



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE

To: Larry Gensoga
Also Known As Larry Duhl, Lkhagvaa Dulmaa,
Lkhagvaa Dulma
DBA Larry's Neighborhood Rideshare, Larry Uber/Lyft
[REDACTED]

File: Unlicense
Date: February 16, 2023
Citation #: T.23-02-002
Case #: PSG-5804

VIOLATIONS

You are hereby cited with having violated section(s) of the Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.) as described below. These violations occurred during the period November 1, 2022, through January 31, 2023.

- (1) Advertised as a charter-party carrier without a valid authority, in violation of Pub. Util. Code section 5414.5. **[1 count]**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before March 9 , 2023. By way of such answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by March 9, 2023, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Maria C. Solis

Maria C. Solis, P.E.
Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch

E-mail address: maria.solis@cpuc.ca.gov

Attachments



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: Unlicense
Citation #: T.23-02-002
Date: February 16, 2023
Case #: PSG-5804

I (we) hereby agree to comply with this citation dated, February 16, 2023, and herewith pay the fine of \$2,000.

Larry Gensoga
Also Known As Larry Duhl, Lkhagvaa
Dulmaa, Lkhagvaa Dulma
DBA Larry's Neighborhood
Rideshare, Larry Uber/Lyft

(Signature)

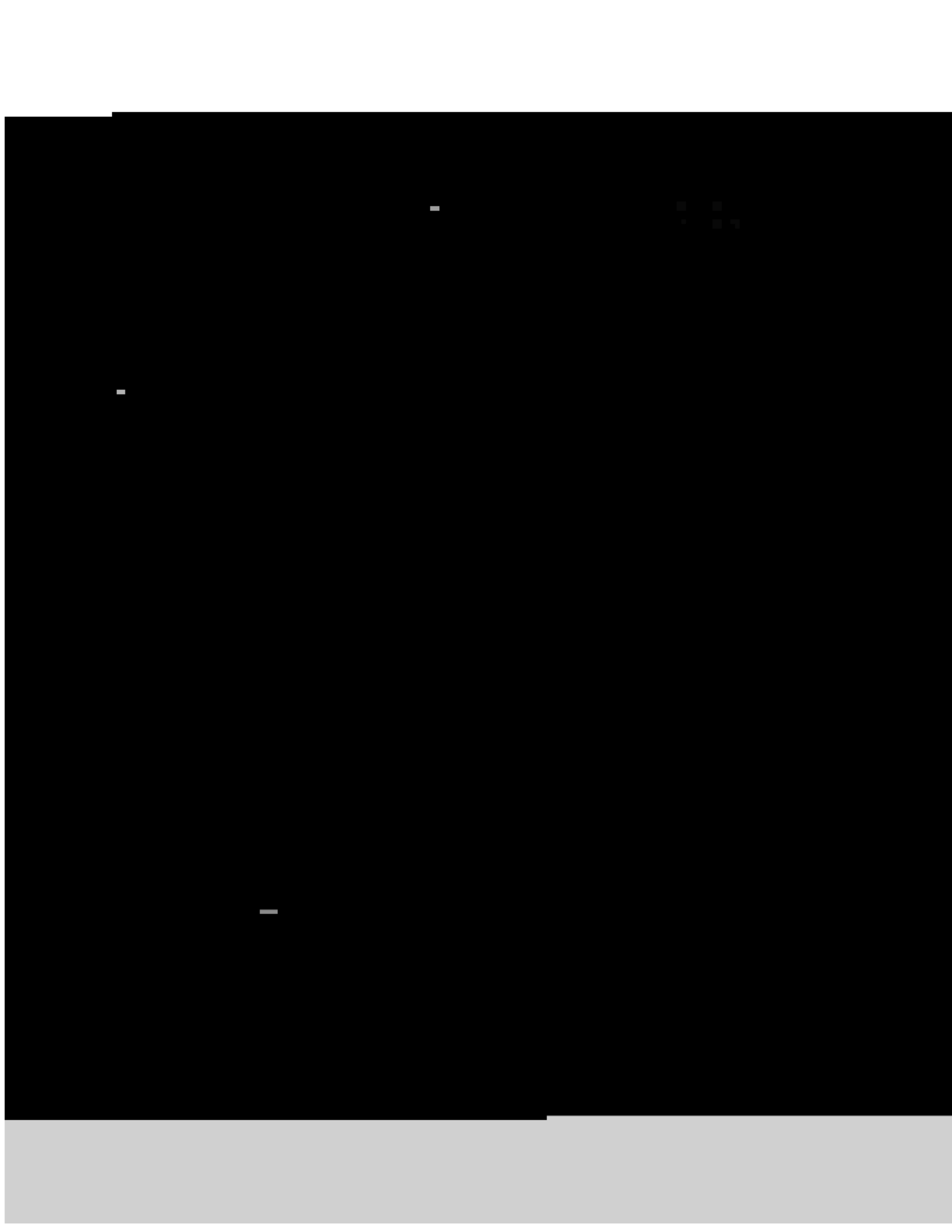
(Title)

(Date)

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

Automatic credit and debit card payments are also available. To arrange for autopay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and mail to the above address.



HOW TO FILE AN APPEAL OF A CITATION

IF YOU WISH TO APPEAL THIS CITATION, YOU MUST DO SO WITHIN 20 CALENDAR DAYS OF THE DATE YOU RECEIVED THE CITATION.

[There are two options to file your appeal, both options require use of the Appeal Form located at the link below:](#)

[Appeal Form](#)

Option 1: You may file your appeal electronically by following the instructions on the CPUC's Filing A Document Electronically (E-filing) webpage <https://www.cpuc.ca.gov/efile>

Option 2: You may file you appeal by sending six (6) paper copies addressed to CPUC's Docket office:

**California Public Utilities Commission
Docket Office, 2nd Floor
505 Van Ness Ave
San Francisco, CA 94102**

[After Filing your appeal, you must also serve the Notice of Appeal:](#)

To serve copies of the Notice of Appeal, you must attach a “**Certificate of Service for a Citation Appeal**”. In the Notice of Appeal, you must state why you are appealing the citation.

To properly serve the Notice of Appeal, send the Notice of Appeal and any attachments by e-mail to the following recipients:

1. **CPUC Docket Office**, ALJ_Docket_Office@cpuc.ca.gov
2. **Transportation Enforcement Inbox**, TEB_Citation_Appeals@cpuc.ca.gov
3. **Douglas Ito, Director CPED**, Douglas.Ito@cpuc.ca.gov
4. **Anne Simon, Chief Administrative Law Judge**, Anne.Simon@cpuc.ca.gov
5. **ALJ Division Appeals Coordinator**, ALJ_Div_Appeals_Coordinator@cpuc.ca.gov

Please note if you are appealing by the Paper Copy process you must also file the Notice of Appeal either by emailing as described above or mailing to the following:

Original plus six copies to:

1. **Docket Office** California Public Utilities Commission, Docket Office, 2nd Floor,505 Van Ness Ave, San Francisco, CA 94102

One Copy Each to:

2. **Douglas Ito, Director**, Consumer Protection and Enforcement Division, California Public Utilities Commission, 505 Van Ness Ave., 2nd Floor, San Francisco
3. **Anne Simon, Chief Administrative Law Judge**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
4. **ALJ Division Appeals Coordinator**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
5. **Program Manager CPED/TEB-South** Kenneth Bruno, 320 W. 4th Street Los Angeles, CA 90013
6. **Program Manager CPED/TEB-North (TBD)**, California Public Utilities Commission, 505 Van Ness Ave., 2nd Floor, San Francisco, CA 94102

[You may request an extension of time to file an appeal](#)

You may request up to 30 days additional time to file an appeal. To ask for extra time, contact the Supervisor listed on the citation on or before the due date to seek a 30-day extension. A copy of the letter granting you an extension must be attached to your appeal.

The Citation Appeals Process can be found in Appendix A of CPUC Resolution ALJ-377. You may download the Resolutions at the following Commission webpage <http://docs.cpuc.ca.gov/ResolutionSearchForm.aspx> The relevant Citation Appeals Process are also included in the packet you received along with the citation.

[Paying the Citation and availability of Payment Plans](#)

If you do not want to file an appeal and agree to comply with the citation and pay the fine, sign the Citation Compliance Agreement. Contact the Supervisor listed on the citation before the due date to seek authorization for any payment plans as necessary.

[Frequently Asked Questions](#)

WHAT HAPPENS IF I DON'T RESPOND?

If you do not respond to the citation within the 20 calendar days, you will be in default of the citation, and will lose your right to appeal the citation. In addition, CPED will immediately suspend your operating authority. If you do not pay the citation amount or make a payment arrangement by 30 days after suspension of your operating authority, CPED will revoke your operating authority. Once we revoke your operating authority, we cannot reinstate it. Instead, first you must pay the citation fine, and then apply to the CPUC for **new** operating authority and pay a filing fee. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fines and to ensure compliance with applicable statutes and CPUC orders.

WHAT ARE MY RIGHTS?

If you file a Notice of Appeal, the CPUC will set a **hearing date** for your appeal to be heard before an Administrative Law Judge (ALJ).

Hearing Venue:

Until further notice, all appeal hearings will be telephonic due to the COVID-19 pandemic. Telephone instructions will be provided by the ALJ prior to the telephone hearing.

At the hearing:

There are two different types of Hearing Procedures for an Appeal to be heard before a CPUC Administrative Law Judge.

Expedited Citation Appeal Procedure

Resolution ALJ-377 provides for an expedited process for citations at or below the jurisdictional limit of the Small Claims Court in California as referenced in Public Utilities Code § 1702.1. This is currently \$10,000 for individuals and \$5,000 for corporations.

- Attorneys or representatives are not allowed to represent parties in the expedited process.
- No court reporters will be present, nor will a transcript be provided.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter cost free. To have an interpreter at the hearing, you must make a written request to the Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, on this form) no later than five business days before the date of your hearing.
- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.
- A party who is subject to the Expedited Citation Appeal Procedure, may at any time prior to the swearing in of the first witness at the evidentiary hearing, request termination of the Expedited Citation Appeal Procedure, and that the matter be recalendared for hearing under the Commission's regular procedure for Citation Appeals. The Commission or the assigned Administrative Law Judge, when the public interest so requires, may at any time prior to the filing of a resolution addressing the Citation Appeal, terminate the Expedited Citation Appeal Procedure and recalendar the matter for hearing under the Commission's regular procedure for Citation Appeals.

Regular Procedure for Citation Appeals

For cases exceeding the small claims threshold above, or when the appellant requests termination of the expedited procedure, the CPUC will use the regular procedure for citation appeals.

- You may have an attorney or someone else represent you, but you must pay for the attorney or other representative.
- You may ask for a transcript of the hearing, but you must pay the cost of the transcript.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter, and you will not have to pay for the interpreter's service. To have an interpreter at the hearing, you must make a written request to the Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, below) no later than five business days before the date of your hearing.

- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.

WHERE CAN I GET HELP?

The CPUC's **Public Advisor's Office** can help you file your appeal. The Public Advisor's Office cannot appear at the hearing with you or help you present your appeal but can help you understand the appeal process. The Public Advisor's Office can be reached at:

Telephone: 866-849-8390 or 415-703-2074

Email: public.advisor@cpuc.ca.gov

Mail: CPUC Public Advisor, 505 Van Ness Avenue, San Francisco, CA 94102

INVESTIGATIVE REPORT

CARRIER: Larry Gensoga, Also Known As Larry Duhl, Lkhagvaa Dulmaa, Lkhagvaa Dulma
Doing Business As (DBA) Larry's Neighborhood Rideshare,
Larry Uber/Lyft

ADDRESS: [REDACTED]

PHONE/EMAIL: [REDACTED]

AUTHORITY: None

EMPLOYEES: None

VEHICLES: 1 SUV

PL&PD INSURANCE: None

WORKERS' COMPENSATION INSURANCE: None

DRUG CONSORTIUM: None

NARRATIVE

On October 17, 2022, I was assigned to investigate Larry Gensoga (hereafter referred to as Mr. Dulma) for operating and advertising without authority.

VIOLATIONS

The investigation disclosed Mr. Dulma violated the following provisions of the Public Utilities Code (Pub. Util. Code) and Commission General Orders (GO) from November 1, 2022 through January 31, 2023:

- **Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code section 5414.5. [1 count]**

On October 17, 2022, Complaint Intake Unit (CIU) # 20220079 [Attachment 1] was filed against Mr. Dulma for operating and advertising without authority. A check of the Transportation Licensing and Analysis Branch database shows Mr. Dulma does not have an active permit to operate as a passenger carrier. He advertises his business, Larry's Neighborhood Rideshare and Larry UberLyft on the website www.nextdoor.com [Attachment 2]. On November 11, 2022, I sent Mr. Dulma a Notice to Cease and Desist [Attachment 3] via his email address found on his advertisement, [REDACTED]. I never received a response back from Mr. Dulma. On December 6, 2022, I then called Mr. Dulma at [REDACTED], but only was able to leave a voice message as no one answered. I told Mr. Dulma I needed to speak to him regarding his advertisement on www.nextdoor.com. He needs a permit to operate and advertise as a passenger carrier. I did receive a text message from Mr. Dulma the next day. He told me to just text him if I have any questions. I was able to speak to him on December 7, 2022. I asked him if I could meet with him to discuss his options as far as operating and advertising his business, but he declined to meet with me at his home in Moraga. We then agreed to set up a meeting at the CPUC office in San Francisco on December 13, 2022. He never showed up. I then did a field call to [REDACTED] in Moraga, CA. However, it was

the wrong address. I was able to verify the correct address through Lexis/Nexis; [REDACTED] [REDACTED] in Moraga. I mailed a final Cease and Desist Notice [Attachment 4] on January 3, 2023. He has not responded to the Notice to Cease and Desist. Mr. Dulma continues to advertise his business on www.nextdoor.org.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on February 16, 2023
at San Francisco, California



Eric Ow
Public Utilities Regulatory Analyst IV

INDEX OF ATTACHMENTS

1. CIU # 20220079
2. www.nextdoor.com advertisements
3. November 11, 2022 Notice to Cease and Desist
4. January 3, 2023 Notice to Cease and Desist

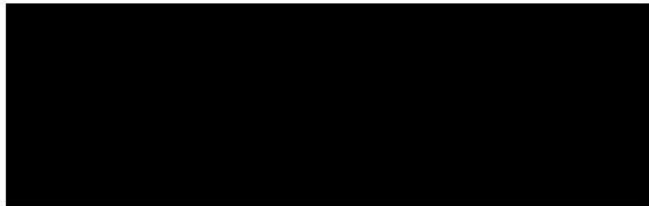
ATTACHMENT 1

California Public Utilities Commission
Transportation Informal Complaint Tracking System
Printed as of 17-OCT-2022 09:15:58

Case #..... 20220079
Inquiry Type..... Written
Carrier Type..... Passenger Carrier
Received by Area Office Consumer Int.
Area Office Assigned... San Francisco
District Office.....
Transferred To.....
Representative..... Wayne Price
Received Date..... 17-OCT-2022
Closed Date..... 17-OCT-2022
Update Date.....
Transfer Date.....

COMPLAINANT:

MTR/PSG/CA#..
DBA.....
Name.....
Address.....
City/St/Zip..
Phone.....
Email.....



DEFENDANT:

MTR/PSG/CA#..
DBA..... LARRY'S NEIGHBORHOOD RIDESHARE
Name..... LARRY GENSOGA
Address.....
City/ST/Zip.. MORAGA CA
Phone.....



COMPLAINT DESCRIPTION:

Advertising and operating without a permit

DISPOSITION DESCRIPTION:

Referred to enforcement

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



October 17, 2022

**RE: CIU 20220079 – Larry’s Neighborhood Rideshare**

Dear 

Thank you for your information regarding the above referenced carrier. Your complaint has been referred to a Transportation Enforcement Section supervisor for review. Our jurisdiction is limited to violations of the Public Utilities Code, such as operating without authority.

The California Public Utilities Commission does not have the authority to adjudicate disputes between parties for loss and/or damages. We can only refer you to a court of competent jurisdiction such as Small Claims Court.

Please be aware that we do not disclose information on active or completed investigations. Should you find it necessary to contact us, please refer to file number **CIU-20220079**.

Sincerely,

A handwritten signature in blue ink that reads "Wayne Price".

Wayne Price
Consumer Intake Unit
Transportation Enforcement Section
Consumer Protection and Enforcement Division
Tel 800-894-9444
Fax 415-703-5882

Made by your neighbors in San Francisco, CA. © Nextdoor 2022.

nextdoor

(/)

Sign in (/login/?next=%2Fpages%2Fflarrys-neighborhood-rideshare-moraga-ca%2F&is_logged_out=true)

nextdoor

(/)

Sign in (/login/?next=%2Fpages%2Flarrys-neighborhood-rideshare-moraga-ca%2F&is_logged_out=true)



Larry's Neighborhood Rideshare 👤 14 connections

[Transportation service\(/topic/18010\)](#)

[Airport\(/topic/144204\)](#)

 Message

 Call


 14

Business Info

A Search Nextdoor 

countries especially lot of them to Mongolia 🇲🇶 So Mongolian government allowed to be any Russian citizens wanted be Mongolian citizen 🇲🇶 🇺🇸 USA and other countries supporting decisions 🌍👊🇲🇶🇷🇺 Doesn't make bad Putin madness cannot judge all Russian citizens is bad. Pretty much majority of citizens against war and whatever takes avoid drafted war run away from Russia 🇲🇶 left everything behind start looking for fresh new place to live safe for their family 🙏🙏🙏 My help not much but every penny count whatever money I sent to family friends Mongolia or Ukraine 🇺🇸 big help for them food groceries 🙏 Good thing Western Union offer free or low cost fee if sending money to Mongolia 🇲🇶 or Ukraine 🇺🇸 Thank you very much all of your support help 🙏 God bless all 🙏 One Love ❤️ One World 🌍

Larry's neighborhood Rideshare service
 [Redacted] also WhatsApp 📞📧

7  Like  

4:23 🌙

A 🔍 Search Nextdoor

countries especially lot of the
Mongolia 🇲🇶 So Mongolian g
allowed to be any Russian cit
wanted be Mongolian citizen
and other countries supporti
🌍💪🇲🇶🇷🇺 Doesn't make ba
madness cannot judge all Ru
citizens is bad. Pretty much r
citizens against war and wha
avoid drafted war run away f
🇷🇺 left everything behind sta
for fresh new place to live sa
family 🙏🙏🙏 My help not r
every penny count whatever
sent to family friends Mongo
Ukraine 🇺🇦 big help for them
groceries 🙏 Good thing Wes
offer free or low cost fee if se
money to Mongolia 🇲🇶 or Uk
Thank you very much all of u

4:22 🌙



🔍 Search Nextdoor

penny's is counts big help 🙏
Recent Putin drafts up to 30
reservists effected lot of inn
citizens who doesn't want to
Ukrainians run into neighbor
countries especially lot of th
Mongolia 🇲🇶 So Mongolian c
allowed to be any Russian ci
wanted be Mongolian citizer
and other countries supporti
🌍💪🇲🇶🇷🇺 Doesn't make ba
madness cannot judge all Ru
citizens is bad.Pretty much r
citizens against war and wha
avoid drafted war run away f
🇷🇺 left everything behind sta
for fresh new place to live sa
family 🙏🙏🙏 My help not r
every penny count whatever
sent to family friends Monqo

To: Bruno, Kenneth <Kenneth.Bruno@cpuc.ca.gov>

Subject: Rideshare on Next Door

Hi Ken,

I saw this on my local NextDoor. Don't know if he has a TCP permit, but he should, especially since he operates 6 vehicles.

Thanks,
Amy

4:21 🌙



🔍 Search Nextdoor



Lkhagvaa Dulmaa

Ascot Drive · 1d



Happy Holidays 🍊🍫🎄👨👩👧👦
Holiday season coming please
rides for travel events venue
is possible because I have our
drivers available 🚗✈️ But I'll
manage my drivers schedule
everyone Lamorinda families
clients got safe reliable ride ,

ATTACHMENT 2

Attachment 2: www.nextdoor.com advertisements

[Sign in](#)
[Join](#)

1. [California](#)
2. [Moraga](#)
3. [Larry UberLyft](#)



Larry UberLyft

9 Faves

[DriverTaxi service](#)

Message

[Sign in](#)

[Join](#)

1. [California](#)
2. [Moraga](#)
3. [Larry's Neighborhood Rideshare](#)



Larry's Neighborhood Rideshare

23 Faves

[Transportation serviceAirport](#)

Message

Call

23

ATTACHMENT 3

Attachment 3: November 12, 2022 Notice to Cease and Desist

STATE OF CALIFORNIA

GAVIN NEWSOM, *Governor*

PUBLIC UTILITIES COMMISSION

180 Promenade Ct., Suite 115
Sacramento, CA 95834



November 7, 2022

TCP: Unlicensed
Case No.: PSG-5804

SENT VIA E-MAIL: [REDACTED]

Larry Gensoga
Dba: Larry's Rideshare Neighborhood Rideshare

NOTICE TO CEASE AND DESIST

Dear Mr. Gensoga,

The California Public Utilities Commission (CPUC) became aware that you are operating without a valid authority.

Public Utilities Code (P.U. Code) Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation and a charter-party carrier of passengers to conduct any operations without a valid authority. P.U. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid permit. Advertisements include, but are not limited, to advertising in local directories or yellow pages, business cards, internet websites, and any other form of advertisements.

YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL UNLAWFUL OPERATIONS INCLUDING ADVERTISING. P.U. CODE SECTION 1037 STATES THAT ANY CARRIER WHICH OPERATES WITHOUT AUTHORITY IS GUILTY OF A MISDEMEANOR AND, IF A PERSON, IS PUNISHABLE BY A FINE NOT TO EXCEED \$1,000 OR BY IMPRISONMENT IN A COUNTY JAIL NOT TO EXCEED SIX MONTHS, OR BY BOTH SUCH FINE AND IMPRISONMENT, OR, IF A CORPORATION, SHALL BE PUNISHED BY A FINE NOT TO EXCEED \$1,000.

P.U. CODE SECTION 5411 STATES THAT ANY CARRIER WHICH OPERATES WITHOUT A VALID AUTHORITY IS GUILTY OF A MISDEMEANOR WHICH IS PUNISHABLE BY A FINE OF NOT LESS THAN \$1,000 AND NOT MORE THAN \$5,000 OR BY IMPRISONMENT IN A COUNTY JAIL FOR NOT MORE THAN THREE MONTHS, OR BOTH THAT FINE AND IMPRISONMENT.

This letter places your company on notice that continued violations of law without the required certificate may result in criminal prosecutions and possible termination of telephone service. There will be no further warnings.

For information on obtaining a permit or certificate, go to <http://www.cpuc.ca.gov/transportationlicensing/>.

If you have questions, please do not hesitate to call me at 415-696-7312 or 415-314-8221.

Sincerely,

Eric Ow

Eric Ow, Public Utilities Regulatory Analyst IV
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: eric.ow@cpuc.ca.gov
Telephone: 415-696-7312, 415-314-8221

[REDACTED]

[REDACTED]

ATTACHMENT 4

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102



January 6, 2023

TCP: Unlicensed
Case No.: PSG-5804

Sent via United States Postal Service

Lkhagvasuren Dulmaa

Aka: Larry Gensoga, Larry Duhl, Lkhagvaa Dulmaa, Lkhagvaa Dulma

Db: Larry's Neighborhood Rideshare, Larry UberLyft



NOTICE TO CEASE AND DESIST

Dear Mr. Dulmaa,

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YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL UNLAWFUL OPERATIONS INCLUDING ADVERTISING YOUR BUSINESS, LARRY'S NEIGHBORHOOD RIDESHARE AND LARRY UBERLYFT ON WWW.NEXTDOOR.COM. P.U. CODE SECTION 1037 STATES THAT ANY CARRIER WHICH OPERATES WITHOUT AUTHORITY IS GUILTY OF A MISDEMEANOR AND, IF A PERSON, IS PUNISHABLE BY A FINE NOT TO EXCEED \$1,000 OR BY IMPRISONMENT IN A COUNTY JAIL NOT TO EXCEED SIX MONTHS, OR BY BOTH SUCH FINE AND IMPRISONMENT, OR, IF A CORPORATION, SHALL BE PUNISHED BY A FINE NOT TO EXCEED \$1,000. P.U. CODE SECTION 5411 STATES THAT ANY CARRIER WHICH OPERATES WITHOUT A VALID AUTHORITY IS GUILTY OF A MISDEMEANOR WHICH IS PUNISHABLE BY A FINE OF NOT LESS THAN \$1,000 AND NOT MORE THAN \$5,000 OR BY IMPRISONMENT IN A COUNTY JAIL FOR NOT MORE THAN THREE MONTHS, OR BOTH THAT FINE AND IMPRISONMENT.

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Sincerely,

Eric Ow

Eric Ow, Public Utilities Regulatory Analyst IV
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: eric.ow@cpuc.ca.gov
Telephone: 415-696-7312, 415-314-8221

