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March 30, 2021

**VIA E-MAIL**

Ms. Rachel Peterson  
Executive Director  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

RE: **MCI Communications Services LLC d/b/a Verizon Business Services (U-5378-C)  
2020 General Order 156 Compliance Filing – Annual Report and Annual Plan**

Dear Ms. Peterson:

Pursuant to General Order 156, MCI Communications Services LLC d/b/a Verizon Business Services hereby submits its 2020 Annual Report and Annual Plan. This report is available to others upon request.

This report is also being submitted on behalf of XO Communications Services, LLC (U-5558-C). Operationally, MCI Communications Services LLC and XO Communications Services, LLC are working in a consolidated basis and XO will no longer provide individual reports.

Should you have any questions, please do not hesitate to contact me.

Respectfully submitted,

Jesús G. Román  
Vice President, Government Affairs

Enclosure



**WOMEN, MINORITY, AND DISABLED  
VETERAN BUSINESS ENTERPRISE  
ANNUAL REPORT AND ANNUAL PLAN**

**CPUC**

**January – December 2020**

**Submitted by  
MCI Communications Services LLC  
d/b/a Verizon Business Services**

## **Report Summary**

MCI Communications Services LLC (U-5378-C) (d.b.a. Verizon Business Services), including XO Communications Services, LLC (U-5558-C) (together, “Verizon”),<sup>1</sup> submits this 2020 Annual Report and Annual Plan in compliance with GO 156, Sections 9 and 10. Section 9 of the California Public Utilities Commission’s (CPUC) General Order 156 requires utilities to file an annual report discussing ten topics. Section 10 of GO 156 requires utilities to discuss its plans to increase the following reporting year’s expenditures.

Verizon creates the networks that move the world forward and that requires that we engage, collaborate and innovate everyday with diverse suppliers. By valuing diversity and inclusion in our supply chain, we position ourselves to deliver the technology that matters to our customers in a multicultural world.

Verizon consolidated its supplier diversity organization at the corporate level for increased efficiency and service. The detailed reporting required by GO 156 Section 9 submitted by Verizon Wireless represents that consolidated initiative; therefore, documentation in Verizon Wireless’ report addresses the accomplishments of 2020 and the Annual Plan for 2021 for Verizon Business Services and will not be repeated here.

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<sup>1</sup>Operationally, MCI Communications Services LLC and XO Communications Services, LLC (“XO”) are working in a consolidated basis and XO will no longer provide individual reports.

**Exhibit 1**

<b>fMCI 2020 GO 156 Filing Summary<sup>1</sup></b>			
		<b>Dollars</b>	<b>Percent</b>
<b>African American Male</b>		\$ 344,972,467	20.65%
<b>African American Female</b>		\$ -	0.00%
<b>Hispanic Male</b>		\$ 1,856,288	0.11%
<b>Hispanic Female</b>		\$ 4,708,165	0.28%
<b>Asian Male</b>		\$ 34,526,216	2.07%
<b>Asian Female</b>		\$ 26,410,088	1.58%
<b>Native American Male</b>		\$ -	0.00%
<b>Native American Female</b>		\$ -	0.00%
<b>Total MBE</b>		\$ 412,473,224	24.68%
<b>Women Owned</b>		\$ 391,798,856	23.45%
<b>Disabled Veteran</b>		\$ 594,952	0.04%
<b>LGBT</b>		\$ 571,176	0.03%
<b>MBE</b>		\$ 412,473,224	24.68%
<b>WBE</b>		\$ 391,798,856	23.45%
<b>DVBE</b>		\$ 594,952	0.04%
<b>LGBTBE</b>		\$ 571,176	0.03%
<b>Purchase Base</b>		\$ 1,670,970,484	48.20%

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<sup>1</sup>The Purchase Base and diverse supplier spending dollar amounts shown in Exhibit 1 are derived from a national system and are not limited to Verizon Business spending for business activity in California and are inclusive of amounts spent with any diverse suppliers certified with the Clearinghouse.