

# Voice Options Pilot Program Summary

March 2, 2023

## Current Month Accomplishments

- The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1881 individuals through Short-Term Loans into the Long-Term Loan process.
- 66 consumers received their Long-Term Loan iPads with a speech-generating application.
- The VOP is strategically distributing brochure/flyer blast to nonprofit organizations, support groups, and other community-based organizations in unserved areas.
- The VOP provided programmatic updates for the TADDAC meeting Friday, February 24<sup>th</sup>.
- The VOP hosted a Stakeholder meeting for input and feedback on Tuesday, February 14<sup>th</sup>.
- VOP Provider, Resources for Independent Living, has volunteered to cover El Dorado and Placer counties, increasing in-person coverage.

## Statistics from Completed Datasets: Summary

- The Voice Options Program offers in-person services to 99 percent of Californians through 28 Program Providers spanning across 51 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
- Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 88 years and encompassing over 50 types of speech-related disabilities and disorders.
- 1,881 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
- 1,600 datasets have been submitted for completed Long-Term Loans.
- 67 percent of authorizations have been provided by Speech-Language Pathologists.
- 72 percent of consumers made telephone calls during the Short-Term Loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

## **Consumer Statistics from Completed Datasets (1600)**

### **Preference for Speech Generating Applications**

- 42% Touch Chat HD
- 26% Proloquo2Go
- 12% LAMP
- 11% Go Talk Now Plus
- 7% Proloquo4Text
- 2% Predictable
- 1% Predictable Spanish

### **Demographics**

- 42% Hispanic/Latinx
- 26% Caucasian/White
- 11% Asian Pacific
- 9% African American/Black
- 5% Southeast Asian
- 2% East Indian
- 2% Decline to State
- 1% Native American
- 1% Pacific Islander
- 1% Other

### **Gender**

- 68% Male
- 32% Female
- 1% Decline to State

### **Age**

- 38% Age 0 to 6
- 29% Age 7 to 17
- 11% Age 18 to 22
- 8% Age 23 to 29
- 4% Age 30 to 39
- 3% Age 40 to 49
- 2% Age 50 to 59
- 5% Age 60 and Older

### **Disability Type**

- 52% Autism
- 11% Developmental Disability
- 9% Speech Delay
- 7% Cerebral Palsy
- 6% Down Syndrome
- 4% Apraxia
- 3% Other
- 2% Aphasia
- 2% Traumatic Brain Injury
- 1% Stroke
- 1% ALS/Lou Gehrig's Disease
- 1% Dysarthria
- 1% Muscle Weakness
- 1% Oral Cancer

### **Referral Source**

- 38% Speech-Language Pathologist
- 17% Independent Living Center
- 16% Regional Center
- 6% Friend or Family
- 5% VOP Presentations
- 5% Internet/Social Media
- 4% School
- 3% Medical Provider
- 2% Disability Organizations
- 2% Other
- 1% Department of Rehabilitation
- 1% Assistive Technology Center