

# Voice Options Pilot Program Summary

October 4, 2022

## Current Month Accomplishments

- The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1,340 individuals through Short-Term Loans into the Long-Term Loan process.
- 17 consumers received their Long-Term Loan iPads with a speech-generating application.
- The VOP executed a grant agreement with Communications Bloom in San Joaquin County, increasing our coverage for in-person services.
- The VOP is in talks with a Speech-Language Pathologist in Stanislaus County as a potential Provider, which would increase coverage for in-person services.
- The VOP is strategically planning brochure/flyer blast to nonprofit organizations, support groups, and other community-based organizations in unserved areas.
- The VOP met with the DDTP Annual Marketing Plan for future Program outreach, brochure development, and future marketing for Providers.

## Statistics from Completed Datasets: Summary

- The Voice Options Program offers in-person services to 96 percent of Californians through 27 Program Providers spanning across 48 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
- Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 80 years and encompassing over 50 types of speech-related disabilities and disorders.
- 1,340 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
- 1,064 datasets have been submitted for completed Long-Term Loans.
- 59 percent of authorizations have been provided by Speech-Language Pathologists.
- 75 percent of consumers made telephone calls during the Short-Term Loan period. 97 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

## **Consumer Statistics from Completed Datasets (1064)**

### **Preference for Speech Generating Applications**

- 43% Touch Chat HD
- 18% Proloquo2Go
- 13% Go Talk Now Plus
- 13% LAMP
- 8% Proloquo4Text
- 3% Predictable
- 1% Predictable Spanish

### **Demographics**

- 44% Hispanic/Latinx
- 23% Caucasian/White
- 13% Asian Pacific
- 8% African American/Black
- 5% Southeast Asian
- 2% East Indian
- 2% Decline to State
- 1% Native American
- 1% Pacific Islander
- 1% Other

### **Gender**

- 68% Male
- 31% Female
- 1% Decline to State

### **Age**

- 30% Age 0 to 6
- 34% Age 7 to 17
- 12% Age 18 to 22
- 10% Age 23 to 29
- 4% Age 30 to 39
- 3% Age 40 to 49
- 2% Age 50 to 59
- 5% Age 60 and Older

### **Disability Type**

- 50% Autism
- 12% Developmental Disability
- 7% Cerebral Palsy
- 7% Down Syndrome
- 6% Speech Delay
- 4% Apraxia
- 4% Other
- 2% Traumatic Brain Injury
- 2% Stroke
- 2% Aphasia
- 1% ALS/Lou Gehrig's Disease
- 1% Dysarthria
- 1% Muscle Weakness
- 1% Oral Cancer

### **Referral Source**

- 31% Speech-Language Pathologist
- 23% Independent Living Center
- 18% Regional Center
- 8% VOP Presentations
- 5% Friend or Family
- 5% Internet/Social Media
- 4% School
- 3% Other
- 2% Medical Provider
- 1% Department of Rehabilitation
- 1% Disability Organizations
- 1% Assistive Technology Center