

Consumer Protection and Enforcement Division

MONTHLY ACTIVITY REPORT

APRIL 2022



**California Public
Utilities Commission**

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TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

TLAB's Licensing Section analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers' CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. **TLAB's Analysis Section** functions as the Commission's subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

Processing Carrier Applications

TLAB's Licensing Section is processing and managing applications for over 5,200 carriers throughout California. Items processed in April 2022 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

Figure 1. Total Permits & Certificates

Total Permits and Certificates. Figure 1 shows the total number of operating authorities (active and suspended) by month.

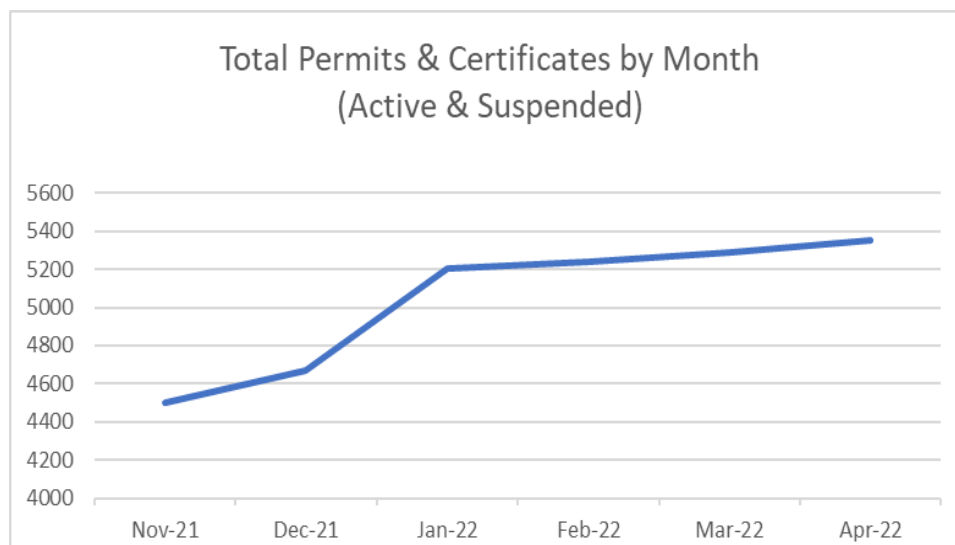


Table 1. Permits and Certificates by Category

Permits and Certificates by Category. The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	5195
Passenger Stage Corporation	124
Vessel Common Carrier	18
Transportation Network Company	16
Autonomous Vehicle	7

Figure 2. Monthly Completions of Permit Categories

Monthly Completions of Permit Categories. In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the numbers of each category completed by month.

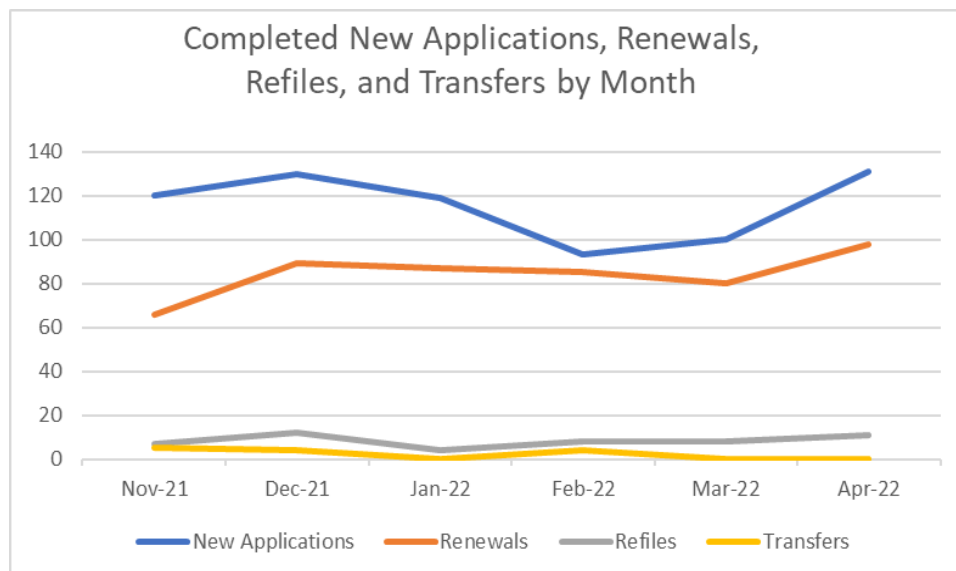


Figure 3. Suspensions and Revocations by Month

Suspensions and Revocations. Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions/revocations by month.

On an annual basis, by January 15 of each calendar year, transportation carriers are required to file reports that identify their annual gross intrastate revenue. These reports are used to calculate any fees owed to the Public Utilities Commission Transportation Reimbursement Account (PUCTRA).

On April 15, 2022, annual reports are due. Carriers who did not submit their annual PUCTRA reports for the 2021 reporting period, including fees owed (if any), were suspended. To have their permits reinstated to active status, carriers must file their delinquent “PUCTRA” report(s) electronically and pay any fees due.

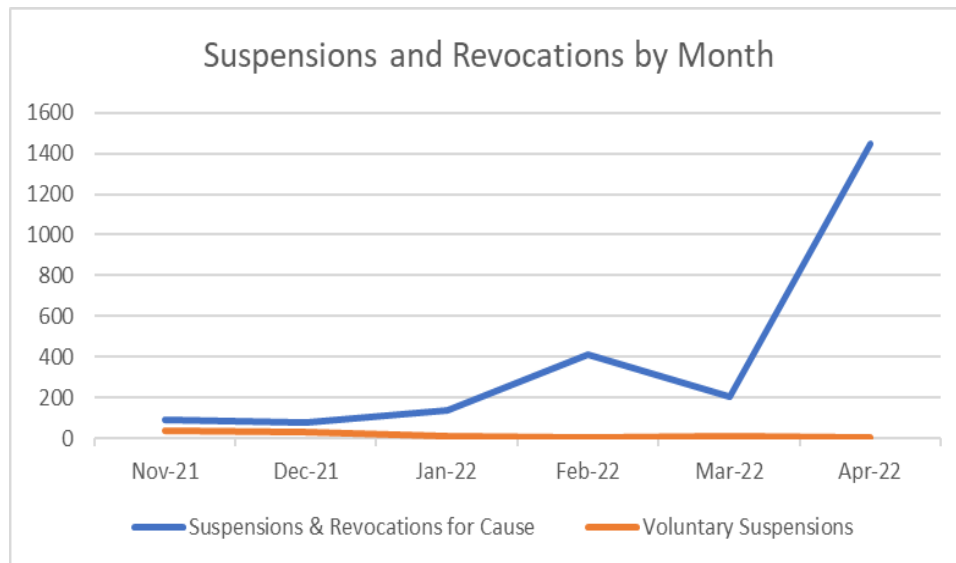


Figure 4. Average Processing Times

Average Processing Times. The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications application, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier’s insurance agent; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for vehicles with a seating capacity of 11 or more. Figure 4 shows the average total processing time for the major categories of permits and certificates processed by TLAB.

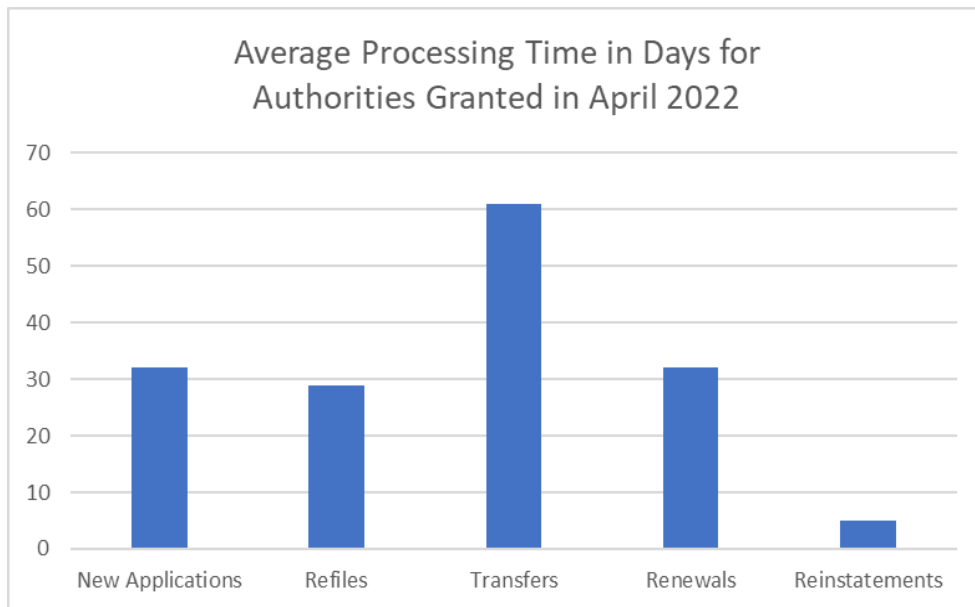
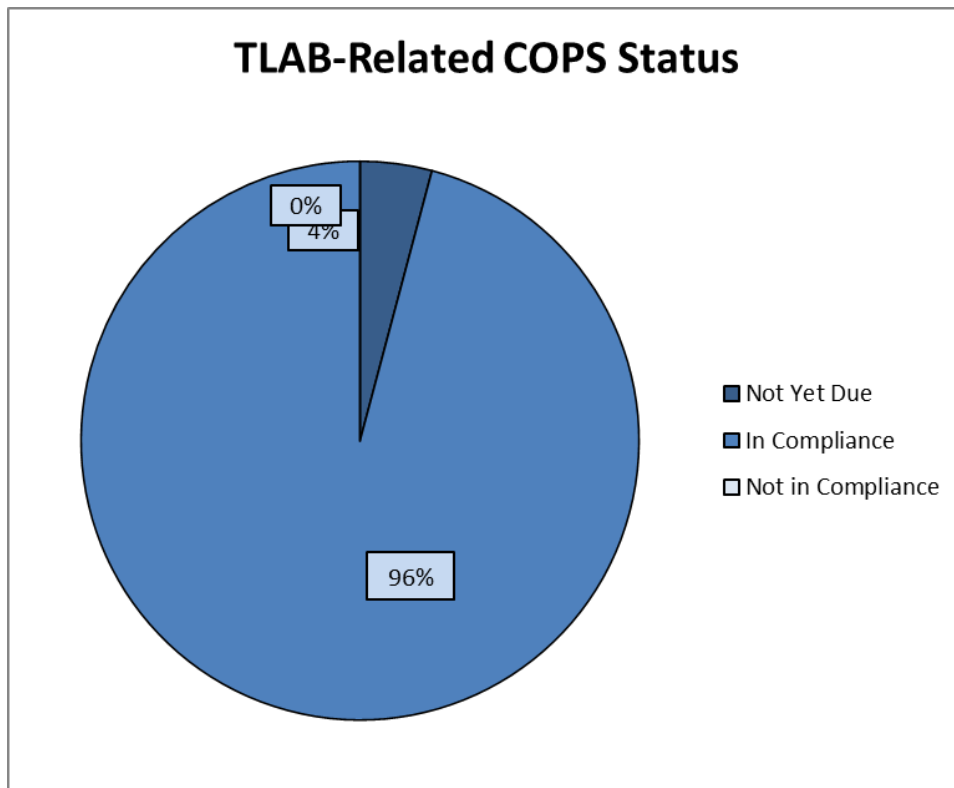


Figure 5. Compliance with Ordering Paragraphs

The Transportation Program is currently responsible for **664** separate Ordering Paragraphs. Many Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and California Department of Motor Vehicles (DMV) pull-notice programs, receiving bus terminal inspections by CHP and others. Other OPs uphold TEB enforcement actions and impose fines for carrier violations of law and wrongdoing against consumers. OPs also introduce new reporting requirements and transportation policies. Figure 5 shows compliance with the Ordering Paragraphs.



Current Policy Proceedings. The Transportation Analysis Section supports three current proceedings. **R.12-12-011** develops regulations relating to transportation network companies and autonomous vehicles. **R.19-02-012** implements Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. **R.21-11-004** implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

R.12-12-011 / TNC Rulemaking / Mason & Chiv / Shiroma.

1. April 1, 2022: Proposed Decision Denying Lyft Appeal of Ruling denying in part motions for confidential treatment of certain information in 2020 TNC Annual Reports
2. April 11, 2022: Ruling Denying Lyft's request for extension to file comments on Lyft Appeal PD and extension of page limit
3. April 21, 2022: Opening Comments on Lyft Appeal PD filed by Lyft and San Francisco
4. April 26, 2022: Reply Comments on Lyft Appeal PD filed by Lyft, Uber, and San Francisco
5. April 29, 2022: Proposed Decision adopting Uniform Taxonomies for Sexual Assault and Sexual Harassment
6. April 29, 2022: Pony.ai files notice of change of attorney affiliation

R.19-02-012 / TNC Rulemaking / Chiv / Shiroma.

1. April 5, 2022: DRC opening comments in PD granting intervenor compensation
2. April 7, 2022: D.22-04-021 granting intervenor compensation to DRC
3. April 11, 2022: Ruling on Track 5A issues
4. April 15, 2022: Proposals on Track 5B issues submitted by Lyft, Disability Advocates, San Francisco, Uber and a Ruling entering CPED's Track 5B proposals into the record
5. April 21, 2022: D.22-04-048 granting intervenor compensation to DREDF
6. April 22, 2022: Comments on Track 5A Ruling submitted by SFTWA, Lyft, San Francisco, Uber
7. April 29, 2022: Ruling extending deadline for submittal of data ordered in Track 5A Ruling

R.21-11-004 / Clean Miles Standard / Wang / Shiroma.

1. April 4, 2022: Party Status – granted to TURN and PG&E
2. April 8, 2022: Scoping Memo issued on Phase 1 issues
3. April 21, 2022: Ruling issuing CPED's Workshop Summary Report and posing post-workshop questions for comment

Carrier Application Proceedings. The Transportation Licensing Section assists the Commission in the regulation of common carriers that include Passenger Stage Corporations and Vessel Common Carriers. **Passenger Stage Corporations (PSCs)** are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. **Vessel Common Carriers (VCCs)** are carriers that transport persons or property between points within the state. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina. PSCs and VCCs are common carriers and must file with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- **A.21-06-006** / Application of Ventura Transit System, Inc. (PSC23334) to expand its passenger stage authority under to establish a scheduled route to serve three hotels in the immediate vicinity of the present service, under the existing Zone-of-Rate-Freedom (ZORF) granted in decision D.12- 01-023 / **04/27/2022 Prehearing conference held.**
- **A.21-09-021** / Application of KIDZJET INC (PSC-31404, Child-31404) to expand its authority to serve unaccompanied children, 4 to 17 years of age and their afterschool activity equipment, in the Cities of Tracy and Modesto, in the immediate vicinity of the present service area; and to maintain its existing Zone of Rate Freedom (ZORF) / **04/19/2022 Application granted in D.21-09-021.**
- **A.22-01-014** / Application of Avalon Freight Services LLC (VCC91) For Authorization to Modify Rates for Its Scheduled Vessel Common Carrier Freight Service Between the Port of Los Angeles, California on the one hand, and Avalon on Santa Catalina Island on the other hand / **04/27/2022 PHC held.**
- **A.22-01-017** / Application of Uber Technologies, Inc. (TCP38150) to Provide High-Capacity Vehicle Service / **4/20/2022 ALJ ruling directing Uber to respond to additional questions. Subsequent motion extended the deadline for response to May 4, 2022.**

Joint Agency Collaboration. Information sharing and collaboration with other transportation agencies is a critical part of TLAB's work.

- April 5, 2022: California Commission on Disability Access
- April 7, 2022: Cal-ITP/Caltrans team
- April 14, 2022: Joint call with CARB, LAX, and LAX's consultant Rocky Mountain Institute
- April 20, 2022: TLAB Staff presentation on the TNC Access for All Program to the California Commission on Disability Access meeting
- April 21, 2022: Regular staff coordination meeting with CARB on Clean Miles Standard implementation

Outreach and Education. TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

Training. TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings.

- Hot Weather Heat training
- New Employee Training
- Covid-19 Prevention Program Training
- TCT Phase 1-training
- Ethics Training
- Word Essential Training

TRANSPORTATION ENFORCEMENT BRANCH

The Transportation Enforcement Branch (TEB) regulates Charter-Party Carrier of Passengers (TCP) (e.g., limousines, airport shuttles, chartered and scheduled bus operators, Transportation Network Companies (TNC)) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB ensures compliance through investigations, enforcement, proactive compliance inspections, and field surveillance and inspections. TEB also supports a consumer complaint 800 phone line ([Transportation Complaint \(ca.gov\)](https://www.cpuc.ca.gov/transportation-complaint)), and conducts outreach and training activities for passenger carriers, law enforcement, and prosecutors, on regulations that affect passenger carriers.

Consistent with the Commission's Strategic Directives¹ and Enforcement Policy², TEB developed the TEB Safety Management System that is implemented through the following concepts Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

Transportation Safety Management System

TEB reports the following progress for April 2022, for the following program elements.

1. **Transportation Safety Assurance** – Assuring that the entities the Commission regulates comply with the law and have sufficient training and resources to ensure the safety of the public, their workers, and the environment. For TEB, this includes Investigations, Carrier Inspections, Field Operations, and related Enforcement Activities.

➤ **Formal Enforcement Proceedings**

- **I.21-12-001/Uber Technologies, Inc., and Uber Black Sub-carriers/ALJ Stevens/Commissioner Shiroma.** On December 2, 2021, the Commission opened an Order Instituting Investigation (OII) to determine whether passenger carriers violated any provisions of the Public Utilities Code or other applicable rules and regulations. On March 23, 2022, Assigned Commissioner, Genevieve Shiroma, issued a scoping memo and ruling that sets forth the issues, need for hearing, schedule, category, and other matters necessary to scope this proceeding pursuant to Public Utilities Code Section 1701.1 and Article 7 of the Commission's Rules of Practice and Procedure. No update for April 2022.

¹ [CPUCs Strategic Directives \(ca.gov\)](https://www.cpuc.ca.gov/strategic-directives)

² [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](https://www.cpuc.ca.gov/enforcement-policy)

2. **Transportation Risk Management** – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates.
 - Evaluated and analyzed quantitative data and compared to qualitative information collected in 2021.

3. **Transportation Safety Promotion** – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.
 - On April 25, 2022, TEB contacted Riverside County Sheriff’s Office to schedule a joint operation in Temecula.
 - On April 29, 2022, TEB contacted Los Angeles Police Department to schedule a joint operation in Hollywood.

Table 2. TEB Enforcement Activities

12 Month Enforcement Activity	May2021	June 2021	July 2021	Aug 2021	Sept 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	Total
Open Investigations	70	67	67	71	64	74	62	60	46	42	48	66	N/A
New Investigations	9	18	8	5	15	26	18	6	22	21	33	8	189
Investigations Completed	12	18	4	12	5	38	20	20	26	15	15	14	199
Investigations Open Longer than 6 Months	8	3	3	5	7	6	4	9	19	19	23	25	N/A
% of investigations Open Longer than 6 Months	11%	4%	4%	7%	11%	8%	6%	15%	41%	45%	48%	38%	N/A
Cease and Desist Notices	6	9	9	2	8	10	14	4	12	9	16	14	113
Warning Letters	0	1	0	1	6	3	7	4	2	2	5	6	37
Telephone Disconnects	0	0	0	1	0	0	1	0	0	0	0	0	2
Citations	4	6	2	4	6	3	4	3	8	3	1	4	48
Civil Compromise Actions	2	1	2	0	2	2	0	0	2	9	5	7	32
Vehicle Impounds	4	2	2	0	4	0	0	1	6	3	11	6	39

Figure 6.

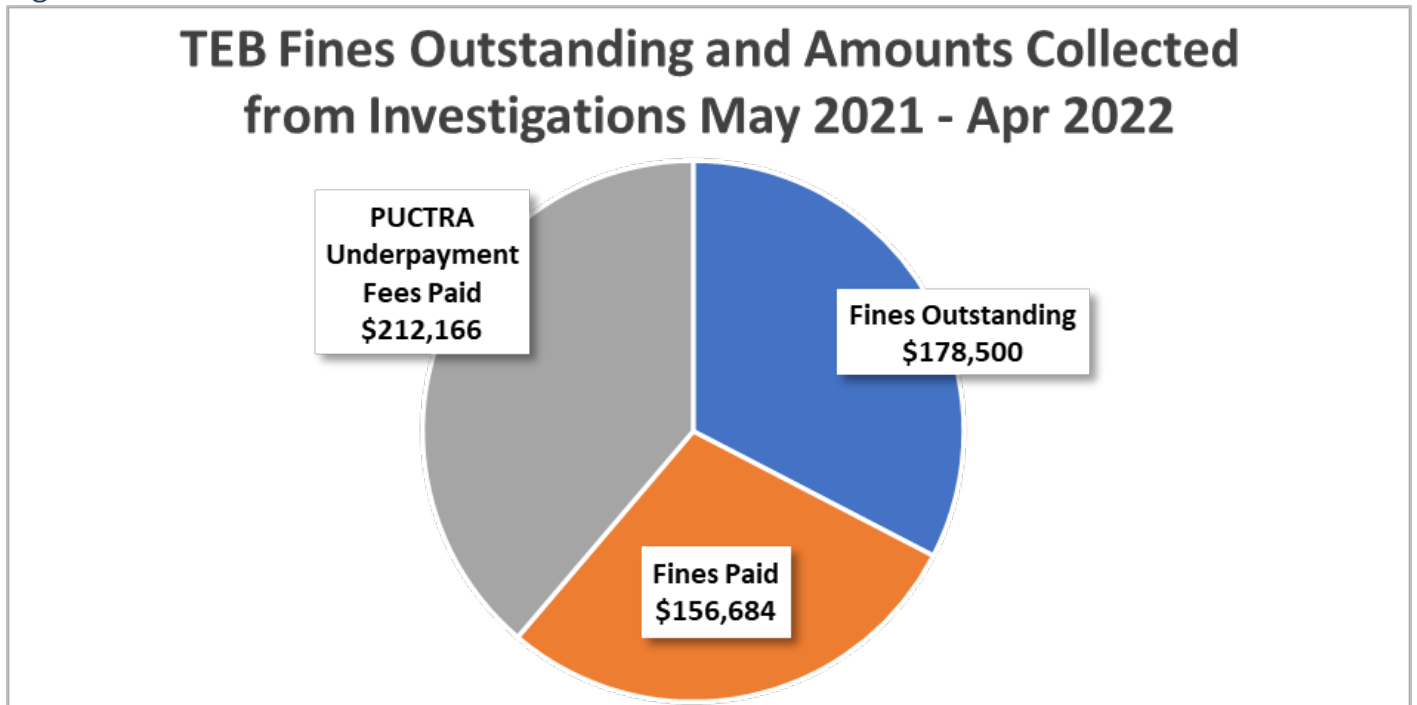


Table 3. Consumer Intake Unit (CIU) Statistics

CIU Statistics	
Open complaints as of April 1, 2022	1
New complaints received during month	5
Subtotal	6
Less: Complaints closed by CIU directly	2
Complaints Referred to Enforcement during month	4
Open CIU complaints as of April 30, 2022	0

Table 4. Citation Appeal Proceedings

Docket No.	Entity	Status
K.19-09-015	Jordan & Associates Investments, dba Sun Buggie Fun Rentals (TCP 38563-Z)	No update for April 2022
K.20-06-003	David Gorgoyan dba Celebrity Rides (TCP 35518)	On 4/25/22, this proceeding was reassigned from Administrative Law Judge (ALJ) Sasha Goldberg to ALJ Margery Melvin
K.21-01-019	About Time Limousines LLC (TCP 21892)	Pre-hearing conference scheduled for 04/02/2021
K.21-02-001	Bogale Getu Abebe., Hayward (TCP 32714)	No update for April 2022
K.22-01-004	Taco Tour LLC, San Diego, (TCP 38185)	Carrier has agreed to make 12 monthly payments
K-22-01-005	Pro Limo Service, Tarzana, (TCP 35882)	Settlement reached on 03/24/2022. Awaiting judge to prepare documentation
K.22-02-004	Earl McLeod, Hayward, unlicensed	An expedited appeal hearing is scheduled for May 5, 2022
K.21-10-007	PLS Transportation Group	An expedited appeal hearing is scheduled for 5/5/2022.

Table 5. TEB Field Operations – Probable Violations and Observation Summary

Month	Transportation Charter-Party (TCP)		Transportation Network Companies (TNC)		Passenger Stage Corporations (PSC)	
	Observed	Probable Violations	Observed	Probable Violations	Observed	Probable Violations
Apr 2022	129	1	510	49	0	0
Mar 2022	155	7	465	74	0	0
Feb 2022	96	0	558	131	0	0
Jan 2022	49	0	228	35	0	0
Dec 2021	148	4	487	40	0	0
Nov 2021	42	0	253	21	0	0
Oct 2021	192	10	862	107	0	0
Sept 2021	136	4	693	114	0	0
Aug 2021	254	4	930	102	2	0
July 2021	213	2	781	85	1	0
June 2021	229	8	707	147	1	0

Table 6. Joint Operations with Law Enforcement Agencies

Agency	Operation
Los Angeles International Airport (LAX)	TNC/TCP Passenger carrier inspection
San Francisco International Airport (SFO)	TNC/TCP Passenger carrier inspection
CHP inspection, Coachella music festival	Passenger carrier inspection in Indo, CA
CHP inspection, Stagecoach music festival	Passenger carrier inspection in Indo, CA

UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

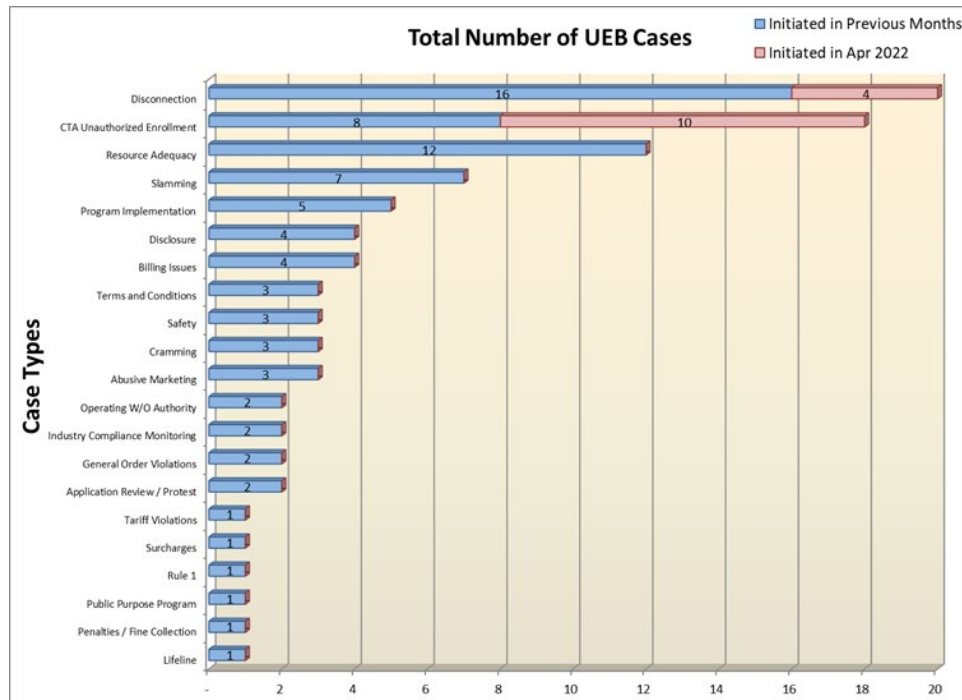
Monthly Highlights

- **Commercial Energy RA Citation Appeal (K.21-08-001):** On April 1, 2022, CPED filed its reply testimony, rebutting Commercial Energy’s arguments of market power adversely affecting its ability to comply with its RA obligations. On April 11, 2022, CPED and Commercial filed a motion to enter testimony and exhibits into the evidentiary record. On April 30, 2022, CPED filed opening briefs, arguing that the five-factor penalty analysis should not apply in this case.
- **San Diego Community Power (SDCP) RA Citation Appeal (K.21-03-005):** On April 11, 2022, SDCP filed a response to ALJ Goldberg’s March 14, 2022 email ruling ordering SDCP to provide specific parameters that accompanied its solicitation or submission for bids. On April 22, 2022, SDCP and CPED filed a joint motion to admit evidence into the evidentiary record. On April 24, 2022, the proceeding was reassigned from ALJ Goldberg to ALJ Wercinski.
- **Shell Energy North America (SENA) RA Citation Appeal (K.21-11-018):** On April 13, 2022, SENA filed a motion stay this appeal until it exhausts any challenge to D.22-03-036 or any subsequent decision on rehearing. On April 28, 2022, ALJ Wercinski issued an email ruling granting SENA’s April 13, 2022 motion to continue stay of this appeal.
- **San Diego Community Power (SDCP) RA Citation Appeal (K.21-11-001):** On April 26, 2022, CPED filed opening testimony arguing that SDCP failed to demonstrate that there were no RA resources available.
- **Frontier Oil (I.19-12-009):** On April 27, 2022, the Commission issued D.22-04-059 approving with modifications the settlement agreement between CPED and Frontier. The Commission approved the settlement between CPED and Frontier. As a result, Frontier was fined \$2,504,000 for the release of customer address information and for the outages and service interruptions during the cutover from Verizon in 2016. In addition, Frontier is required to issue a one-time \$6 bill credit to all current customers who were potentially affected by the address disclosure in 2016 and did not previously receive bill credits for the incident. This total amount will be known when full payment is made, one year from the date of the decision.

Key Activities

UEB is working on a total of 96 cases. Investigations center primarily on Disconnections, CTA Unauthorized Enrollment, Resource Adequacy and Slamming. UEB’s cases come from a variety of sources, with Inter-Division referrals and UEB’s own scanning activities playing key roles.

Figure 7. UEB Total Number of Cases by Type as of April 30, 2022



Citations/Fines/Reparation

The Commission adopted Decision 22-04-059 approving a settlement between CPED and Frontier. As a result, Frontier was fined \$2,504,000 for the release of customer address information in 2016. In addition, Frontier is required to issue a one-time \$6 bill credit to current customers who were affected by the address disclosure in 2016 and did not previously receive bill credits for the incident. This total amount will be known when full payment is made, one year from the date of the Decision.

UEB issued five citations in the month of April 2022. Four were RA citations totaling \$5,394,063 and one was a CTA citation in the amount of \$1,000.

Table 7. UEB Fines, Reparations, and Penalties

Date	Citations/Fines/ Reparation
Cumulative 2022	\$7,899,063
April 2022	\$7,899,063

- **Resource Adequacy (RA) Citation Program:** UEB issues citations and levies fines to enforce Load Serving Entities' (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-036, 11-06-022, 14-06-050, 19-06-026, and 20-06-031. In April, UEB issued four citations totaling \$5,394,063 and received payment for one citation totaling \$2,075,878 in April 2022. Details for citations issued are shown below.

Table 8. UEB Resource Adequacy Citations

RESOURCE ADEQUACY CITATIONS APRIL 2022					
Energy Citation #	Date Issued	Company	Citation Amount	Date Due	Status
E-4195-0114	4/8/2022	Central Coast Community Energy	2,075,877.60	5/9/2022	Payment received 4/19/2022
E-4195-0115	4/8/2022	San Diego Community Power	\$62,979.20	5/9/2022	payment/appeal pending
E-4195-0116	4/20/2022	Orange County Power Authority	\$1,962,845.20	5/20/2022	payment/appeal pending
E-4195-0117	4/12/2022	CleanPowerSF	\$1,292,360.80	5/12/2022	payment/appeal pending

- Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In April, UEB reviewed 90 CTA-related complaints received by the Consumer Affairs Branch (CAB) in March 2022 and identified 31 needing investigation for potential unauthorized enrollment. Staff identified 18 duplicate cases. On April 7, 2022, staff issued 10 data requests for proof of enrollment authorization for 31 customers. UEB received TPV recordings and welcome packages for eight customers; TPV recordings only for six customers; TPV recordings and signed contracts for three customers; Signed contracts and electronics TPVs for three customers; Signed contracts only for three customers; TPV recordings and welcome letters for two customers; Online enrollment form and Quality Assurance call recordings for one customer; and a welcome package only for one customer. Three customers were enrolled into CTA service prior to the adoption of Resolution UEB-003 and one customer did not have a service account with the subject CTA. The March CTA investigation is ongoing.

On April 28, 2022, staff issued Citation No. UEB-003-0058 to Greenwave Energy, LLC (Greenwave) for one case of unauthorized enrollment relating to January’s CTA investigation. Greenwave’s response is due no later than May 31, 2022.

Table 9. UEB CTA-Related Complaints

Month Received	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Cease and Desist Letters Issued
	Total Reviewed	Unauthorized Enrollment				
March	90	31	10	27	1	0

Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPS tracker for the month of April. UEB was responsible for 41 separate Ordering Paragraphs. As of April 2022, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges, or the like, which are assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system and informs fiscal of any identified issues.

Table 10. UEB-Related Proceedings

Docket No.	Title	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
I.17-04-021	Order Instituting Investigation on the Commission's Own Motion into the Billing Practices of Southern California Gas Company (U904G); and Order to Show Cause Why the Commission Should not Revise Rule No. 14, Impose Penalties and/or Other Remedies for Extending Billing Periods and Issuing Untimely Monthly Bills.	Ayoade	Reynolds
I.19-12-009	Order Instituting Investigation on the Commission's Own Motion into the Operations, Practices, and Conduct of Frontier Communications to Determine Whether Frontier Violated Laws, Rules and Regulations through Service Outages and Interruptions and Disclosing and Publishing Customer Addresses.	Zhang	Batjer
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195-0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kim	N/A
K.20-04-005	Appeal of San Jose Clean Energy to citation E-4195-74 issued on April 10, 2020 by Consumer Protection & Enforcement Division.	Yacknin	N/A
K.20-05-006	Appeal of Clean Power Alliance of Southern California to citation E-4195-82 issued on April 9, 2020 by Consumer Protection & Enforcement Division.	Yacknin	N/A
K.21-03-005	Appeal of San Diego Community Power to citation E-4195-98 issued on February 3, 2021 by Consumer Protection & Enforcement Division.	Golberg	N/A
K.21-03-006	Appeal of Western Community Energy to citation E-4195-99 issued on February 9, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A

K.21-08-001	Appeal of Commercial Energy to citation E-4195-100 issued on July 1, 2021 by Consumer Protection & Enforcement Division.	Chiv	N/A
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Outreach/Training/Other Activities

State National Action Plan (SNAP): No meeting.