

Rulemaking No.: 20-11-003

Exhibit No.: Joint Parties-02

Witnesses Greg Wikler

Commissioner Marybel Batjer

ALJ Brian Stevens

**PHASE 2 REPLY PREPARED TESTIMONY OF  
THE JOINT PARTIES  
(California Efficiency + Demand Management Council,  
ecobee inc., Leapfrog Power, Inc.,  
and Oracle)**

Rulemaking 20-11-003  
2021 Extreme Weather Event Reliable Electric Service

*September 10, 2021*

1 R.20-11-003 (Emergency Reliability)  
2 PHASE 2 REPLY PREPARED TESTIMONY OF THE JOINT PARTIES  
3

4 **Q. Please state your name and business address**

5 **A.** My name is Greg Wikler. My business address is 1111 Broadway, Suite 300,  
6 Oakland, CA 94607.

7 **Q. On whose behalf are you testifying?**

8 **A.** I am testifying on behalf of the Joint Parties who are comprised of the California  
9 Efficiency + Demand Management Council, ecobee Inc., Leapfrog Power, Inc., and  
10 Oracle.

11 **Q. Have you testified previously in this proceeding?**

12 **A.** Yes. On January 11, 2021, the DR Coalition served my Opening Prepared  
13 Testimony (“Ex. DRC-1”).<sup>1</sup> My Statement of Qualifications was appended thereto as  
14 Appendix A. On January 19, 2021, the DR Coalition served my Rebuttal Prepared  
15 Testimony (“Ex. DRC-2”). On July 21, 2021, the California Efficiency + Demand  
16 Management Council submitted my Reply Prepared Testimony. On September 1,  
17 2021, the Joint Parties submitted my Opening Phase 2 Prepared Testimony (“Ex. Joint  
18 Parties-01”).

19 **Q. What issues do you address in your Reply Prepared Testimony?**

20 **A.** The Joint Parties address common demand response (“DR”) programs such as  
21 the Emergency Load Reduction Program (“ELRP”), DR Auction Mechanism (“DRAM”),  
22 and recommendations made by Pacific Gas and Electric (“PG&E”), Southern California  
23 Edison (“SCE”), San Diego Gas & Electric (“SDG&E”), Marin Clean Energy (“MCE”),  
24 and Recurve Analytics, Inc. (“Recurve”).

25 **Q. What is your position on parties’ proposals pertaining to the ELRP?**

26 **A.** In their Opening Testimony, each of the investor-owned utilities (“IOUs”) put forth  
27 different alternative proposals to the Energy Division proposal for expanding the ELRP

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<sup>1</sup> The DR Coalition consisted of the California Efficiency + Demand Management Council (“the Council”), Google LLC (“Google”), Leapfrog Power, Inc., (“Leap”), NRG Energy, Inc. (“NRG”), OhmConnect, Inc. (“OhmConnect”), Oracle, Tesla, Voltus, Inc. (“Voltus”), and Willdan.

1 to residential customers.<sup>2</sup> Rather than address the merits of each one individually, the  
2 Joint Parties puts forth some recommendations to help guide the Commission in its  
3 decision.

- 4 • **Recommendation 1: Expanding the scale of the ELRP will help stabilize the**  
5 **grid.** Participation in the ELRP should be expanded to include residential  
6 customers in order to add additional load curtailment capability.
- 7 • **Recommendation 2: A level playing field must exist between IOU and third-**  
8 **party DR programs.** If the Commission chooses to expand ELRP to residential  
9 customers, it should ensure that this opportunity is available to both direct-  
10 enrolled as well as third-party customers to avoid any discrimination and to  
11 maximize the pool of potential participants. The Joint Parties echo the concerns  
12 expressed by MCE in its opening testimony, stating:

13 MCE is concerned that certain of the program proposals raised in  
14 this proceeding and discussed in the Staff Concept Paper may limit  
15 MCE’s demand flexibility programs’ expansion opportunities, and will  
16 have long-term, anti-competitive impacts on non-IOU DR programs.  
17 Any such “monopolization” of DR programs with the IOUs would limit  
18 innovation in creating new demand flexibility opportunities for  
19 customers. MCE strongly encourages the Commission to reject any  
20 such program proposals or modifications that would derail the  
21 significant CCA momentum in developing innovative demand  
22 flexibility programs by routing ratepayer funding strictly to IOU-  
23 administered DR programs.<sup>3</sup>  
24

25 In addition to the consideration of fairness, ensuring equal opportunities will have  
26 the practical effect of maximizing the pool of potential customers to in turn  
27 maximize the impacts of the ELRP.

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<sup>2</sup> Pacific Gas and Electric Company Emergency Reliability Order Instituting Rulemaking Opening Testimony, submitted on September 1, 2021 (Ex. PG&E Opening Testimony), at p. 2-1, line 4 through p. 2-14; Direct Testimony of Southern California Edison Company – Phase 2, submitted on September 1, 2021 (Ex. SCE-04), at p. 34, line 1 through p. 40; and Prepared Phase 2 Direct Testimony of San Diego Gas & Electric Company Regarding Demand-Side Actions to Reduce Peak and Net Peak Demand in 2022 and 2023, submitted on September 1, 2021 (Ex. SDGE-8), at p. 16, line 10 through p. 23, line 15.

<sup>3</sup> Marin Clean Energy Prepared Direct Testimony of Alice Havenar-Daughton in Rulemaking 20-11-003, submitted on September 1, 2021 (Ex. MCE-01), at p. 1-4, lines 11-18.

- 1 • **Recommendation 3: Defaulting residential customers into a program with**  
2 **monetary incentives is inappropriate.** The Joint Parties recommend that the  
3 Commission not adopt SCE and PG&E’s proposals for automatically enrolling  
4 (“auto-enrolling”) residential customers in programs that provide monetary  
5 incentives for load reductions. As noted by SDG&E and SCE, doing so would be  
6 effectively the same program design as what was once known as Peak Time  
7 Rebates (“PTR”).<sup>4</sup> This program design was implemented by both SDG&E and  
8 SCE nearly a decade ago, and the Commission-led evaluation concluded that  
9 the program was a failure. As SDG&E states in its opening testimony, “PTR paid  
10 \$0.75/kWh for load reduction determined by comparing a customer’s actual  
11 energy use to a baseline, but there were significant issues with free-ridership and  
12 the program was quickly changed from default to opt-in by D.13-07-003.”<sup>5</sup>  
13 SDG&E goes on to encourage the Commission to look toward behavior-based  
14 residential programs which auto-enroll customers in an alert-based program  
15 which notifies them:

16 via email or an automated message phone call when a peak day  
17 event is approaching. These notifications provide customers with  
18 tips and recommendations on how to conserve energy. Customers  
19 would also receive a follow up notification to inform them of the  
20 energy savings results.<sup>6</sup>  
21

22 The Joint Parties agree with SDG&E’s negative assessment of proposals  
23 to auto-enroll customers in ELRP, and we support their recommendation to auto-  
24 enroll customers in a communications-based behavioral DR program. Such a  
25 program design can serve as a marketing platform for driving customer adoption  
26 of even more impactful DR programs.

27 For these same reasons provided above, the Commission should not  
28 adopt PG&E’s proposal to add incentive payments to “Option A” of their July 7  
29 Power Saver Rewards Pilot. In addition to the free-ridership problem with auto-  
30 enrolled incentive-based programs noted above, there are already program

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<sup>4</sup> Ex. SCE-04, at p. 8, lines 1-19 and Ex. SDGE-8, at p. 20, lines 5-24.

<sup>5</sup> Ex. SDGE-8, at p. 20, lines 7-10.

<sup>6</sup> *Id.*, at p. 21, lines 5-8.

1 opportunities for residential customers to earn financial payments for load  
2 reductions during specified events and times that are administered by third  
3 parties who would be denied the opportunity to compete for these customers.

4 Conversely, the Commission should approve PG&E's initial July 7  
5 proposal for an opt-out behavior-only program that relies solely on targeted,  
6 personalized communications to drive load reductions, without the use of  
7 incentive payments.<sup>7</sup> This avoids free-ridership and will ensure that load  
8 reductions are accurately measured via randomized controlled trials ("RCTs")  
9 that eliminate free ridership while simultaneously avoiding any conflicts with  
10 existing and future third party programs targeted at this customer segment.

- 11 • **Recommendation 4: CARE customers and customers residing in**  
12 **Disadvantaged Communities (DACs) should receive a premium for saving**  
13 **during ELRP events.** As CEJA has testified, low-income and DACs bear a  
14 disproportionate burden of environmental inequities.<sup>8</sup> Low-income customers  
15 also pay a disproportionate share of household income for energy expenses.  
16 Paying a premium to CARE customers and customers residing in DACs could be  
17 an effective approach to engage disadvantaged customers in DR programs while  
18 providing them with an opportunity to defray their own utility expenses. For  
19 example, the Energy Division staff proposal recommended a \$1/kWh payment for  
20 reductions during Flex Alerts. In this case, CARE and DAC customers could  
21 receive \$1.50 or \$2/kWh to further incentivize participation, and address equity  
22 concerns.
- 23 • **Recommendation 5: There should be a friction-less process for unenrolling**  
24 **in the ELRP and enrolling in another DR program.** The Joint Parties echo  
25 OhmConnect's concerns regarding the difficulty of unenrolling from a DR

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<sup>7</sup> Pacific Gas and Electric Company Emergency Reliability OIR – Power Saver Rewards Pilot Supplemental Testimony, submitted on July 7, 2021 (Ex. PG&E Supplemental Testimony), at p. 4, line 1 through p. 5, line 18.

<sup>8</sup> Prepared Phase 2 Testimony of Dan Sakaguchi, MS, on behalf of the California Environmental Justice Alliance on R.20-11-003, submitted on September 1, 2021 (Ex. CEJA-05), at p. 11, lines 2-21.

1 program.<sup>9</sup> It is critical that customers wanting to move from the ELRP to a  
2 different DR program can do so expeditiously.

- 3 • **Recommendation 6: The Commission must clarify a compensation**  
4 **structure for DR aggregators/automation service providers facilitating**  
5 **customer response to Flex Alerts.** To the extent Flex Alerts are adopted as an  
6 ELRP trigger and intend for third parties to provide an automated signal to  
7 customers, the Commission should direct IOUs to enter into Emergency  
8 Agreements with vendors for providing this service.
- 9 • **Recommendation 7: Transparent quantification of residential response.** A  
10 residential ELRP would provide an excellent opportunity for the Commission to  
11 test different approaches to measuring customer performance beyond the typical  
12 type of baseline. The Joint Parties recommended a 5-in-10 methodology in its  
13 opening testimony, but the Commission should also test other methodologies  
14 that could prove more accurate and have broader applications in any future  
15 UNIDE proceeding. As discussed further below, the use of the CalTrack 2.0 and  
16 GRIDmeter methodologies by Marin Clean Energy (“MCE”) in its Peak  
17 FLEXmarket program and by Recurve in its Demand FLEXmarket program could  
18 be particularly promising and should be explored further in the ELRP.
- 19 • **Recommendation 8: The Commission should adopt an open enrollment**  
20 **period to encourage residential DR participation.** OhmConnect put forth an  
21 interesting proposal to hold an annual open enrollment period comprised of an  
22 information campaign to encourage residential customers to participate in DR  
23 programs.<sup>10</sup> This should be adopted for residential ELRP participants at minimum  
24 to capture those desiring to commit to a more frequently-dispatched DR program,  
25 but preferably it would target customers of all classes regardless of their DR  
26 participation status.

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<sup>9</sup> Opening Testimony of Maria Belenky on behalf of OhmConnect, Inc. (Ex. OhmConnect Opening Testimony), at p. 5, line 19 through p. 6, line 10.

<sup>10</sup> Ex. OhmConnect Opening Testimony, at p. 7, line 15 through p. 8, line 17.

1 **Q. What is your position on parties' proposals pertaining to the DRAM?**

2 **A.** All three IOUs, as well as the Public Advocates Office ("PAO"), argue against  
3 conducting a supplemental 2022 DRAM auction and expanded 2023 DRAM budget on  
4 the basis that doing so is unsupported by the record, pending completion of the  
5 Independent Evaluator's ("IE") assessment.<sup>11</sup> In addition, SDG&E and PAO have cast  
6 doubt on whether an expanded DRAM would even result in significant amounts of  
7 additional DR.<sup>12</sup>

8 Before the Joint Parties address these claims below, we respectfully remind the  
9 Commission that these same parties argued in workshops in 2019 in favor of reducing  
10 the DRAM budget for the 2020-2023 delivery years on the basis that there was no  
11 resource need despite indications that additional capacity was going to be needed. The  
12 Commission ultimately reduced the DRAM budget by almost 50% for the 2020-2023  
13 delivery years. In summer 2020, the state experienced blackouts and CAISO System  
14 Emergencies in August and September. Though the Joint Parties do not assert that  
15 additional DRAM capacity would have completely avoided these events, it very likely  
16 would have mitigated the severity of their impacts.

17 In Phase 1 of this proceeding, the DR Coalition recommended a supplemental  
18 2021 DRAM auction and expanded 2022 DRAM budget because, based on the quantity  
19 of DR procured through the 2019 DRAM auctions, there was clearly additional available  
20 DR capacity that could be deployed.<sup>13</sup> The IOUs and PAO again argued against this.  
21 The Commission again concurred and chose not to utilize the DRAM to procure  
22 additional DR capacity in favor of creating the ELRP and adopting several changes to  
23 the IOU DR programs. The steps approved by the Commission were well-intentioned  
24 and the Joint Parties supported most, if not all of them, but there was never any clear  
25 indication of how much additional DR would materialize. Now, for the third time, the

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<sup>11</sup> Ex. PG&E Opening Testimony, at p. 6-1, line 19 through p. 6-2, line 5; Ex. SCE-04, at p. 69, lines 22-26; Ex. SDGE-8, at p. 23, line 24 through p. 24, line 3; and Public Advocates Office Prepared Testimony, submitted on September 1, 2021 (Ex. PAO Opening Testimony), at p.2-3, lines 8-12.

<sup>12</sup> Ex. SDG&E Opening Testimony, at p. 24, lines 7-11 and Ex. PAO Opening Testimony, at p. 2-3, lines 5-8.

<sup>13</sup> Ex. DRC-1, at p. 6, line 16 through p. 7, line 2.

1 state finds itself with a forecasted capacity shortage and the IOUs and PAO yet again  
2 argue against using the DRAM to procure additional DR. The Joint Parties respectfully  
3 urge the Commission to disregard these arguments against expanding the 2022 and  
4 2023 DRAM budgets because, as we have seen in 2020 and 2021, doing the same  
5 thing and expecting different results is not an effective strategy.

6 **Q. Should waiting for the Independent Evaluator’s Report be a prerequisite for**  
7 **an expanded DRAM budget?**

8 **A.** No. The preliminary IE Report was originally due to the Energy Division on  
9 September 1, 2021 but the consultant, Nexant, submitted an August 31 letter to the  
10 Energy Division through the service list requesting an extension until December 30,  
11 2021.<sup>14</sup> The Joint Parties note that pursuant to Decision (“D.”) 19-07-009, Ordering  
12 Paragraph 16, a preliminary IE Report is due to the Energy Division by September 1,  
13 2021 and a final version is due by December 1 of the same year. Therefore, at best,  
14 the final IE Report would not be issued to the public until February 1. Once this occurs,  
15 it would likely take approximately six months for an Energy Division-led process for  
16 parties to consider whether the DRAM should be adopted as a full program and if so,  
17 what changes should be made. Add to this another three to four months for a  
18 Commission decision at the end of 2022 and it is clear that even if the Commission  
19 ultimately chooses to adopt the DRAM permanently, additional capacity beyond the  
20 current budget could not be procured through the DRAM in time for summer 2023  
21 delivery.

22 This delay is outside the control of the DR Providers (“DRPs”), so it would be  
23 unfair and counter-productive to condition any expansion of the DRAM on a report that  
24 has been delayed for a minimum of four months. In the meantime, the state continues  
25 to experience reliability issues due to tight supplies.

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<sup>14</sup> *Request for Extension to Submit DRAM Preliminary Evaluation Report*, Nexant, August 31, 2021.



1 **Q. Do the Joint Parties support an additional penalty structure to ensure**  
2 **delivery on DRAM structures?**

3 **A.** Yes. SCE, SDG&E, and PAO express concern that a supplemental 2022 auction  
4 and expanded 2023 budget would not result in additional DR capacity or, in the case of  
5 the supplemental auction, would create an opportunity for gaming. SCE states that  
6 because

7 DRAM is not tied to an identifiable set of customers, a DRP could choose  
8 to bid a higher price into the proposed supplemental auction than it was  
9 awarded in the initial 2022 auction and then ‘move’ the customers’ accounts  
10 and their underlying MWs originally intended to meet the MWs of DRAM  
11 contracts awarded in the initial 2022 auction to the higher price of the DRAM  
12 contracts potentially awarded in the proposed supplemental 2022  
13 auction.”<sup>15</sup>

14 SDG&E states,

15 SDG&E does not believe that an additional DRAM auction will add  
16 significant capacity and the minimal value potentially derived from an  
17 additional DRAM auction is not justified when compared to time and  
18 resources required to run a separate solicitation in a condensed timeframe,  
19 including to procure an independent evaluator, rank and evaluate the bids,  
20 issue additional contracts, administer those contracts, and provide  
21 settlement with invoicing.<sup>16</sup>

22 PAO states, “[a]dditionally, the Commission should not authorize an additional  
23 DRAM auction as it is unlikely to result in the procurement of a significant quantity of  
24 reliable resources.”<sup>17</sup>

25 The IOUs and PAO provide no evidence to support these claims. In fact, a great  
26 deal of evidence exists that directly contradicts these claims. First, as the Joint Parties  
27 cited in opening testimony, the 2019 DRAM auctions, with a total budget of \$27 million,  
28 resulted in the procurement of over 150 MW more capacity than the 2020 auction,  
29 which had a \$14 million prorated budget. Another more recent indicator that additional  
30 capacity is available is the significant growth in the number of DRPs participating in the  
31 DR Load Impact Protocol (“LIP”) process from 2020 to 2021. In the 2020 process (for  
32 the 2021 delivery year), three DRPs received 221 MW of qualifying capacity (“QC”)

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<sup>15</sup> Ex. SCE-04, at p. 71, lines 4-11.

<sup>16</sup> Ex. SDGE-8, at p. 24, lines 7-11.

<sup>17</sup> Ex. PAO Opening Testimony, at p. 2-4, lines 4-5.

1 value from the Energy Division.<sup>18</sup> This increased in the 2021 process (for the 2022  
2 delivery year) to six DRPs with approximately 635 MW of claimed QC.<sup>19</sup> So, over the  
3 course of one year, the amount of available capacity that has been vetted through the  
4 LIP process has increased by over 400 MW, almost triple the prior year's quantity.  
5 Though the claimed 2020 delivery year QC values are pending Energy Division  
6 approval, and it is unknown to what degree the QC that is ultimately awarded by the  
7 Energy Division will be available at the time of a supplemental 2022 auction and the  
8 2023 auction, it is quite clear that there is a great deal of very real DR capacity that is  
9 available to be procured through the DRAM.

10 In opening testimony, the Joint Parties have recommended against making  
11 changes to the DRAM rules in this proceeding. However, for the sake of providing  
12 greater assurance that DRAM Sellers will do their utmost to deliver on their DRAM  
13 contracts, the Joint Parties revise their position to support the Energy Division's penalty  
14 structure proposal with regard to contract capacity versus monthly supply plans. To  
15 address SCE's gaming concern, the Joint Parties propose that this penalty structure  
16 apply retroactively to 2022 DRAM contracts already submitted by the IOUs.<sup>20</sup>

17 As the Joint Parties have indicated in their straw proposal timeline for a  
18 supplemental 2020 auction, time is short to develop this additional penalty structure, so  
19 the Commission would need to move swiftly. By the Joint Parties' estimation, there are  
20 a few ways that this penalty structure could be developed. The first option is to issue a  
21 Ruling as soon as possible (prior to a Phase 2 decision in this proceeding) and request  
22 party proposals submitted as supplemental testimony, followed by a round of reply  
23 testimony, all of which would inform the November decision. The second and most  
24 expeditious option would be to simply modify the scope of comparison of the existing  
25 DRAM penalty structure from Demonstrated Capacity ("DC") versus month-ahead

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<sup>18</sup> This is based on August 2021 QC values from the August 19, 2021 NQC List which can be found [here](#).

<sup>19</sup> This estimated is based on the 2022 ex ante 1-in-2 load impacts contained in the DRPs' respective Final LIP Reports because the Energy Division has not yet posted their 2022 QC values; the Sunrun load impacts are redacted so the QC used is based on its aggregate QC from the August 19, 2021 NQC List.

<sup>20</sup> Ex. SCE-04, at p. 71, lines 4-14.

1 supply plan to contract capacity versus DC. As a variant of the latter option, the  
2 Commission could apply the new penalty structure to the initial and supplemental 2022  
3 auctions, with its application to the 2023 auction contingent on an updated penalty  
4 structure developed through the successor to the DRAM proceeding in 2022. This  
5 would ensure a contract value-to-DC penalty is in place for the 2023 auction but leave  
6 flexibility to update the penalty structure as necessary.

7 **Q. What is your position on PGE&'s Capacity Bidding Program ("CBP")?**

8 **A.** PG&E proposes to transition weekend CBP participation from a voluntary option  
9 in return for a higher incentive payment to a mandatory requirement for 2022-2023, at  
10 minimum.<sup>21</sup> The Joint Parties recognize that the Commission has adopted mandatory  
11 Saturday availability for all Maximum Cumulative Capacity ("MCC") resources which  
12 should of course be reflected in the CBP tariff.<sup>22</sup> However, simply extending the DR  
13 availability requirement to Sunday before the impact of Saturday availability on the DR  
14 industry has even been observed is extremely premature and should not be adopted.  
15 Furthermore, PG&E offers no real support for this proposal other than stating that the  
16 cost of making full weekend availability mandatory is not expected to vary significantly  
17 relative to the optional approach, which is irrelevant to whether or not this is a  
18 worthwhile change.<sup>23</sup> The Joint Parties would only support this proposal if CBP  
19 aggregators could nominate a different capacity level on the weekend days.

20 **Q. What is your position on PG&E's recommendation to increase the Base  
21 Interruptible Program (BIP")?**

22 **A.** PG&E proposes to increase the current BIP compensation level by \$1/kW for the  
23 summer months (May-October) for at least 2022 and 2023 in order to increase  
24 enrollment and reflect higher summer opportunity costs.<sup>24</sup> The Joint Parties agree with  
25 the Joint DR Parties that this would improve customer enrollment and retention in the  
26 face of customers moving to the ELRP.<sup>25</sup> Based on the Joint DR Parties'

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<sup>21</sup> Ex. PG&E Opening Testimony, at p. 4-2, lines 2-3.

<sup>22</sup> D.21-06-029, at Ordering Paragraph 7.

<sup>23</sup> Ex. PG&E Opening Testimony, at p. 4-2, lines 12-14.

<sup>24</sup> *Id.*, at p.4-2, line 21 through p. 4-3, line 13.

<sup>25</sup> Phase 2 – Reliability for 2022-23 – Update: Opening Prepared Testimony of Joint Demand Response Parties, submitted on September 1, 2021 (Ex. JDRP-3), at p. 8, lines 8-13.

1 characterization of customers leaving BIP to participate in ELRP, the Commission  
2 should also adopt their proposal to reduce the Excess Energy Charge by 75% across all  
3 IOUs.<sup>26</sup> If some customers are leaving BIP in favor of the ELRP, it is highly likely this is  
4 due to BIP having a higher risk/reward ratio in the eyes of these customers compared to  
5 the ELRP. Reducing the Excess Energy Charge will reduce the risk side of this  
6 equation and hopefully attract former BIP participants back to the program which, as the  
7 Joint DR Parties imply, would be a positive development because firm resources have a  
8 greater value.

9 **Q. What is your position on PG&E's SmartAC enhancements?**

10 **A.** PG&E proposes several modifications to this program to improve enrollment and  
11 effectiveness. These include: 1) exchanging one-way technology with two-way load  
12 control switches ("LCS") with a \$25 retention incentive, 2) offering a one-time \$25  
13 retention incentive for customers who request to leave, and 3) folding Option B of its  
14 proposed Power Saver Rewards Pilot ("PSRP") into SmartAC as an out-of-market direct  
15 load control ("DLC") bring-your-own-thermostat ("BYOT") pilot.<sup>27</sup>

16 The Joint Parties support upgrading the SmartAC technologies and folding  
17 Option B of the PSRP into the program and recommend the Commission adopt them.  
18 Two-way LCSs are clearly superior to one-way technology based on the load impacts  
19 provided by PG&E.<sup>28</sup> Folding Option B of the PSRP into the SmartAC program is  
20 logical because the SmartAC is an existing DLC platform. In terms of the compensation  
21 structure, an initial up-front technology incentive with a smaller annual incentive should  
22 encourage technology adoption as well as continued participation in the program.

23 **Q. What is your position on PG&E's click-through bridge enhancements?**

24 **A.** The Joint Parties greatly appreciate PG&E calling attention to the urgency it is  
25 facing with regard to the ability of its Share My Data ("SMD") platform to respond to the  
26 rapidly growing demands that DRPs have been placing upon it.<sup>29</sup> The scalability and

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<sup>26</sup> Ex. JDRP-3, at p. 8, lines 7-8.

<sup>27</sup> Ex. PG&E Opening Testimony, at p. 4-4, line 13 through p. 4-10, line 2.

<sup>28</sup> *Id.*, at p. 4-4, Table 4-2.

<sup>29</sup> *Id.*, at p. 5-2, line 1 through p. 5-2, line 11.

1 performance problems that PG&E identifies are having tangible and consequential  
2 impacts on DRPs' ability to grow their portfolios.<sup>30</sup>

3 The Commission should approve PG&E's request to recover \$1.2 million to fund  
4 its IT bridge work to enhance SMD scalability to support the projected rapid increase in  
5 volume for Rule 24 customer enrollments and data access on the current on-premise  
6 infrastructure, to enable completion of PG&E's stress testing program of existing SMD  
7 and Rule 24 systems and processes for purposes of identifying constraints due to  
8 supporting simulated mass market volumes for Rule 24 participation.

9 These steps will only provide a temporary reprieve from the rapidly-growing  
10 demands being placed on PG&E's SMD platform. Therefore, the Joint Parties join  
11 PG&E in urging a prompt Commission decision in the Click-Through proceeding.

12 **Q. What is your position on SCE's changes to the PCT Incentive Program?**

13 **A.** SCE proposes to increase its Programmable Controllable Thermostat ("PCT")  
14 Incentive Program incentive from \$75 to \$125.<sup>31</sup> According to SCE, the incremental \$50  
15 incentive is meant to replace the lost energy efficiency program PCT incentive that had  
16 been stacked on top of SCE's DR PCT Incentive Program.<sup>32</sup> In addition, SCE proposes  
17 to activate DR program pre-enrollment through its SCE Marketplace website and apply  
18 the PCT incentive as an instant rebate to customers who enroll in a DR program.<sup>33</sup> This  
19 is meant to remove a barrier to customers who may not want to, or be able to, pay for  
20 the PCT up front.<sup>34</sup>

21 The Joint Parties recommend that the Commission approve this proposal. The  
22 DR Coalition made the same proposal as part of its broader proposal for third-party  
23 administration for smart thermostat incentives in Phase 1 of this proceeding, which was  
24 based on similar programs by Arizona Public Service and Consumers Energy.<sup>35</sup>  
25 However, the Commission should also direct SCE to remove the requirement for

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<sup>30</sup> Ex. PG&E Opening Testimony, at p. 5-3, line 12 through p. 5-4, line 2.

<sup>31</sup> Ex. SCE-04, at p. 27, lines 11-12.

<sup>32</sup> *Id.*, at p. 27, lines 12-19.

<sup>33</sup> *Id.*, at p. 27, line 22 through p. 28, line 1.

<sup>34</sup> *Id.*, at p. 28, lines 1-3.

<sup>35</sup> Ex. DRC-1, at p. 29, line 27 through p. 32, line 2.

1 customers to enter their utility account number to enroll in the DR program.<sup>36</sup> SCE can  
2 significantly increase customer participation by removing this unnecessary requirement  
3 and performing backend customer validation using the customer’s name and address.  
4 SDG&E’s and PG&E’s BYO programs already do this, in addition to the large majority of  
5 BYO programs across the country.<sup>37</sup> The Commission should also specify that the  
6 eligible programs to satisfy the pre-enrollment requirement should include third-party  
7 programs (i.e., CBP or DRAM).

8 **Q. What is your position on SCE’s proposed extension of its Virtual Power**  
9 **Plant (“VPP”) Phase II Pilot through 2023?**

10 **A.** SCE proposes to extend its VPP Phase II Pilot through 2023 to expand the pilot  
11 by including “additional partners, approaches, technologies, and megawatts.”<sup>38</sup> SCE  
12 also plans to test a pay-for-performance structure to improve customer participation.<sup>39</sup>

13 The VPP Phase II Pilot was only approved in March 2021 for summer 2021 and  
14 2022, which does not appear to be an adequate period of time to rigorously explore the  
15 full range of approaches to best engage and utilize solar-paired battery systems.  
16 Customer-side solar-plus-storage systems will certainly continue to proliferate  
17 throughout the state, so it is critical that the Commission provide time for SCE to  
18 continue along its path. SCE’s proposal indicates that it will be testing a new pay-for-  
19 performance incentive structure that will hopefully appeal to certain types of aggregators

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<sup>36</sup> Ex. Joint Parties-01, at p. 29.

<sup>37</sup> A 2019 report by the California Public Utility Commission’s Energy Division described an analysis by demand response provider EnergyHub finding that: requiring customers to provide utility account numbers to enroll in DR [demand response] programs – not required in programs in Texas – resulted in an 84% drop-off in customer enrollments. In addition, requiring customers to complete CISR [Customer Information Standardized Request] forms resulted in a 39% decrease in customer enrollment applications, according to EnergyHub. These obstacles led EnergyHub to enroll just 3% of eligible California customers it targeted for DRAM [the Demand Response Auction Mechanism], as compared with over 40% in Texas.

Source: Energy Division’s Evaluation of Demand Response Auction Mechanism – Final Report [Public Version – Redacted] at (Jan. 4, 2019), available at <https://www.cpuc.ca.gov/WorkArea/DownloadAsset.aspx?id=6442460092> (citing EnergyHub, “Optimizing the demand response enrollment process”

<sup>38</sup> Ex. SCE-04, at p. 31, line 4.

<sup>39</sup> *Id.*, at p. 31, lines 6-7.

1 and customers for whom the “flat-fee” approach is less attractive.<sup>40</sup> Regardless, the  
2 Commission should approve this request to allow SCE the time to continue testing  
3 different approaches to deploy this pilot with the hope that it will evolve into a full-scale  
4 program in the near future.

5 **Q. What is your position on SCE’s proposed changes to ADR?**

6 **A.** SCE proposes several modifications to the ADR program to mitigate customer  
7 attrition and increase program enrollment.<sup>41</sup> These include 1) replacing the current  
8 60%/40% incentive payment split with a 100% incentive payment once the ADR control  
9 installation is verified and tested, 2) increasing the DR enrollment requirement from  
10 three years to five years, and 3) opening the ADR program to ELRP and Base  
11 Interruptible Program (“BIP”) program participants.

12 The Joint Parties support all three of these proposals and recommend the  
13 Commission adopt them for the other two IOUs. As SCE noted, the Energy Solutions  
14 report conclusively demonstrates that the 60%/40% incentive structure has been  
15 detrimental to customer participation and should be restored to the 100% up-front  
16 incentive structure.<sup>42</sup> Extending the minimum DR enrollment duration from three to five  
17 years is a reasonable step toward balancing out any incremental risk that the  
18 Commission may perceive as a result of a transition back to an up-front incentive  
19 structure. Finally, expanding ADR eligibility to ELRP and BIP customers aligns with the  
20 Commission’s goal in this proceeding to add additional demand-side resources because  
21 these technologies will improve participant performance.

22 **Q. What is your position on SDG&E’s AC Saver Program enhancements?**

23 **A.** SDG&E proposes several constructive modifications to its AC Saver program to  
24 further grow participation as well as a name change to the Smart Energy Program  
25 (“SEP”). First, they propose to expand the program to include additional customer-  
26 owned devices beyond those that curtail air conditioning use that can be signaled by  
27 SDG&E or by a qualifying vendor.<sup>43</sup> Examples of qualifying devices could include

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<sup>40</sup> Ex. SCE-04, at p. 32, Table II-9.

<sup>41</sup> *Id.*, at p. 40, lines 5-8.

<sup>42</sup> *Id.*, at p. 41, lines 11-15.

<sup>43</sup> Ex. SDGE-8, at p. 2, lines 14-18.

1 batteries, smart plugs, water heater controls, pool pump control, and whole home  
2 device.<sup>44</sup> Non-AC technologies would be enrolled in the Day-Ahead product only.

3 SDG&E's second proposed modification is to add a \$50 enrollment incentive for  
4 each new thermostat and a \$200/kW incentive for any new, non-thermostat controls.<sup>45</sup>  
5 The third proposed modification would provide \$50/kW annual incentives to eligible  
6 commercial customers in 2022 and 2023.<sup>46</sup>

7 The Joint Parties support all of these proposals and recommend the Commission  
8 adopt them. Transitioning AC Saver to a BYOD platform similar to SCE's Smart Energy  
9 Program and PG&E's SmartAC proposal in Phase 2 of this proceeding is a logical step  
10 to harnessing the proliferation of smart technologies to augment participation in the  
11 program as well as per-customer load impact. In addition, adding a per-device  
12 enrollment incentive should encourage participants to adopt multiple smart devices.  
13 Finally, an additional incentive to attract newly-eligible commercial customers could be  
14 effective in pulling them into a DR program for at least 2022 and 2023, with the hope  
15 that most, if not all, will remain on the program even once the annual incentives expire.

16 **Q. What is your position on SDG&E's CBP modifications?**

17 **A.** Similar to its AC Saver program, SDG&E proposes several modifications to its  
18 CBP. These include: 1) adding a day-of and day-ahead CBP Elect with three  
19 nomination trigger price options, 2) higher capacity incentives for commercial customers  
20 electing lower trigger prices in CBP Elect, 3) higher capacity incentives for delivering  
21 more than 100% of nominated load reduction, and 4) extend its Residential CBP Pilot  
22 through 2022.<sup>47</sup>

23 The Joint Parties fully support these proposed modifications, with one  
24 amendment, and they should be approved by the Commission. SDG&E should be  
25 applauded for their creativity in linking lower trigger prices to higher capacity incentives  
26 to reduce customer trigger prices rather than imposing an administratively-determined  
27 bid cap, as has been proposed by the Energy Division and other parties in the recent

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<sup>44</sup> Ex. SDGE-8, at p. 2, lines 18-20.

<sup>45</sup> *Id.*, at p. 3, lines 9-14.

<sup>46</sup> *Id.*, at p. 5, lines 6-11.

<sup>47</sup> *Id.*, at p. 7, line 6 through p.13, line 16.



1 past. The proposal to apply a 20% incentive adder if load drop is more than 100% of the  
2 nominated load reduction would be very attractive but the Joint Parties can foresee a  
3 significant opportunity for gaming this because it would incentivize CBP aggregators to  
4 under-nominate their load in order to ensure they over-perform and qualify for the  
5 incentive adder. As a friendly amendment, the Joint Parties propose that SDG&E simply  
6 compensate CBP aggregators for their load reduction at the prevailing incentive rate,  
7 including any in excess of their nominated quantity. This will still incentivize load  
8 curtailment above the nominated quantity while avoiding the potential for gaming.  
9 Finally, extending the Residential CBP pilot for another year is perfectly logical given  
10 that it was only approved in March 2021 for this summer, to allow SDG&E additional  
11 time to perform a well-informed assessment.

12 **Q. What is your position on MCE's Peak FLEXmarket Program?**

13 **A.** MCE requests Commission approval to allocate \$11.56 million in unrequested  
14 energy efficiency ("EE") program funds approved in its January 17, 2017 EE Business  
15 Plan to scale up its Peak FLEXmarket program.<sup>48</sup> This program rewards aggregators  
16 for day-to-day load shifting and/or more traditional load shed DR on a pay-for-  
17 performance basis.

18 The Joint Parties find MCE's program to be highly innovative in several aspects.  
19 Specifically, the program's partial focus on providing consistent load shifting for the  
20 purpose of flattening participating customer load curves is highly relevant, given the  
21 Energy Division's May 25, 2021 UNIDE proposal. This program appears to employ  
22 several elements of the UNIDE proposal in that it incentivizes conformity with a specific  
23 load shape in an out-of-market environment, in this case based not on a dynamic rate  
24 signal, but on an hourly avoided cost. The program also includes an element of  
25 standard load shed which can be deployed during high demand periods. The other  
26 innovative aspect of this program is its use of the CalTRACK 2.0 methods along with  
27 Recurve's GRIDmeter methods to calculate load curtailments. This would be a good  
28 opportunity to test these on a broader level and assess their accuracy relative to the  
29 current DR baseline.

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<sup>48</sup> Ex. MCE-01, at p. 2-17, lines 3-8.

1           The Joint Parties recommend the Commission approve MCE’s Peak  
2 FLEXmarket program and proposed funding because it is an innovative approach to  
3 managing the load curve and could have direct relevance to potential an upcoming  
4 Commission proceeding based on the Energy Division’s UNIDE framework.

5 **Q.     What is your position on Recurve’s Demand FLEXmarket proposal?**

6 **A.**     Recurve proposes a unified EE/load shift DR/load shed DR program called  
7 Demand FLEXmarket that can be deployed for residential and non-residential  
8 customers alike.<sup>49</sup> This proposal compensates aggregators for the long-term EE  
9 savings, day-to-day load shifting, and targeted load shedding during acute grid  
10 conditions of their customers. Recurve proposes to fund the program through unused  
11 EE Emerging Technologies and Evaluation budgets; participating IOU/load-serving  
12 entities (“LSEs”) would submit a Tier 2 advice letter to request the funding and provide  
13 estimated savings and load impacts.<sup>50</sup> According to Recurve, this program would  
14 “provide a stable price signal that aggregators and customers can plan load shifting and  
15 demand response operations around.”<sup>51</sup> This is critical, especially with regard to load  
16 shifting. One of the key themes from the Energy Division’s UNIDE proposal is the need  
17 to create transparent price signals to incentivize persistent load shifting.

18           Recurve’s proposal is very intriguing in that it would provide a transparent price  
19 signal for aggregators to approach virtually any customer that can provide these  
20 services with a clear value proposition. The Joint Parties recognize that with such an  
21 abbreviated Phase 2 schedule, approving Demand FLEXmarket as a full program might  
22 be difficult to justify. Instead, the Commission could approve it as a pilot and direct  
23 IOUs and LSEs to submit a Tier 2 advice letter to request program funding in the form of  
24 unspent EE Emerging Technologies and Evaluation funds, or perhaps leave it up to the  
25 IOU or LSE to choose from which unspent pool of EE or DR budget to fund it, pursuant  
26 to existing fund-shifting rules.

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<sup>49</sup> Comment and Testimony of Recurve Analytics, Inc. in Response to ALJ Stevens Email Ruling of August 16, 2021 Regarding Staff Concept Proposals for Summer 2022 and 2023 Reliability Enhancements (Recurve Comments), Appendix A.

<sup>50</sup> *Id.*, Appendix A, at p. 10.

<sup>51</sup> *Id.*, Appendix A, at p. 4.