

# Voice Options Pilot Program Summary as of November 30, 2021

## Current Month Accomplishments

- 338 consumers completed Short-Term Loans and have begun the process to receive a Long-Term Loan iPad with a speech-generating application.
- 97 consumers received their Long-Term Loan iPad with a speech-generating application.
- Brought on two new providers: Tri-County Independent Living which serves Humboldt, Del Norte and Trinity counties. United Cerebral Palsy of San Diego which primarily serves San Diego but also will do remote areas.
- In the process of moving data to Microsoft Access to improve data collection and storage.
- Presentation to TADDAC on current status of VOP.

## **Statistics from Completed Datasets: Summary**

- 92% of California has access to in-person services with 23 providers onboard.
- Remote services are available statewide.
- 728 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 338 datasets have been submitted for completed Long-Term Loans.
- 63% of authorizations were provided by Speech Language Pathologists.
- 54% of consumers made telephone calls during the Short-Term Loan period. 96% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

## **Consumer Statistics from Completed Datasets (338)**

### **Preference for Speech Generating Applications**

- 49% Touch Chat HD
- 20% Go Talk Now Plus
- 14% Proloquo4Text
- 4% Proloquo2Go
- 10% LAMP
- 4% Predictable
- 1% Predictable Spanish

### **Demographics**

- 32% Caucasian/White
- 36% Hispanic/Latinx
- 17% Asian Pacific
- 6% African American/Black
- 1% Other
- 2% East Indian
- 1% Native American
- 2% Pacific Islander
- 1% Southeast Asian
- 2% Decline to State

### **Gender**

- 64% Male
- 35% Female
- 1% Decline to State

### **Age**

- 26% Age 0 to 6
- 28% Age 7 to 17
- 11% Age 18 to 22
- 14% Age 23 to 29
- 4% Age 30 to 39
- 3% Age 40 to 49
- 4% Age 50 to 59
- 9% Age 60 and Older

### **Disability Type**

- 46% Autism
- 22% Developmental Disability
- 8% Cerebral Palsy
- 3% Down Syndrome
- 3% Traumatic Brain Injury
- 4% Other
- 2% Muscle Weakness
- 3% Apraxia
- 1% ALS/Lou Gehrig's Disease
- 2% Stroke
- 1% Dysarthria
- 2% Aphasia
- 2% Speech Delay

### **Referral Source**

- 16% Medical Provider
- 28% Speech Language Pathologist
- 24% Other
- 14% Independent Living Center
- 9% Friend or Family
- 3% Assistive Technology Center
- 2% Internet
- 2% Social Media