



## CALIFORNIA PUBLIC UTILITIES COMMISSION

### CITATION FOR VIOLATIONS OF CALIFORNIA PUBLIC UTILITIES CODE AND CPUC GENERAL ORDER 157-E

To: Uber Technologies, Inc.  
1515 3rd Street San Francisco, CA 94158

File: TCP 38150  
Date: March 16, 2023  
Citation #: T.23-03-001  
Case #: PSG-5861

#### **VIOLATIONS**

You are hereby cited with having violated section(s) of the Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.) as described below. These violations occurred during the period August 1, 2022, through August 31, 2022.

- (1) Failure to display a Transportation Network Company (TNC) identifiable trade dress on the vehicle, in violation of Pub. Util. Code section 5381, 5430 and G.O. 157-E Part 11.19. [11 counts].**

#### **STATEMENT OF FACTS**

The attached investigation summary report documents the violations listed above, which consists of carrier's records and substantiating documents obtained from other sources.

CIT-LIC

## RESPONSE

You are hereby called upon to answer this citation on or before April 6, 2023. By way of such answer, you may either:

- (1) Pay a fine of \$ **20,000** pursuant to Pub. Util. Code section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Payment Form*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed.) or
- (2) Contest this citation by filing an appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal*".

If you fail to respond within the 20 calendar days, you will be in default of the citation and will have forfeited your right to appeal the citation. In addition, your operating authority will be immediately suspended and subsequently revoked, pursuant to Resolution ALJ-187. The Commission may also initiate an action through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Eric Hooks*

---

Eric Hooks – Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
(415) 703-2302  
[Eric.Hooks@cpuc.ca.gov](mailto:Eric.Hooks@cpuc.ca.gov)

Cc: Jane Lee, Senior Regulatory Counsel, Uber  
[jylee@uber.com](mailto:jylee@uber.com)

Kenneth Bruno, Chief – Transportation Enforcement  
Branch, CPUC  
[kenneth.bruno@cpuc.ca.gov](mailto:kenneth.bruno@cpuc.ca.gov)

Attachments

CIT-LIC



## CALIFORNIA PUBLIC UTILITIES COMMISSION

### CITATION COMPLIANCE AGREEMENT

File No.: TCP 38150

Citation #: T.23-03-001

Case #: PSG-5861

I hereby agree to comply with this citation dated \_\_\_\_\_, 2023, and herewith pay the fine of \$20,000.

Dara Khosrowshahi, CEO  
Nelson Chai, CFO  
Uber Technologies, Inc.  
1515 3rd Street San Francisco, CA 94158

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

Cc: Jane Lee, Senior Regulatory Counsel, Uber  
[jylee@uber.com](mailto:jylee@uber.com)

Kenneth Bruno, Chief – Transportation  
Enforcement Branch, CPUC  
[kenneth.bruno@cpuc.ca.gov](mailto:kenneth.bruno@cpuc.ca.gov)

Payment should be made payable to *California Public Utilities Commission* and sent to:

**California Public Utilities Commission**  
**Attn: Fiscal Office**  
**505 Van Ness Avenue, 3<sup>rd</sup> Floor**  
**San Francisco, CA 94102-3298**

CIT-LIC

**CASE #: PSG-5861 - Uber Technologies, Inc.**

**CPUC INVESTIGATIVE REPORT**

**ENTITY NAME:** Uber Technologies, Inc.  
Corporation No. C3318029, Active

**OFFICERS:** Dara Khosrowshahi, CEO  
Nelson Chai, CFO  
Tony West, CLO

**ADDRESS:** 1515 3rd Street San Francisco, CA 94158

**PHONE:** (415) 237-1384

**AUTHORITY:** Transportation Network Company (TNC) TCP 38150, Active as of 2/4/2022

**PL&PD  
INSURANCE:**

[REDACTED]

**COMMERICAL  
LIABILITY:**

[REDACTED]

**WORKER'S  
COMPENSATION:**

[REDACTED]

## NARRATIVE

The Transportation Enforcement Branch (TEB) of the Consumer Protection & Enforcement Division (CPED) conducted observations at California airports and found Uber’s drivers violating Public Utilities (Pub. Util.) Code 5381, 5430 and General Order (G.O.) 157-E, Part 11.19 by not displaying the required trade dress. During TEB observations, photographs were taken as evidence in violations of G.O. 157-E, Part 11.19.

## VIOLATIONS

The investigation covered the time of August 1, 2022, through August 31, 2022, and revealed 11 days and 31 trips violating Pub. Util. Code 5381, 5430 and G.O. 157-E, Part 11.19.

- **Failure to display a Transportation Network Company (TNC) identifiable trade dress on the vehicle, in violation of Pub. Util. Code section 5381, 5430 and G.O. 157-E Part 11.19. [11 counts]**

G.O. 157-E part 11.19 states in part, “TNC vehicles shall display consistent trade dress in the front and rear of the vehicle (i.e., distinctive signage or display on the vehicle) when providing TNC services that is sufficiently large, and color contrasted as to be readable during daylight hours at a distance of at least 50 feet”.

During the month of August 2022, drivers were observed operating without displaying the Uber trade dress on their vehicles [Attachment 1] and [Attachment 2]. Uber provided a response to a Data Request from TEB showing the listed vehicles operated on the Uber platform during the dates specified [Attachment 3]. The investigation revealed that Uber’s drivers operated 11 days and conducted 31 trips without properly displaying the required trade dress on the vehicle [Table 1].

**Table 1 – Dates of operation without required trade dress**

Dates of Operation	License Plate No.	Airport	Location at Airport	Violation	
8/1/2022	██████	SJC	Terminal B, Pod 8 & 9	G.O. 157-E, Part 11.19	No front trade dress
8/1/2022	██████	SJC	Terminal B, Pod 8 & 9	G.O. 157-E, Part 11.19	No front trade dress
8/1/2022	██████	SJC	Terminal B, Pod 8 & 9	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	Wrong Uber front trade dress
8/8/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No front and rear trade dress

8/8/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022	██████	SFO	International Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/9/2022	██████	SMF	TNC Pickup Terminal B	G.O. 157-E, Part 11.19	No rear trade dress
8/9/2022	██████	SMF	TNC Pickup Terminal B	G.O. 157-E, Part 11.19	No rear trade dress
8/10/2022	██████	SFO	Terminal 3, Departure	G.O. 157-E, Part 11.19	No front and rear trade dress
8/12/2022	██████	SFO	International Terminal Departures TNC Pickup	G.O. 157-E, Part 11.19	No rear trade dress
8/12/2022	██████	SFO	International Terminal Departures TNC Pickup	G.O. 157-E, Part 11.19	Wrong Uber rear trade dress, no rear trade dress
8/15/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022	██████	SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022	██████	SFO	TNC Pickup Level 5	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022	██████	SFO	TNC Pickup Level 5	G.O. 157-E, Part 11.19	No rear trade dress
8/18/2022	██████	OAK	Terminal 2	G.O. 157-E, Part 11.19	No front and rear trade dress
8/18/2022	██████	OAK	Terminal 2	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022	██████	SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022	██████	SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022	██████	SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022	██████	SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/23/2022	██████	SJC	Terminal 2, Pod 8&9	G.O. 157-E, Part 11.19	No front and rear trade dress
8/24/2022	██████	SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress
8/24/2022	██████	SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No front trade dress

8/24/2022	████████	SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress
8/31/2022	████████	SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress
8/31/2022	████████	SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress

**DECLARATION**

I have read the foregoing and know the contents thereof, and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on March 17, 2023  
at San Francisco, California

*Eric Hooks*

\_\_\_\_\_  
Eric Hooks, Program and Project Supervisor

# **TABLE OF ATTACHMENTS**



## **ATTACHMENTS**

1. CPED/TEB Airport Activities Log
2. CPED/TEB Photographs of Uber Trade Dress Violations
3. Data Request No. PSG0038150-CPED Uber No. 42

# **ATTACHMENT 1**

## Attachment 1. Airport Activities Log

<b>Dates of Operation</b>	<b>License Plate No.</b>	<b>Airport</b>	<b>Location at Airport</b>	<b>Violation</b>	
8/1/2022		SJC	Terminal B, Pod 8 & 9	G.O. 157-E, Part 11.19	No front trade dress
8/1/2022		SJC	Terminal B, Pod 8 & 9	G.O. 157-E, Part 11.19	No front trade dress
8/1/2022		SJC	Terminal B, Pod 8 & 9	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	Wrong Uber front trade dress
8/8/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No front and rear trade dress
8/8/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/8/2022		SFO	International Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/9/2022		SMF	TNC Pickup Terminal B	G.O. 157-E, Part 11.19	No rear trade dress
8/9/2022		SMF	TNC Pickup Terminal B	G.O. 157-E, Part 11.19	No rear trade dress
8/10/2022		SFO	Terminal 3, Departure	G.O. 157-E, Part 11.19	No front and rear trade dress
8/12/2022		SFO	International Terminal Departures TNC Pickup	G.O. 157-E, Part 11.19	No rear trade dress
8/12/2022		SFO	International Terminal Departures TNC Pickup	G.O. 157-E, Part 11.19	Wrong Uber rear trade dress, no rear trade dress
8/15/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022		SFO	Domestic Terminal Departures	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022		SFO	TNC Pickup Upper Level 5	G.O. 157-E, Part 11.19	No rear trade dress
8/15/2022		SFO	TNC Pickup Upper Level 5	G.O. 157-E, Part 11.19	No rear trade dress
8/18/2022		OAK	Terminal 2	G.O. 157-E, Part 11.19	No front and rear trade dress
8/18/2022		OAK	Terminal 2	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022		SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022		SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022		SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/22/2022		SFO	TNC Lot 1	G.O. 157-E, Part 11.19	No rear trade dress
8/23/2022		SJC	Terminal 2, Pod 8&9	G.O. 157-E, Part 11.19	No front and rear trade dress
8/24/2022		SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress
8/24/2022		SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No front trade dress
8/24/2022		SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress
8/31/2022		SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress
8/31/2022		SFO	International Terminal Departure Level, TNC Pick-up Area	G.O. 157-E, Part 11.19	No rear trade dress

# **ATTACHMENT 2**



RENTAL CAR CENTER

California



RENTAL CAR CENTER

Stevens Creek

TOYOTA



MAGNUSSEN'S  
TOYOTA PALO ALTO.COM

8 App-based Rideshare

Uber







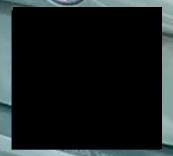


RIGHT  
LANE  
ENDS



Domestic Terminals  
International Terminal  
Terminals

Early Parking  
NEXT LEFT





RIGHT LANE ENDS

RIGHT LANE ENDS

PEDESTRIAN CROSSING

Terminal

Terminal

[REDACTED]

328i



F

RIGHT  
LANE  
ENDS

Terminals  
Hourly Parking  
NEXT  
RIGHT  
LANE  
ENDS

RIGHT  
LANE  
ENDS

Terminals

LINCOLN  
NAVIGATOR

GLE 350



4MATIC



VENZA

HYBRID



Terminals  
Hourly Parking

PRIUS



HYBRID SYNERGY DRIVE





Jeep

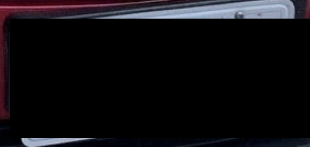
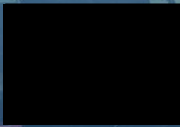
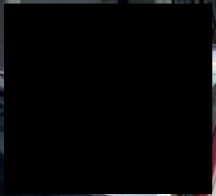
CANTON

CHEROKEE





3



Domestic  
Terminals 2 3  
Hourly Parking  
NEXT LEFT

International Terminal  
101  
101  
101

Terminals  
101  
101  
101

5 United Premier Access

6



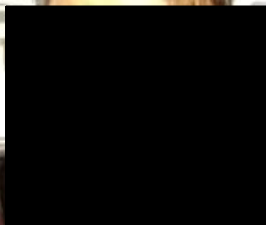
STATE LAW

PRIUS



HYBRID

2.5



PRIUS  
prograde



HYBRID

ECO

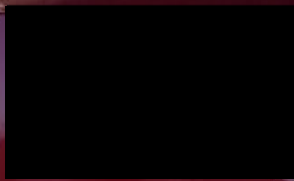
54102



ALTIMA



SR





HS-27161

NISSAN

GOLDEN STATE NISSAN



Jeep

LIMITED



Budget®



NO WAITING  
NO PARKING  
EXCEPT FOR  
BUS ONLY







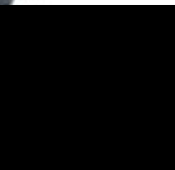
CIVIC



TURBO

D3

STOP



NO SMOKING

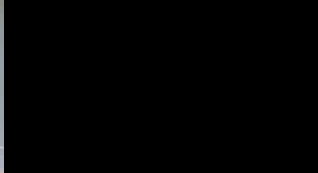
AREA  
LEVEL 5





C A M R Y

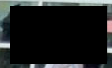
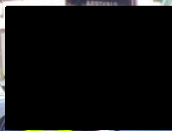
SE



← BAG M

TERMINAL 2  
2  
2







HEAD  
IN  
PARKING  
ONLY

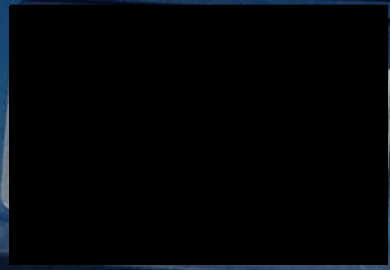


COROLLA

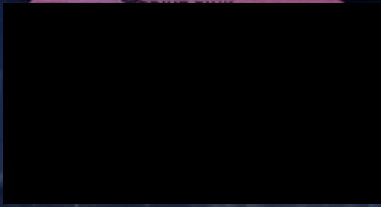
LE



CAMRY



LE  
HYBRID



CACCION  
CACCION





PRIUS



HYBRID SYSTEM DRIVE



RENTAL CAR CENTER



8 App-based Rideshare

9 App-based Rideshare



C-Max

SE HYBRID



← Garage G  
Audi Lounge  
Avis Car Rental  
Avis Budget Rent a Car  
Avis Rent a Car  
Avis Rent a Van  
Avis Rent a Truck  
Avis Rent a SUV  
Avis Rent a Car  
Avis Rent a Van  
Avis Rent a Truck  
Avis Rent a SUV  
Avis Rent a Car  
Avis Rent a Van  
Avis Rent a Truck  
Avis Rent a SUV

Ride App  
Pickup  
Drop Off

TOW AWAY  
NO STOPPING  
AUTHORIZED  
VEHICLES  
EXCEPTED

fly  
car  
rental





TRUE USA  
RELIGION  
THE BUDDHA BRAND

TOYOTA



Ride App  
Pickup/  
Drop Off  
Zone  
**15**

← Garage G  
Ride App  
Pickup/Drop Off  
Zone 17

Ride App  
Pickup/  
Drop Off  
Zone  
**16**

STOPPING  
FOR  
LOADING  
OR  
UNLOADING  
OF  
PASSENGERS  
OR  
PROPERTY

JOB POLICE

**D  
R  
O  
P**

VACCE  
CLEAN AIR



Garage G

Ride App  
Pick-up  
Drop-off  
Zone  
16

HYBRID



HYBRID

15



flair airlines  
non-stop  
flair to  
vancouver  
and  
edmonton.

Ride App  
Pickup/  
Drop Off  
Zone  
**14**

15

Group G





# **ATTACHMENT 3**

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



October 26, 2022

TNC: 38150 Active

David Case  
Dara Khosrowshahi  
Nelson Chai  
Tony West  
Uber Technologies, Inc.  
1515 3<sup>rd</sup> Street  
San Francisco, CA 94158

Email: [regulatory@uber.com](mailto:regulatory@uber.com)

Dear Uber Technologies, Inc.:

**Re: Data Request No. PSG0038150-CPED Uber-#42**

**Due Date: November 9, 2022**

The California Public Utilities Commission's (CPUC) Consumer Protection and Enforcement Division (CPED) requests the information listed on the attachment. If you have any questions, do not hesitate to contact me via email, [eric.hooks@cpuc.ca.gov](mailto:eric.hooks@cpuc.ca.gov) or telephone, (415) 703-2302. Please provide the information on or before November 9, 2022, to the address below or email to [eric.hooks@cpuc.ca.gov](mailto:eric.hooks@cpuc.ca.gov):

California Public Utilities Commission  
Attn: Eric Hooks  
Transportation Enforcement Branch  
505 Van Ness Avenue  
San Francisco, CA 94102

If for any reason, you are unable to provide the responses to this data request by November 9, 2022, please provide a written explanation — by 5:00 p.m. on November 4, 2022 — explaining why you cannot meet the due date, and when you anticipate providing the requested information.

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



Thank you for your cooperation.

Sincerely,

*Eric Hooks*

Eric Hooks, Program and Project Supervisor  
California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Email: [eric.hooks@cpuc.ca.gov](mailto:eric.hooks@cpuc.ca.gov)  
Telephone: (415) 703-2302

cc: Kenneth Bruno - Program Manager

Attachment



PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



8/15/2022		
8/18/2022		
8/18/2022		
8/18/2022		
8/18/2022		
8/22/2022		
8/22/2022		
8/22/2022		
8/22/2022		
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8/24/2022		
8/24/2022		
8/24/2022		
8/24/2022		
8/24/2022		
8/31/2022		
8/31/2022		
8/31/2022		

END OF REQUEST



Alexander J. Larro  
Counsel, Regulatory  
westregs@uber.com

Uber Technologies, Inc.  
1515 3rd Street  
San Francisco, CA 94158

November 9, 2022

*Via Email*

Eric Hooks  
Transportation Enforcement Branch  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102  
Eric.Hooks@cpuc.ca.gov

**Re: *Data Request: PSG0038150-CPED Uber-#42***

Dear Mr. Hooks:

In response to the data request issued on October 26, 2022 (“Data Request”) to Uber Technologies, Inc. (“Uber”), Uber respectfully submits the responsive information in Attachments A and B.

Should you have additional questions, please contact me at westregs@uber.com.

Respectfully submitted,

/s/ Alexander J. Larro  
Alexander J. Larro  
Counsel, Regulatory  
Uber Technologies, Inc.

## Attachment A

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### Uber Technologies, Inc.'s Narrative Response to Data Request: PSG0038150-CPED Uber-#42 November 9, 2022

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Pursuant to Data Request No. PSG0038150-CPED Uber-#42 (“Data Request”) issued by the California Public Utilities Commission (“CPUC”) on October 26, 2022, Uber Technologies, Inc. (“Uber”) respectfully submits responsive information in this Attachment A, which seeks to clarify how Uber interpreted certain requests and the data provided.

#### I. EXPRESS RESERVATIONS

1. No response, limitation or lack thereof, set forth in this narrative shall be deemed an admission or representation by Uber as to the existence or nonexistence of the requested information or that any such information is relevant or admissible.
2. Uber has made best efforts to provide the requested data as it exists in our internal systems, but cannot guarantee the complete accuracy of the submitted data.
3. Uber reserves the right to modify or supplement its responses, and the provision of any information pursuant to any request is not a waiver of that right.
4. Uber reserves the right to rely, at any time, upon subsequently discovered information.
5. These responses are made solely for the purpose of this Data Request and for no other purpose.

#### II. NARRATIVE

##### Data Request:

1. Please verify if each of the following vehicles listed below that are identified by their license plates, were active on the Uber platform during the specified date of operation.

Dates of Operation	License Plate No.
8/1/2022	████████
8/1/2022	████████
8/1/2022	████████
8/4/2022	████████
8/8/2022	████████

8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/8/2022	[REDACTED]
8/9/2022	[REDACTED]
8/9/2022	[REDACTED]
8/9/2022	[REDACTED]
8/9/2022	[REDACTED]
8/10/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/12/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]
8/15/2022	[REDACTED]



8/15/2022	████████
8/18/2022	████████
8/18/2022	████████
8/18/2022	████████
8/18/2022	████████
8/22/2022	████████
8/22/2022	████████
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8/24/2022	████████
8/24/2022	████████
8/24/2022	████████
8/24/2022	████████
8/31/2022	████████
8/31/2022	████████
8/31/2022	████████

**Uber’s Response:**

For the purpose of its response to this Data Request, Uber provides in “Attachment B - Trip Activity,” information about whether a vehicle associated with the identified license plates was used on a trip arranged on the Uber platform on the specified date. Additionally, Attachment B identifies nine license plates that Uber was not able to associate with a vehicle operating on Uber’s platform.