10:24:02 AM*
Pleasanton	Mayor	Tier 2/3	Nov 18 2019 10:23:51 AM*
Pleasanton	Mayor	Tier 2/3	Nov 18 2019 10:25:06 AM*
Pleasanton	Police Chief	Tier 2/3	Nov 18 2019 10:25:31 AM*
Pleasanton	Public Information Officer (24-hour)	Tier 2/3	Nov 18 2019 10:25:35 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Plumas County	CAO; Designated POC	Tier 2/3	Nov 17 2019 8:30:23 PM*
Plumas County	Chairman	Tier 2/3	Nov 17 2019 8:30:25 PM*
Plumas County	Deputy Director (24-hour)	Tier 2/3	Nov 17 2019 8:30:01 PM*
Plumas County	Director (24-hour)	Tier 2/3	Nov 17 2019 8:29:26 PM*
Plumas County	Dispatch	Tier 2/3	Nov 17 2019 3:50:00 PM*
Plumas County	General	Tier 2/3	Nov 17 2019 8:30:45 PM*
Plumas County	Main Office	Tier 2/3	Nov 17 2019 8:31:00 PM*
Plumas County	MHOAC (24-hour)	Tier 2/3	Nov 17 2019 8:30:24 PM*
Plumas County	OES Director (24-hour)	Tier 2/3	Nov 17 2019 8:29:16 PM*
Plumas County	Public Works Director	Tier 2/3	Nov 17 2019 8:28:51 PM*
Plumas County	Special Ops Sgt. (24-hour)	Tier 2/3	Nov 17 2019 8:29:19 PM*
Plumas County	USFS PNF Dispatch (24-hour)	Tier 2/3	Nov 17 2019 4:00:00 PM*
Plumas County	Vice Chairperson	Tier 2/3	Nov 17 2019 8:29:32 PM*
Plymouth	City Manager (24-hour), Designated POC	Tier 2/3	Nov 18 2019 10:25:09 AM*
Plymouth	Police Chief	Tier 2/3	Nov 18 2019 10:23:36 AM*
Red Bluff	City Administrator; Designated POC	Zone 1	Nov 17 2019 8:31:47 PM*
Red Bluff	Fire Chief	Zone 1	Nov 17 2019 8:30:22 PM*
Red Bluff	Dispatcher	Tier 2/3	Nov 17 2019 4:15:00 PM
Redding	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:23 PM*
Redding	Fire Chief	Tier 2/3	Nov 17 2019 8:30:52 PM*
Redding	Mayor	Tier 2/3	Nov 17 2019 8:30:35 PM*
Redding	Police Captain	Tier 2/3	Nov 17 2019 8:29:41 PM*
Redding	Police Chief	Tier 2/3	Nov 17 2019 8:30:26 PM*
Richmond	City Manager	Tier 2/3	Nov 18 2019 10:24:26 AM*
Richmond	Fire Chief (24-hour); Designated POC	Tier 2/3	Nov 18 2019 10:24:17 AM*
Richmond	Mayor	Tier 2/3	Nov 18 2019 10:25:03 AM*
Richmond	OES Director (24-hour)	Tier 2/3	Nov 18 2019 10:25:25 AM*
Richmond	OES Manager	Tier 2/3	Nov 18 2019 9:50:00 AM
Richmond	Officer in charge	Tier 2/3	Nov 18 2019 11:40:00 AM

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Richmond	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:30 AM*
Rocklin	Dispatcher	Tier 2/3	Nov 17 2019 4:25:00 PM
Rohnert Park	Asst City Manager	Tier 2/3	Nov 17 2019 8:28:52 PM*
Rohnert Park	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:20 PM*
Rohnert Park	Deputy Chief	Tier 2/3	Nov 17 2019 8:29:33 PM*
Rohnert Park	Deputy Chief	Tier 2/3	Nov 17 2019 8:30:37 PM*
Rohnert Park	General (24-hour)	Tier 2/3	Nov 17 2019 4:53:00 PM*
Rohnert Park	Mayor	Tier 2/3	Nov 17 2019 8:28:55 PM*
Roseville	Dispatcher	N/A	Nov 17 2019 4:20:00 PM
Ross	General (24-hour)	Tier 2/3	Nov 18 2019 10:25:17 AM*
Ross	Mayor	Tier 2/3	Nov 18 2019 10:25:28 AM*
Ross	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 10:24:55 AM*
Ross	PW Director	Tier 2/3	Nov 18 2019 10:25:45 AM*
Ross	Town Clerk	Tier 2/3	Nov 18 2019 10:25:08 AM*
Ross	Town Manager (24-hour)	Tier 2/3	Nov 18 2019 10:25:34 AM*
Saint Helena	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:29 PM*
Saint Helena	Fire Chief	Tier 2/3	Nov 17 2019 8:30:47 PM*
Saint Helena	Mayor	Tier 2/3	Nov 17 2019 8:30:45 PM*
Saint Helena	Police Chief (24-hour)	Tier 2/3	Nov 17 2019 8:30:55 PM*
San Anselmo	General (24-hour)	Tier 2/3	Nov 18 2019 10:25:17 AM*
San Anselmo	Mayor	Tier 2/3	Nov 18 2019 10:24:37 AM*
San Anselmo	Town Administration	Tier 2/3	Nov 18 2019 10:24:29 AM*
San Jose	Dispatcher	Tier 2/3	Nov 18 2019 4:47:00 PM
San Jose	Dispatcher	Tier 2/3	Nov 18 2019 5:01:00 PM
San Jose	OEM Deputy Director	Tier 2/3	Nov 18 2019 5:28:00 PM
San Jose	OES Director	Tier 2/3	Nov 18 2019 5:23:00 PM
San Jose	Supervisor	Tier 2/3	Nov 18 2019 4:58:00 PM
San Leandro	City Hall	Tier 2/3	Nov 18 2019 10:25:45 AM*
San Leandro	City Manager (24-hour)	Tier 2/3	Nov 18 2019 10:39:19 AM*
San Leandro	Dispatcher	Tier 2/3	Nov 18 2019 9:58:00 AM
San Leandro	Non-Emergency	Tier 2/3	Nov 18 2019 10:25:56 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
San Mateo County	Director of Customer Care	Tier 2/3	Nov 18 2019 4:19:59 PM*
San Mateo County	District Coordinator	Tier 2/3	Nov 18 2019 4:20:03 PM*
San Mateo County	District Coordinator	Tier 2/3	Nov 18 2019 4:19:38 PM*
San Mateo County	District Coordinator	Tier 2/3	Nov 18 2019 4:20:56 PM*
San Mateo County	Emergency Coordinator	Tier 2/3	Nov 18 2019 4:20:36 PM*
San Mateo County	Key Accounts Executive	Tier 2/3	Nov 18 2019 4:19:56 PM*
San Mateo County	Local Cal Fire	Tier 2/3	Nov 18 2019 4:20:26 PM*
San Mateo County	Local Cal Fire	Tier 2/3	Nov 18 2019 4:21:13 PM*
San Mateo County	OES Supervisor	Tier 2/3	Nov 19 2019 4:47:00 PM
San Mateo County	OES Supervisor (24-hour); Designated POC	Tier 2/3	Nov 18 2019 4:21:09 PM*
San Mateo County	President of the Board	Tier 2/3	Nov 18 2019 4:20:02 PM*
San Mateo County	Sheriff	Tier 2/3	Nov 18 2019 4:20:25 PM*
San Mateo County	Train Ops (24-hour)	Tier 2/3	Nov 18 2019 4:19:55 PM*
San Pablo	Assistant City Manager	N/A	Nov 18 2019 10:25:35 AM*
San Pablo	Captain	N/A	Nov 18 2019 10:25:34 AM*
San Pablo	General	N/A	Nov 18 2019 10:25:01 AM*
San Pablo	Mayor	N/A	Nov 18 2019 10:24:00 AM*
San Pablo	Mayor	N/A	Nov 18 2019 10:23:44 AM*
San Pablo	Police Captain	N/A	Nov 18 2019 10:25:35 AM*
San Pablo	Police Chief	N/A	Nov 18 2019 10:25:56 AM*
San Pablo	Police Lieutenant (24-hour); Designated POC	N/A	Nov 18 2019 10:25:24 AM*
San Rafael	City Manager	Tier 2/3	Nov 18 2019 10:24:14 AM*
San Rafael	CSD Director	Tier 2/3	Nov 18 2019 10:24:37 AM*
San Rafael	Director	Tier 2/3	Nov 18 2019 10:24:24 AM*
San Rafael	Director Building	Tier 2/3	Nov 18 2019 10:25:41 AM*
San Rafael	Director Messaging	Tier 2/3	Nov 18 2019 10:25:19 AM*
San Rafael	DPW Director	Tier 2/3	Nov 18 2019 10:25:23 AM*
San Rafael	Emergency Manager	Tier 2/3	Nov 18 2019 10:25:23 AM*
San Rafael	Fire Chief	Tier 2/3	Nov 18 2019 10:25:13 AM*
San Rafael	Mayor	Tier 2/3	Nov 18 2019 10:24:09 AM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
San Rafael	Police Chief	Tier 2/3	Nov 18 2019 10:24:26 AM*
San Rafael	Vegetation management Inspector Fire Prevention	Tier 2/3	Nov 18 2019 10:25:27 AM*
San Rafael	Dispatcher	Tier 2/3	Nov 18 2019 9:46:00 AM
San Ramon	City Manager	Tier 2/3	Nov 18 2019 10:25:22 AM*
San Ramon	Deputy Fire Chief	Tier 2/3	Nov 18 2019 10:23:46 AM*
San Ramon	Deputy Fire Chief	Tier 2/3	Nov 18 2019 10:23:42 AM*
San Ramon	Dispathcer	Tier 2/3	Nov 18 2019 11:30:00 AM
San Ramon	Emergency Preparedness (24- hour)	Tier 2/3	Nov 18 2019 10:25:24 AM*
San Ramon	Engineering Specialist	Tier 2/3	Nov 18 2019 10:25:20 AM*
San Ramon	Fire Chief	Tier 2/3	Nov 18 2019 10:24:06 AM*
San Ramon	Mayor	Tier 2/3	Nov 18 2019 10:25:22 AM*
Santa Clara (City of)	Dispatcher	N/A	Nov 18 2019 4:43:00 PM
Santa Clara County	Account Services and Community Relations Director	Tier 2/3	Nov 18 2019 4:20:43 PM*
Santa Clara County	Captain	Tier 2/3	Nov 18 2019 5:09:00 PM
Santa Clara County	Chair of the Board	Tier 2/3	Nov 18 2019 4:20:55 PM*
Santa Clara County	Chief of Staff (24- hour)	Tier 2/3	Nov 18 2019 4:21:23 PM*
Santa Clara County	City Manager	Tier 2/3	Nov 18 2019 4:20:57 PM*
Santa Clara County	Communications Manager	Tier 2/3	Nov 18 2019 4:20:43 PM*
Santa Clara County	Communications Officer (24-hour)	Tier 2/3	Nov 18 2019 4:21:19 PM*
Santa Clara County	County Executive Officer	Tier 2/3	Nov 18 2019 4:21:50 PM*
Santa Clara County	Deputy CEO; Designated POC	Tier 2/3	Nov 18 2019 4:20:57 PM*
Santa Clara County	Deputy City Manager (24-hour)	Tier 2/3	Nov 18 2019 4:21:17 PM*
Santa Clara County	Deputy City Manager (24-hour)	Tier 2/3	Nov 18 2019 4:20:49 PM*
Santa Clara County	Deputy Director	Tier 2/3	Nov 18 2019 3:26:00 PM
Santa Clara County	Director	Tier 2/3	Nov 18 2019 4:20:58 PM*
Santa Clara County	Director Clean Energy (24-hour)	Tier 2/3	Nov 18 2019 4:20:56 PM*
Santa Clara County	Dispatcher	Tier 2/3	Nov 18 2019 4:22:00 PM
Santa Clara County	Dispatcher	Tier 2/3	Nov 18 2019 5:33:00 PM

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Santa Clara County	Duty Officer (24-hour)	Tier 2/3	Nov 18 2019 4:20:20 PM*
Santa Clara County	Fire Chief	Tier 2/3	Nov 18 2019 4:20:42 PM*
Santa Clara County	Fire Chief (24-hour)	Tier 2/3	Nov 18 2019 4:21:11 PM*
Santa Clara County	Local Cal Fire	Tier 2/3	Nov 18 2019 4:20:09 PM*
Santa Clara County	Manager (24-hour)	Tier 2/3	Nov 18 2019 4:19:41 PM*
Santa Clara County	Mayor	Tier 2/3	Nov 18 2019 4:21:22 PM*
Santa Clara County	Non-Emergency (24-hour)	Tier 2/3	Nov 18 2019 4:20:42 PM*
Santa Clara County	OEM	Tier 2/3	Nov 18 2019 4:21:02 PM*
Santa Clara County	OEM Director	Tier 2/3	Nov 18 2019 4:21:02 PM*
Santa Clara County	OES Director; Designated POC	Tier 2/3	Nov 18 2019 4:20:41 PM*
Santa Clara County	Police Chief	Tier 2/3	Nov 18 2019 4:20:49 PM*
Santa Clara County	Public Health Officer	Tier 2/3	Nov 18 2019 4:21:28 PM*
Santa Clara County	Public Works Deputy Director (24-hour)	Tier 2/3	Nov 18 2019 4:21:28 PM*
Santa Clara County	Public Works Director (24-hour)	Tier 2/3	Nov 18 2019 4:21:06 PM*
Santa Clara County	Train Ops (24-hour)	Tier 2/3	Nov 18 2019 4:19:55 PM*
Santa Clara County	Watch Commander (24-hour)	Tier 2/3	Nov 18 2019 4:20:51 PM*
Santa Cruz (City of)	City Manager; Designated POC	Tier 2/3	Nov 18 2019 4:20:14 PM*
Santa Cruz (City of)	Fire Chief	Tier 2/3	Nov 18 2019 4:20:28 PM*
Santa Cruz (City of)	General	Tier 2/3	Nov 18 2019 4:21:06 PM*
Santa Cruz (City of)	Lieutenant	Tier 2/3	Nov 18 2019 4:19:57 PM*
Santa Cruz (City of)	Mayor	Tier 2/3	Nov 18 2019 4:20:05 PM*
Santa Cruz (City of)	Non-Emergency (24-hour)	Tier 2/3	Nov 18 2019 4:20:37 PM*
Santa Cruz (City of)	Police Chief	Tier 2/3	Nov 18 2019 4:20:13 PM*
Santa Cruz County	Chair of the Board	Tier 2/3	Nov 18 2019 4:21:11 PM*
Santa Cruz County	County Executive Officer	Tier 2/3	Nov 18 2019 4:24:34 PM*
Santa Cruz County	Director of Communications and Energy Programs	Tier 2/3	Nov 18 2019 4:21:10 PM*
Santa Cruz County	Financial Analyst I	Tier 2/3	Nov 18 2019 4:21:01 PM*
Santa Cruz County	Fire Chief	Tier 2/3	Nov 18 2019 4:23:43 PM*
Santa Cruz County	General	Tier 2/3	Nov 18 2019 4:19:58 PM*
Santa Cruz County	Main Office	Tier 2/3	Nov 18 2019 4:20:07 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Santa Cruz County	Non-Emergency (24-hour)	Tier 2/3	Nov 18 2019 4:19:56 PM*
Santa Cruz County	OES Director	Tier 2/3	Nov 18 2019 4:21:27 PM*
Santa Cruz County	Sheriff	Tier 2/3	Nov 18 2019 4:21:28 PM*
Santa Rosa	Admin Sergeant	Tier 2/3	Nov 17 2019 8:30:46 PM*
Santa Rosa	Assistant Fire Marshal	Tier 2/3	Nov 17 2019 8:29:12 PM*
Santa Rosa	Battalion Chief	Tier 2/3	Nov 17 2019 8:30:34 PM*
Santa Rosa	City Manager	Tier 2/3	Nov 17 2019 8:30:30 PM*
Santa Rosa	Deputy Fire Chief	Tier 2/3	Nov 17 2019 8:30:34 PM*
Santa Rosa	Emergency Preparedness Coordinator; Designated POC (24- hour)	Tier 2/3	Nov 17 2019 8:29:18 PM*
Santa Rosa	Fire	Tier 2/3	Nov 17 2019 8:30:55 PM*
Santa Rosa	Fire Chief	Tier 2/3	Nov 17 2019 8:30:23 PM*
Santa Rosa	Lieutenant	Tier 2/3	Nov 17 2019 8:30:29 PM*
Santa Rosa	Lieutenant	Tier 2/3	Nov 17 2019 8:30:28 PM*
Santa Rosa	Planning and Economic Development Director	Tier 2/3	Nov 17 2019 8:29:09 PM*
Santa Rosa	Police Chief	Tier 2/3	Nov 17 2019 8:30:29 PM*
Santa Rosa	Police Chief	Tier 2/3	Nov 17 2019 8:30:40 PM*
Santa Rosa	Public Information Officer	Tier 2/3	Nov 17 2019 8:28:50 PM*
Santa Rosa	Supervisor	Tier 2/3	Nov 19 2019 4:45:00 PM
Santa Rosa	Supervisor	Tier 2/3	Nov 19 2019 4:58:00 PM
Sausalito	City Manager; Designated POC	Tier 2/3	Nov 18 2019 10:25:04 AM*
Sausalito	Fire Chief	Tier 2/3	Nov 18 2019 10:25:15 AM*
Sausalito	Mayor	Tier 2/3	Nov 18 2019 10:25:02 AM*
Sausalito	OES Director; Designated POC	Tier 2/3	Nov 18 2019 10:24:36 AM*
Sausalito	Police Chief	Tier 2/3	Nov 18 2019 10:25:38 AM*
Scotts Valley	City Manager; Designated POC	Tier 2/3	Nov 18 2019 4:21:10 PM*
Scotts Valley	Fire Chief	Tier 2/3	Nov 18 2019 4:21:24 PM*
Scotts Valley	General (24-hour)	Tier 2/3	Nov 18 2019 4:20:19 PM*
Scotts Valley	Mayor	Tier 2/3	Nov 18 2019 4:20:05 PM*
Sebastopol	Assistant City Manager/Clerk	N/A	Nov 17 2019 8:30:13 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Sebastopol	City Manager; Designated POC	N/A	Nov 17 2019 8:30:13 PM*
Sebastopol	Fire Chief (24-hour)	N/A	Nov 17 2019 8:30:28 PM*
Sebastopol	Mayor	N/A	Nov 17 2019 8:30:31 PM*
Sebastopol	Non-Emergency	N/A	Nov 17 2019 8:30:43 PM*
Sebastopol	Officer	N/A	Nov 19 2019 4:39:00 PM
Sebastopol	Police Chief	N/A	Nov 17 2019 8:28:52 PM*
Shasta County	Battalion Chief	Tier 2/3	Nov 17 2019 3:57:00 PM
Shasta County	Captain	Tier 2/3	Nov 17 2019 8:29:45 PM*
Shasta County	CEO; Designated POC	Tier 2/3	Nov 17 2019 8:30:42 PM*
Shasta County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:36 PM*
Shasta County	Chairman	Tier 2/3	Nov 17 2019 8:28:50 PM*
Shasta County	Chairman	Tier 2/3	Nov 17 2019 8:30:17 PM*
Shasta County	Chairman	Tier 2/3	Nov 17 2019 8:28:51 PM*
Shasta County	Chairperson	Tier 2/3	Nov 17 2019 8:31:10 PM*
Shasta County	Chairperson	Tier 2/3	Nov 17 2019 9:44:00 PM*
Shasta County	Chairperson	Tier 2/3	Nov 17 2019 8:34:31 PM*
Shasta County	Chairperson	Tier 2/3	Nov 17 2019 9:24:00 PM*
Shasta County	District Director	Tier 2/3	Nov 17 2019 8:33:38 PM*
Shasta County	ECC	Tier 2/3	Nov 17 2019 6:18:00 PM*
Shasta County	Fire Chief	Tier 2/3	Nov 17 2019 8:29:25 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:29:36 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:29:32 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:19 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:44 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:49 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:07 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:34:38 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:29:51 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:16 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:46 PM*
Shasta County	General	Tier 2/3	Nov 17 2019 8:30:46 PM*
Shasta County	Local Cal Fire	Tier 2/3	Nov 17 2019 8:30:15 PM*
Shasta County	OES	Tier 2/3	Nov 17 2019 8:28:52 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Shasta County	OES Director	Tier 2/3	Nov 17 2019 8:30:43 PM*
Shasta County	Safety Manager	Tier 2/3	Nov 17 2019 8:30:53 PM*
Shasta County	Sergeant	Tier 2/3	Nov 17 2019 8:29:39 PM*
Shasta County	Sheriff	Tier 2/3	Nov 17 2019 8:30:57 PM*
Shasta County	Spiritual Leader	Tier 2/3	Nov 17 2019 8:41:27 PM*
Shasta County	Supervisor	Tier 2/3	Nov 17 2019 4:04:00 PM
Shasta County	Undersheriff	Tier 2/3	Nov 17 2019 8:30:21 PM*
Shasta Lake	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:33 PM*
Shasta Lake	Mayor	Tier 2/3	Nov 17 2019 8:30:33 PM*
Sierra County	Chair of the Board	Tier 2/3	Nov 17 2019 8:29:36 PM*
Sierra County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:14 PM*
Sierra County	Emergency (24- hour)	Tier 2/3	Nov 17 2019 5:20:00 PM*
Sierra County	Emergency Fire Number (24-hour)	Tier 2/3	Nov 17 2019 8:30:22 PM*
Sierra County	OES Coordinator; Designated POC	Tier 2/3	Nov 17 2019 8:28:50 PM*
Sierra County	Sheriff (24-hour)	Tier 2/3	Nov 17 2019 8:28:51 PM*
Solano County	CEO	Tier 2/3	Nov 17 2019 8:30:46 PM*
Solano County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:16 PM*
Solano County	Chief Operating Officer	Tier 2/3	Nov 17 2019 8:30:16 PM*
Solano County	County Administrator	Tier 2/3	Nov 17 2019 8:30:09 PM*
Solano County	Director of Public Affairs	Tier 2/3	Nov 17 2019 8:30:23 PM*
Solano County	Dispatch (24-hour)	Tier 2/3	Nov 17 2019 8:30:11 PM*
Solano County	Dispatcher	Tier 2/3	Nov 17 2019 3:57:00 PM
Solano County	Emergency	Tier 2/3	Nov 17 2019 8:30:26 PM*
Solano County	Emergency (24- hour)	Tier 2/3	Nov 17 2019 8:30:11 PM*
Solano County	Emergency (24- hour)	Tier 2/3	Nov 17 2019 8:33:57 PM*
Solano County	Fire Chief	Tier 2/3	Nov 17 2019 8:30:30 PM*
Solano County	OES Manager	Tier 2/3	Nov 17 2019 8:30:32 PM*
Solano County	Sheriff	Tier 2/3	Nov 17 2019 8:30:09 PM*
Sonoma	Officer	Tier 2/3	Nov 17 2019 4:04:00 PM
Sonoma (City of)	Mayor	Tier 2/3	Nov 17 2019 8:29:46 PM*
Sonoma (City of)	Police Chief	Tier 2/3	Nov 17 2019 8:28:56 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Sonoma (City of)	Public Works Director/City Engineer	Tier 2/3	Nov 17 2019 8:29:31 PM*
Sonoma County	Assistant City Manager	Tier 2/3	Nov 17 2019 8:28:56 PM*
Sonoma County	CEO (24-hour)	Tier 2/3	Nov 17 2019 8:30:36 PM*
Sonoma County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:37 PM*
Sonoma County	Chair of the Board	Tier 2/3	Nov 17 2019 8:28:50 PM*
Sonoma County	Chairman	Tier 2/3	Nov 17 2019 8:30:14 PM*
Sonoma County	Chairman of the Board (24-hour)	Tier 2/3	Nov 17 2019 6:40:00 PM*
Sonoma County	Chairperson	Tier 2/3	Nov 17 2019 8:58:00 PM*
Sonoma County	Chairperson	Tier 2/3	Nov 17 2019 9:31:00 AM*
Sonoma County	Chairperson	Tier 2/3	Nov 17 2019 8:29:49 PM*
Sonoma County	Chairwoman	Tier 2/3	Nov 17 2019 8:30:12 PM*
Sonoma County	Chairwoman (24- hour)	Tier 2/3	Nov 17 2019 8:29:53 PM*
Sonoma County	Chairwoman	Tier 2/3	Nov 17 2019 9:45:00 PM
Sonoma County	City Manager	Tier 2/3	Nov 17 2019 8:34:26 PM*
Sonoma County	City Manager; Designated POC	Tier 2/3	Nov 17 2019 8:30:21 PM*
Sonoma County	Communications & Engagement Coordinator	Tier 2/3	Nov 17 2019 8:30:48 PM*
Sonoma County	Communications & Engagement Coordinator (24-hour)	Tier 2/3	Nov 17 2019 8:30:11 PM*
Sonoma County	Community & Government Affairs Manager	Tier 2/3	Nov 17 2019 8:29:14 PM*
Sonoma County	Costal Valleys EMS (24-hour)	Tier 2/3	Nov 17 2019 8:29:51 PM*
Sonoma County	County Executive Officer	Tier 2/3	Nov 17 2019 8:30:32 PM*
Sonoma County	Deputy Director (24-hour)	Tier 2/3	Nov 17 2019 8:30:11 PM*
Sonoma County	Emergency Coordinator (24-hour)	Tier 2/3	Nov 17 2019 8:30:54 PM*
Sonoma County	Emergency Manager; Designated POC (24-hour)	Tier 2/3	Nov 17 2019 8:30:48 PM*
Sonoma County	EMS Dispatch (24- hour)	Tier 2/3	Nov 17 2019 8:29:25 PM*
Sonoma County	EPA Director	Tier 2/3	Nov 17 2019 8:30:36 PM*
Sonoma County	Fire Chief (24-hour)	Tier 2/3	Nov 17 2019 8:30:43 PM*
Sonoma County	Fire Chief; Designated POC	Tier 2/3	Nov 17 2019 8:30:49 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Sonoma County	Fire Marshall	Tier 2/3	Nov 17 2019 8:31:04 PM*
Sonoma County	General	Tier 2/3	Nov 17 2019 9:04:00 PM
Sonoma County	General	Tier 2/3	Nov 17 2019 8:28:50 PM*
Sonoma County	General	Tier 2/3	Nov 17 2019 9:37:00 PM*
Sonoma County	General	Tier 2/3	Nov 17 2019 8:30:35 PM*
Sonoma County	General	Tier 2/3	Nov 17 2019 8:34:47 PM*
Sonoma County	General	Tier 2/3	Nov 17 2019 8:30:21 PM*
Sonoma County	General	Tier 2/3	Nov 17 2019 8:29:14 PM*
Sonoma County	General (24-hour)	Tier 2/3	Nov 17 2019 8:30:33 PM*
Sonoma County	General (24-hour)	Tier 2/3	Nov 17 2019 8:30:08 PM*
Sonoma County	Grants Administrator (24- hour)	Tier 2/3	Nov 17 2019 8:30:44 PM*
Sonoma County	Main Office	Tier 2/3	Nov 17 2019 8:30:53 PM*
Sonoma County	Mayor	Tier 2/3	Nov 17 2019 8:29:49 PM*
Sonoma County	Public Health Officer (24-hour)	Tier 2/3	Nov 17 2019 8:30:44 PM*
Sonoma County	Security Director (24-hour)	Tier 2/3	Nov 17 2019 8:30:36 PM*
Sonoma County	Sheriff Dispatch (24-hour)	Tier 2/3	Nov 17 2019 4:24:00 PM*
Sonoma County	Sheriff's Liaison (24-hour)	Tier 2/3	Nov 17 2019 8:30:15 PM*
Sonoma County	Supervisor	Tier 2/3	Nov 19 2019 4:33:00 PM
Sonoma County	TANF Director (24- hour)	Tier 2/3	Nov 17 2019 8:31:00 PM*
Sonoma County	Tribal Administrator	Tier 2/3	Nov 17 2019 8:28:50 PM*
Sonoma County	Tribal Preservation Officer (24-hour)	Tier 2/3	Nov 17 2019 8:30:49 PM*
Sonoma County	Tribal Secretary	Tier 2/3	Nov 17 2019 8:29:58 PM*
Sonoma County	Tribal Treasurer (24-hour)	Tier 2/3	Nov 17 2019 8:30:09 PM*
Sonoma County	Vice Chairwoman	Tier 2/3	Nov 17 2019 8:28:51 PM*
Suisun City	City Manager; Designated POC	N/A	Nov 17 2019 8:31:09 PM*
Suisun City	General	N/A	Nov 17 2019 8:29:25 PM*
Suisun City	General (24-hour)	N/A	Nov 17 2019 8:41:56 PM*
Suisun City	Non-Emergency	N/A	Nov 17 2019 8:30:48 PM*
Suisun City	Supervisor	N/A	Nov 17 2019 4:12:00 PM
Sunnyvale	Dispatcher	N/A	Nov 18 2019 5:04:00 PM

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Sutter County	Dispatcher	N/A	Nov 17 2019 6:35:00 PM
Sutter County	Dispatcher	N/A	Nov 17 2019 6:37:00 PM
Sutter County	Fire Chief	N/A	Nov 17 2019 8:30:55 PM*
Sutter County	Interim County Administrator; Designated POC	N/A	Nov 17 2019 8:28:54 PM*
Sutter County	OES Director	N/A	Nov 17 2019 8:29:42 PM*
Sutter County	Undersheriff	N/A	Nov 17 2019 8:30:22 PM*
Sutter Creek	City Manager, Designated POC	Tier 2/3	Nov 18 2019 10:25:26 AM*
Sutter Creek	Fire Chief	Tier 2/3	Nov 18 2019 10:24:32 AM*
Sutter Creek	Mayor	Tier 2/3	Nov 18 2019 10:24:44 AM*
Sutter Creek	Police Chief	Tier 2/3	Nov 18 2019 10:24:09 AM*
Tehama County	CAL FIRE (24-hour)	Tier 2/3	Nov 17 2019 8:29:38 PM*
Tehama County	CAO; Designated POC	Tier 2/3	Nov 17 2019 8:30:48 PM*
Tehama County	Communications Supervisor	Tier 2/3	Nov 17 2019 8:30:08 PM*
Tehama County	Dispatch (24-hour)	Tier 2/3	Nov 17 2019 8:30:13 PM*
Tehama County	Dispatcher	Tier 2/3	Nov 17 2019 4:20:00 PM
Tehama County	Emergency (24- hour)	Tier 2/3	Nov 17 2019 8:30:53 PM*
Tehama County	Sheriff (24-hour)	Tier 2/3	Nov 17 2019 8:29:28 PM*
Tiburon	Dispatch (24-hour)	N/A	Nov 18 2019 10:24:27 AM*
Tiburon	Fire Chief	N/A	Nov 18 2019 10:25:22 AM*
Tiburon	General (24-hour)	N/A	Nov 18 2019 10:25:20 AM*
Tiburon	Police Chief	N/A	Nov 18 2019 10:23:53 AM*
Tiburon	Town Administration	N/A	Nov 18 2019 10:24:19 AM*
Trinity County	CAL FIRE (24-hour)	Tier 2/3	Nov 18 2019 3:09:45 PM*
Trinity County	CAO; Designated POC	Tier 2/3	Nov 17 2019 8:30:33 PM*
Trinity County	Chairman	Tier 2/3	Nov 17 2019 8:53:00 PM*
Trinity County	Chairperson	Tier 2/3	Nov 17 2019 8:30:56 PM*
Trinity County	Local Cal Fire	Tier 2/3	Nov 17 2019 8:29:44 PM*
Trinity County	OES Director (24- hour)	Tier 2/3	Nov 17 2019 8:30:34 PM*
Trinity County	Supervisor Dispatcher	Tier 2/3	Nov 17 2019 6:15:00 PM
Ukiah	City Manager	Tier 2/3	Nov 17 2019 8:30:51 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Ukiah	Community Service Director	Tier 2/3	Nov 17 2019 8:30:51 PM*
Ukiah	Dispatcher	Tier 2/3	Nov 17 2019 4:46:00 PM
Ukiah	Electric Utility Director; Designated POC	Tier 2/3	Nov 17 2019 8:28:51 PM*
Ukiah	Mayor	Tier 2/3	Nov 17 2019 8:30:34 PM*
Ukiah	Police Chief	Tier 2/3	Nov 17 2019 8:30:47 PM*
Union City	Dispatcher	Tier 2/3	Nov 18 2019 10:45:00 AM
Vacaville	City Manager	Tier 2/3	Nov 17 2019 8:30:26 PM*
Vacaville	Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:30:10 PM*
Vacaville	General (24-hour)	Tier 2/3	Nov 17 2019 8:30:20 PM*
Vacaville	Supervisor	Tier 2/3	Nov 17 2019 4:15:00 PM
Vallejo	Supervisor	N/A	Nov 17 2019 4:19:00 PM
Walnut Creek	City manager	Tier 2/3	Nov 18 2019 11:58:00 AM
Walnut Creek	Police Chief (24-hour)	Tier 2/3	Nov 18 2019 10:25:44 AM*
Watsonville	Administrative Analyst (24-hour)	N/A	Nov 18 2019 4:20:52 PM*
Watsonville	City Manager; Designated POC	N/A	Nov 18 2019 4:19:49 PM*
Watsonville	Fire Chief (24-hour)	N/A	Nov 18 2019 4:21:21 PM*
Watsonville	Mayor	N/A	Nov 18 2019 4:21:06 PM*
Watsonville	Non-Emergency (24-hour)	N/A	Nov 18 2019 4:20:17 PM*
Watsonville	Non-Emergency (24-hour)	N/A	Nov 18 2019 4:20:15 PM*
Wheatland	City Manager; Designated POC	N/A	Nov 17 2019 8:31:13 PM*
Wheatland	Dispatch (24-hour)	N/A	Nov 17 2019 8:29:14 PM*
Wheatland	General (24-hour)	N/A	Nov 17 2019 8:42:12 PM*
Willits	Assistant PIO	Tier 2/3	Nov 18 2019 3:09:28 PM*
Willits	Brooktrail Town Manager	Tier 2/3	Nov 18 2019 3:09:31 PM*
Willits	Brooktrails Fire Chief	Tier 2/3	Nov 18 2019 3:09:32 PM*
Willits	City Manager; Designated POC	Tier 2/3	Nov 18 2019 3:10:39 PM*
Willits	Deputy City Manager	Tier 2/3	Nov 18 2019 3:11:09 PM*
Willits	Dispatcher Sup.	Tier 2/3	Nov 17 2019 4:53:00 PM
Willits	Little Lake Fire	Tier 2/3	Nov 18 2019 3:09:40 PM*
Willits	Little Lake Fire	Tier 2/3	Nov 18 2019 3:09:31 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Willits	Mayor	Tier 2/3	Nov 18 2019 3:10:47 PM*
Willits	Police Chief	Tier 2/3	Nov 18 2019 3:10:45 PM*
Willits	Public Works Superintendent	Tier 2/3	Nov 18 2019 3:10:50 PM*
Willits	Search and Rescue	Tier 2/3	Nov 18 2019 3:09:27 PM*
Willits	Utilities Superintendent	Tier 2/3	Nov 18 2019 3:11:32 PM*
Willows	City Manager; Designated POC)	N/A	Nov 17 2019 8:30:20 PM*
Willows	Non-Emergency	N/A	Nov 17 2019 8:29:51 PM*
Willows	Non-Emergency (24-hour)	N/A	Nov 17 2019 8:29:28 PM*
Windsor	Analyst Manager	Tier 2/3	Nov 17 2019 8:30:42 PM*
Windsor	Battalion Chief	Tier 2/3	Nov 17 2019 8:29:15 PM*
Windsor	Deputy Director of Operations	Tier 2/3	Nov 17 2019 8:28:54 PM*
Windsor	Deputy Fire Chief	Tier 2/3	Nov 17 2019 8:29:14 PM*
Windsor	Director & Town Engineer	Tier 2/3	Nov 17 2019 8:30:23 PM*
Windsor	Fire Chief	Tier 2/3	Nov 17 2019 8:30:49 PM*
Windsor	Fire Prevention	Tier 2/3	Nov 17 2019 8:31:03 PM*
Windsor	Police Chief	Tier 2/3	Nov 17 2019 8:31:15 PM*
Windsor	Police Chief	Tier 2/3	Nov 17 2019 8:30:55 PM*
Winters	City Manager (24- hour)	N/A	Nov 17 2019 8:29:41 PM*
Winters	Fire Chief; Designated POC (24- hour)	N/A	Nov 17 2019 8:29:30 PM*
Winters	General	N/A	Nov 17 2019 8:30:37 PM*
Winters	General (24-hour)	N/A	Nov 17 2019 8:29:16 PM*
Winters	Non-Emergency (24-hour)	N/A	Nov 17 2019 8:30:14 PM*
Winters	Police Chief	N/A	Nov 17 2019 8:30:42 PM*
Yolo County	Battalion Chief (24- hour)	Tier 2/3	Nov 17 2019 8:29:06 PM*
Yolo County	Chairman	Tier 2/3	Nov 17 2019 8:30:34 PM*
Yolo County	Director Customer Care and Marketing	Tier 2/3	Nov 17 2019 8:30:27 PM*
Yolo County	Dispatch (24-hour)	Tier 2/3	Nov 17 2019 8:32:25 PM*
Yolo County	Dispatch (24-hour)	Tier 2/3	Nov 17 2019 8:29:53 PM*
Yolo County	Dispatcher	Tier 2/3	Nov 17 2019 4:35:00 PM
Yolo County	Fire Chief (24-hour)	Tier 2/3	Nov 17 2019 10:52:00 PM*

City/County	Title	Classification (Tier 2/3, Zone 1)	Date/Time
Yolo County	Non-Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:29:54 PM*
Yolo County	Non-Emergency (24-hour)	Tier 2/3	Nov 17 2019 8:31:45 PM*
Yolo County	VP of Security (24- hour)	Tier 2/3	Nov 17 2019 8:29:45 PM*
Yountville	Local Cal Fire	Tier 2/3	Nov 17 2019 8:29:17 PM*
Yountville	Mayor	Tier 2/3	Nov 17 2019 8:30:18 PM*
Yountville	Non-Emergency	Tier 2/3	Nov 17 2019 4:10:00 PM*
Yountville	Public Works Director (24-hour)	Tier 2/3	Nov 17 2019 8:29:17 PM*
Yountville	Town Manager; Designated POC	Tier 2/3	Nov 17 2019 8:29:48 PM*
Yountville	Yountville Battallion Chief	Tier 2/3	Nov 17 2019 8:30:28 PM*
Yuba County	Chair of the Board	Tier 2/3	Nov 17 2019 8:30:50 PM*
Yuba County	Chairperson	Tier 2/3	Nov 17 2019 8:28:51 PM*
Yuba County	County Executive Officer	Tier 2/3	Nov 17 2019 8:30:23 PM*
Yuba County	Director	Tier 2/3	Nov 17 2019 8:30:40 PM*
Yuba County	Dispatcher	Tier 2/3	Nov 17 2019 4:30:00 PM
Yuba County	Emergency Manager (24-hour); Designated POC	Tier 2/3	Nov 17 2019 8:30:23 PM*
Yuba County	General	Tier 2/3	Nov 17 2019 8:30:37 PM*
Yuba County	Health Administrator	Tier 2/3	Nov 17 2019 8:30:52 PM*
Yuba County	Local Cal Fire	Tier 2/3	Nov 17 2019 8:30:32 PM*

PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX E

SECTION 13 – COMMUNITY ASSISTANCE LOCATIONS

**Table 1-1. Community Resource Centers Provided by PG&E
Between November 20-21, 2019 for the PSPS Event**

County	Site Name	Address	Date & Time First Opened	Date & Time Deactivated	Two Day Total Attendance ¹
Butte	Parking Lot Bangor Union Elementary Parking Lot	7549 Oro Bangor Hwy Bangor, CA	11/20/2019 8:00	11/21/2019 12:00	12
Butte	Costco Parking Lot	2100 Dr. Martin Luther King Jr. Pkwy Chico, CA	11/20/2019 8:00	11/20/2019 17:00	0
Butte	Strip Mall Parking Lot	14144 Lakeridge Court Magalia, CA 95954	11/20/2019 8:00	11/20/2019 17:00	33
Butte	Bird Street School Parking Lot	1421 Bird St Oroville, CA	11/20/2019 8:00	11/21/2019 12:00	10
El Dorado	Buffalo Hill Center Parking Lot	6023 Front Street 37 Georgetown, CA	11/20/2019 8:00	11/20/2019 14:30	104
El Dorado	Former County Sheriff's Office Parking Lot	300 Fair Lane Placerville, CA	11/20/2019 8:00	11/20/2019 14:30	26
El Dorado	Knotty Pine Lanes Parking Lot	2667 Sanders Dr #1 Pollock Pines, CA	11/20/2019 8:00	11/20/2019 14:30	46
El Dorado	Pioneer Park Parking Lot	6740 Fairplay Rd Somerset, CA	11/20/2019 8:00	11/20/2019 14:30	30
Lake	Clearlake Senior Center (Indoor)	3245 Bowers Avenue Clearlake, CA	11/20/2019 8:00	11/21/2019 15:30	320
Lake	Konocti Vista Casino Parking Lot	2755 Mission Rancheria Rd Lakeport, CA	11/20/2019 8:00	11/21/2019 15:30	164
Lake	Twin Pine Casino and Hotel Parking Lot	22223 California 29 Middletown, CA	11/20/2019 8:00	11/21/2019 15:00	637

¹ Excluding media

County	Site Name	Address	Date & Time First Opened	Date & Time Deactivated	Two Day Total Attendance ¹
Lake	Robinson Rancheria Resort and Casino Parking Lot	1545 State Hwy 20 Nice, CA	11/20/2019 8:00	11/21/2019 15:00	30
Lake	Red Hills Property (Scotts Valley Tribe) Parking Lot	7130 Red Hills Road Kelseyville, CA	11/20/2019 8:00	11/21/2019 15:00	66
Mendocino	Hopland Band of Pomo Indians Parking Lot	13101 Nokomis Rd Hopland, CA	11/20/2019 8:00	11/21/2019 10:30	147
Mendocino	Ukiah Empty Parking Lot	1775 North State St Ukiah, CA	11/20/2019 8:00	11/20/2019 17:00	3
Napa	Mount Saint Helena Golf Course Parking Lot	2025 Grant St Calistoga, CA	11/20/2019 8:00	11/21/2019 16:30	27
Napa	Saint Helena Catholic School Parking Lot	1255 Oak Ave St Helena, CA	11/20/2019 8:00	11/21/2019 16:30	72
Nevada	Sierra College Grass Valley Campus	250 Sierra College Drive Grass Valley, CA	11/20/2019 8:00	11/20/2019 17:00	10
Nevada	Nevada City Elks Lodge Parking Lot	518 State Highway 49 Nevada City CA	11/20/2019 8:00	11/20/2019 17:00	19
Nevada	Penn Valley Community Church Parking Lot	11739 Spenceville Road Penn Valley, CA	11/20/2019 8:00	11/20/2019 17:00	10
Placer	Gold Country Fairgrounds Parking Lot	209 Fairgate Rd Auburn, CA	11/20/2019 8:00	11/20/2019 17:00	5
Placer	Parking Lot	7 N Main St Colfax, CA	11/20/2019 8:00	11/20/2019 17:00	20
Placer	Canyon View Assembly Church Parking Lot	23221 Foresthill Rd Foresthill, CA	11/20/2019 8:00	11/20/2019 17:00	51

County	Site Name	Address	Date & Time First Opened	Date & Time Deactivated	Two Day Total Attendance ¹
Shasta	Frontier Senior Center Parking Lot	2081 Frontier Trail Anderson, CA	11/20/2019 8:00	11/21/2019 17:00	321
Shasta	USDA Forest Service Shasta Lake Ranger Station Parking Lot	14225 Holiday Rd Redding, CA	11/20/2019 8:00	11/21/2019 17:00	61
Sierra	County Parking Lot	Highway 49 & Nevada St Downieville, CA	11/20/2019 8:00	11/20/2019 17:00	82
Solano	S&S Supply Parking Lot	2700 Maxwell Way Fairfield, CA	11/20/2019 8:00	11/21/2019 11:30	0
Solano	Lowe's Parking Lot	1751 E Monte Vista Ave Vacaville, CA	11/20/2019 8:00	11/21/2019 11:30	12
Sonoma	Cloverdale Citrus Fairgrounds	1 Citrus Fair Dr Cloverdale, CA	11/20/2019 8:00	11/21/2019 14:30	6
Sonoma	Santa Rosa Veterans Memorial Building	1351 Maple Ave Santa Rosa, CA	11/20/2019 8:00	11/21/2019 14:30	33
Sonoma	Olsen Ranch House	37600 Hwy 1 Sea Ranch, CA	11/20/2019 8:00	11/20/2019 14:30	0
Sonoma	Hanna Boys Center (Indoor)	17000 Arnold Dr Sonoma, CA	11/20/2019 8:00	11/21/2019 14:30	0
Tehama	Parking Lot	774 Antelope Blvd Red Bluff, CA	11/20/2019 8:00	11/21/2019 16:30	45
Yuba	Alcouffe Community Center (Indoor)	9185 Marysville Rd Oregon House, CA	11/20/2019 8:00	11/20/2019 19:30	7

PACIFIC GAS AND ELECTRIC COMPANY

APPENDIX F

FIRE INDEX AREA MAP AND EVENT LOCATION MAPS

Figure 1: High Fire Threat Districts and Fire Potential Index Areas

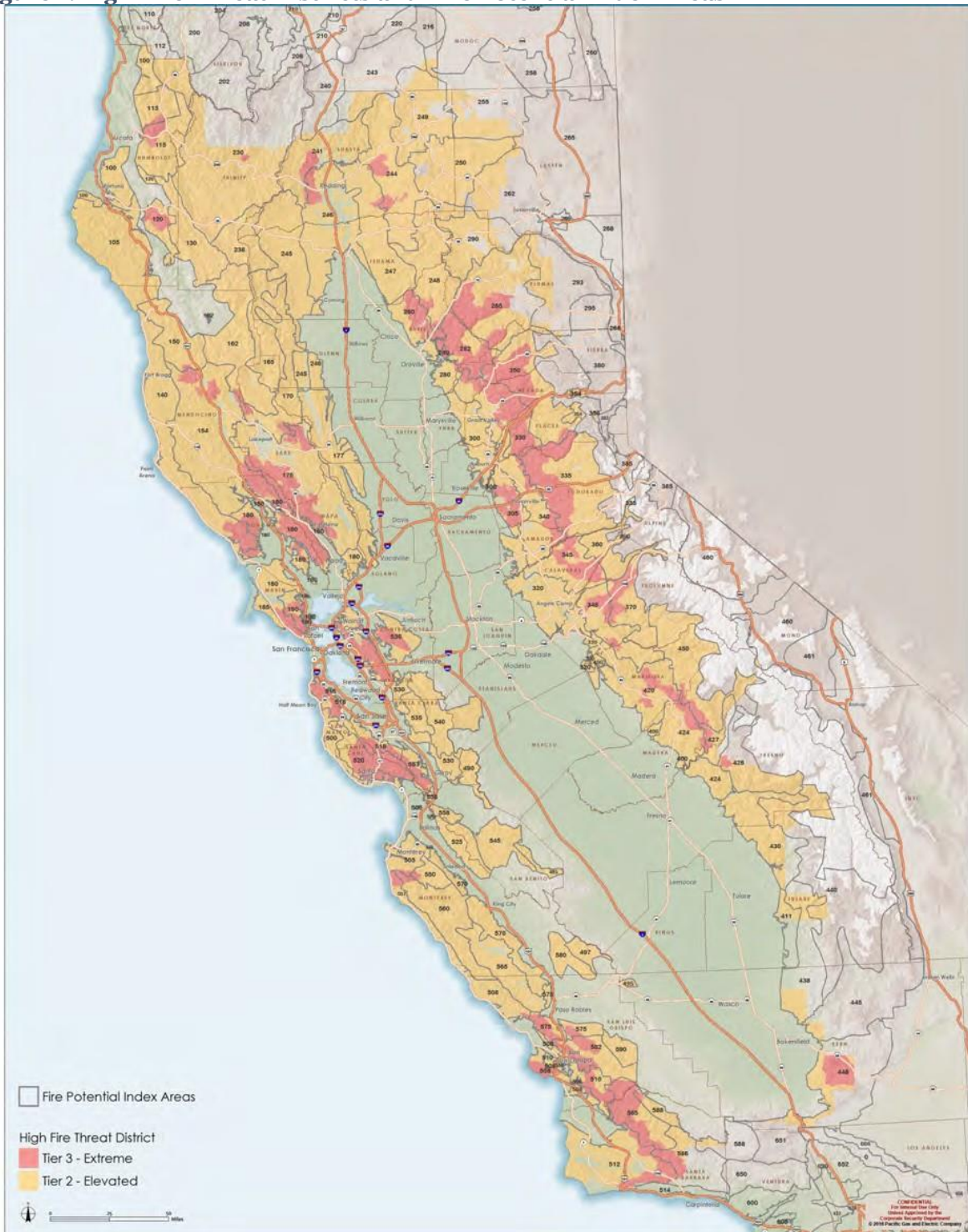


Figure 2: Map of November 20 De-energization Footprint

